

How FOIA Requesters Fared in 2005, by Department, Agency

| Department/ Agency | Requests | | | | Decision Made | | | | |
|-----------------------|------------|------------|--------------------|-------|--------------------|------------------|--------------------|--------|---------|
| | Received | Processed | Yearend Backlog | % | Granted in Full | Partial Grant | Percent Granted | Denied | Other |
| Agriculture | 51,516 | 51,922 | 1,965 | 4% | 46,352 | 2,277 | 94% | 1,085 | 2,208 |
| Commerce | 1,804 | 1,834 | 278 | 15% | 652 | 296 | 52% | 225 | 661 |
| Defense | 81,304 | 78,775 | 14,953 | 19% | 36,587 | 15,307 | 66% | 1,765 | 25,116 |
| Education | 2,416 | 2,219 | 545 | 25% | 806 | 732 | 69% | 73 | 608 |
| Energy | 3,729 | 3,831 | 1159 | 30% | 3,126 | 269 | 89% | 38 | 398 |
| Homeland Sec | 163,016 | 126,126 | 82,591 | 65% | 28,631 | 48,564 | 61% | 894 | 48,037 |
| HUD | 4,247 | 2,923 | 3,725 | 127% | 1,165 | 485 | 56% | 260 | 1,013 |
| Interior | 6,749 | 6,420 | 1,910 | 30% | 2,145 | 2873 | 78% | 84 | 1318 |
| Justice | 52,010 | 51,435 | 8,637 | 17% | 18,539 | 7,066 | 50% | 1,677 | 24,153 |
| Labor | 23,505 | 23,284 | 780 | 3% | 8,938 | 6,959 | 68% | 1,808 | 5,579 |
| State | 4,602 | 3,870 | 2,728 | 70% | 437 | 905 | 35% | 199 | 2,329 |
| Transport. | 9,597 | 9,384 | 2,072 | 22% | 3,695 | 2,180 | 63% | 199 | 2,329 |
| Treasury | 53,330 | 53,987 | 4,883 | 9% | 25,451 | 3,366 | 53% | 624 | 22,761 |
| AID | 369 | 197 | 469 | 238% | 70 | 58 | 65% | 14 | 55 |
| CIA | 2,935 | 3,110 | 975 | 31% | 334 | 1,051 | 45% | 605 | 1,120 |
| CSPC | 5,441 | 5,387 | 112 | 2% | 4447 | 454 | 91% | 74 | 412 |
| EEOC | 16,282 | 16,232 | 1,907 | 12% | 1,191 | 11,018 | 75% | 1,356 | 2,667 |
| EPA | 12,201 | 11,108 | 2,991 | 27% | 5,385 | 518 | 53% | 95 | 5,110 |
| GSA | 1,416 | 1,561 | 93 | 6% | 1,014 | 184 | 77% | 51 | 312 |
| NARA | 9,759 | 8,878 | 6,382 | 72% | 434 | 101 | 6% | 10 | 8,333 |
| NASA | 1,229 | 1351 | 135 | 10% | 469 | 367 | 62% | 40 | 475 |
| NLRB | 4,681 | 4702 | 133 | 3% | 3560 | 386 | 84% | 119 | 637 |
| NRC | 371 | 345 | 80 | 23% | 108 | 99 | 60% | 13 | 125 |
| NSF | 273 | 266 | 17 | 6% | 29 | 197 | 85% | 11 | 29 |
| SEC | 8,726 | 7,422 | 9,710 | 131% | 1898 | 294 | 30% | 58 | 329 |
| SBA | 3,739 | 3,737 | 32 | 1% | 3172 | 178 | 90% | 58 | 329 |
| Subtotal | 525,247 | 480,306 | 149,262 | 31% | 198,635 | 106,184 | 63% | 11,435 | 156,443 |
| HHS | 222,272 | 221,402 | 24,515 | 11% | 203,367 | 1059 | 92% | 2,330 | 145,355 |
| OPM | 12,085 | 10,900 | 4,664 | 43% | 8,882 | 725 | 88% | 454 | 839 |
| SSA | 17,259,315 | 17,262,315 | 1,428 | 0.01% | 17,260,392 | 275 | 100% | 454 | 1,194 |
| VA | 1,914,395 | 1,915,013 | 37,698 | 2% | 1,853,513 | 8,649 | 97% | 8,291 | 44,560 |
| Subtotal | 19,408,067 | 19,409,630 | 68,305 | 0% | 19,326,154 | 10,708 | 100% | 11,529 | 191,948 |

Above Average

NR=Not Reported

HHS, OPM, SSA and the VA are shown separately because the bulk of their requests come under both FOIA and the Privacy Act from individuals seeking personal records. Most do not require discretionary decisions of the agency on whether to release the documents and are automatically and quickly granted.

Other No Grant refers to the number of requests rejected for reasons unrelated to any exemption, such as failure to front processing fees, no records found, or a non-specific request.

Days Requesters Waited for Agency Response, 2005

| Department/ Agency | Type of Request, Processing Time | | | | | | |
|-----------------------|----------------------------------|----------------|--------------------|----------------|-----------------------|--------------|----------------|
| | Simple Request | Median Days | Complex Request | Median Days | Expedited Requests | # Granted | Median Days |
| Agriculture | 46,146 | 2 \ 90 | 5,451 | 12 \ 1,277 | 940 | 325 | 3 \ 40 |
| Commerce | 1,321 | 12 | 511 | 40 | 2 | 2 | 8 |
| Defense | 66,979 | 15.5 | 11,385 | 85 | 528 | 411 | 0 |
| Education | 1,874 | 35 | 329 | 66 | NR | 16 | 24 |
| Energy | 3,556 | 5 \ 106 | 246 | 10 \ 170 | 54 | 19 | 1 \ 12 |
| Homeland Sec. | 95,993 | 16 \ 61 | 29,117 | 3 \ 242 | NR | 1,016 | 2 \ 45 |
| HUD | 2,388 | 21 \ 65 | 286 | 35 \ 160 | NR | 85 | 9 \ 70 |
| Interior | 6,206 | 2 \ 43 | 189 | 28 \ 89 | 54 | 25 | 1 \ 15 |
| Justice | 45,472 | 2 \ 139 | 5,769 | 12 \ 863 | 536 | 177 | 2 \ 185 |
| Labor | 17,276 | 6 \ 28 | 5,834 | 14 \ 60 | NR | 174 | 2 \ 18 |
| State | 1,647 | 14 | 2,216 | 142 | 170 | 7 | 136 |
| Transportation | 5,328 | 1 \ 30 | 3,982 | 20 \ 134 | 208 | 74 | 5 \ 30 |
| Treasury | 5,412 | 2 \ 86 | 48,574 | 3 \ 251 | 6 | 1 | 1 |
| AID | 196 | 55 | 0 | 0 | 12 | NR | 34 |
| CIA | 577 | 7 | 2,533 | 68 | 53 | 0 | 0 |
| CSPC | 4,859 | 6 | 528 | 35 | 0 | 0 | 0 |
| EEOC | 16,017 | 18 | 0 | 0 | 485 | 215 | 5 |
| EPA | 10,933 | 13 \ 32 | 170 | 4 \ 166 | NR | 5 | 8 \ 109 |
| GSA | - | 0 | 1561 | 14 | 0 | 0 | 0 |
| NARA | 8,669 | 13.5 | 209 | 252.4 | 2 | 0 | 0 |
| NASA | 938 | 19 | 410 | 49 | 5 | 3 | 15 |
| NLRB | 4,702 | 9 | 0 | 0 | 0 | 0 | 0 |
| NRC | 303 | 12 | 28 | 75 | 34 | 14 | 20 |
| NSF | 266 | 14 | 0 | 0 | 0 | 0 | 0 |
| SEC | 6,322 | 26 | 1099 | 410 | 1 | 1 | 14 |
| SBA | 3,737 | 7 | 0 | 0 | 0 | 0 | 0 |
| | | | | | | | |
| HHS | 49,301 | 10 \ 26 | 172,044 | 5 \ 370 | 191 | 57 | 14 \ 158 |
| OPM | 10,898 | 13.5 | 0 | 0 | 2 | NR | 1 |
| SSA | 36,002 | 2 \ 15 | 1,014 | 39 | 31 | 31 | 17 |
| SSA Outsourced | 17,223,713 | NR | NR | NR | NR | NR | NR |
| SSA Fast Track | 1,555 | 10 | 0 | 0 | 0 | 0 | 0 |
| VA | - | - | 1,901,514 | 1\60 | 20,086 | 13,499 | 1\10 |

Missed Response Deadline

NR=Not Reported

Agencies are required by the FOIA to respond to all requests within 20 working days. Those agencies that reported a median response time beyond the 20 days are highlighted.

Some agencies report only by component unit, providing no agency total. In those instances, the "Median Day" figures shown here reflect the lowest and highest processing times reported by the components. We have used the latter in determining agency compliance.

Social Security did not report Median Days for requests processed in its 1,400 field offices. It said that most are dealt with on the first day. Unlike other agencies, it breaks its own FOIA processing into a fourth, Fast Track category.

The Results of FOIA Appeals by Agency, 2005

| Department/ Agency | Appeals Received | Appeals Processed | Backlog | % Backlog | Full Grant | Partial Grant | Percent Granted | Denial Upheld | Other* |
|-----------------------|---------------------|----------------------|--------------|--------------|---------------|------------------|--------------------|------------------|--------------|
| Agriculture | 229 | 162 | 67 | 41% | 29 | 54 | 51% | 32 | 47 |
| Commerce | 57 | 40 | 17 | 43% | 0 | 5 | 13% | 19 | 16 |
| Defense | 563 | 798 | 0 | 0% | 25 | 149 | 22% | 370 | 254 |
| Education | 40 | 39 | 1 | 3% | 3 | 7 | 26% | 7 | 22 |
| Energy | 49 | 46 | 3 | 7% | 0 | 5 | 11% | 11 | 30 |
| Homeland Sec | 1,389 | 885 | 504 | 57% | 38 | 67 | 12% | 204 | 576 |
| HUD | 47 | 33 | 14 | 42% | 2 | 3 | 15% | 28 | 0 |
| Interior | 189 | 157 | 32 | 20% | 52 | 11 | 40% | 14 | 80 |
| Justice | 2,921 | 2,441 | 480 | 20% | 13 | 126 | 6% | 747 | 1505 |
| Labor | 364 | 188 | 176 | 94% | 10 | 48 | 31% | 36 | 94 |
| State | 326 | 243 | 83 | 34% | 11 | 137 | 61% | 82 | 13 |
| Transportation | 125 | 136 | 0 | 0% | 14 | 24 | 28% | 47 | 51 |
| Treasury | 327 | 413 | 0 | 0% | 14 | 39 | 13% | 321 | 39 |
| AID | 3 | 1 | 2 | 33% | 0 | 0 | 0% | 1 | 0 |
| CIA | 230 | 233 | 0 | 0% | 3 | 59 | 27% | 100 | 71 |
| CPSC | 19 | 19 | 0 | 0% | 0 | 0 | 0% | 19 | 0 |
| EEOC | 337 | 345 | 0 | 0% | 34 | 135 | 49% | 112 | 64 |
| EPA | 117 | 110 | 7 | 6% | 6 | 24 | 27% | 30 | 30 |
| GSA | 13 | 13 | 0 | 0% | 4 | 4 | 62% | 4 | 1 |
| NARA | 28 | 29 | 0 | 0% | 1 | 5 | 21% | 6 | 17 |
| NASA | 22 | 22 | 0 | 0% | 4 | 2 | 27% | 16 | 5 |
| NLRB | 36 | 38 | 0 | 0% | 3 | 7 | 26% | 22 | 6 |
| NRC | 14 | 12 | 2 | 17% | 4 | 3 | 58% | 1 | 4 |
| NSF | 6 | 6 | 0 | 0% | 0 | 1 | 17% | 5 | 0 |
| SEC | 348 | 244 | 104 | 43% | 28 | 15 | 18% | 201 | 0 |
| SBA | 20 | 16 | 4 | 25% | 1 | 8 | 56% | 3 | 4 |
| Subtotal | 7,819 | 6,669 | 1,496 | 22% | 299 | 938 | 19% | 2,438 | 2,929 |
| HHS | 223 | 164 | 59 | 36% | 35 | 17 | 32% | 40 | 72 |
| OPM | 23 | 23 | 0 | 0% | 1 | 3 | 17% | 13 | 6 |
| SSA | 69 | 70 | 0 | 0% | 14 | 7 | 30% | 37 | 12 |
| VA | 178 | 172 | 6 | 3% | 9 | 20 | 17% | 42 | 101 |
| Subtotal | 493 | 429 | 65 | 15% | 59 | 47 | 25% | 132 | 191 |
| Total | 8,312 | 7,098 | 1,561 | 17% | 358 | 985 | 19% | 2,570 | 3,120 |

Above Average

The Use of Exemptions in Denying FOIA Requests, 2005

| Department, Agency | Total Cited | | Exemption Cited | | | | | | | | | | | | | |
|-----------------------|----------------|----------------|-----------------|---------------|--------------|--------------|---------------|---------------|--------------|------------|---------------|--------------|---------------|--------------|------------|-----------|
| | 2004 | 2005 | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7b | 7c | 7d | 7e | 7f | 8 | 9 |
| Agriculture | 4,066 | 3,063 | - | 81 | 47 | 360 | 333 | 1,427 | 143 | 32 | 587 | 17 | 31 | 5 | 0 | 0 |
| Commerce | 575 | 614 | 4 | 30 | 109 | 87 | 140 | 200 | 19 | 1 | 21 | 2 | 0 | 0 | 0 | 1 |
| Defense | 22,139 | 23,884 | 923 | 2,258 | 1,551 | 1,704 | 1,607 | 10,327 | 449 | 279 | 4,305 | 321 | 123 | 37 | 0 | 0 |
| Education | 1,059 | 1,281 | 4 | 323 | 3 | 326 | 77 | 493 | 82 | 0 | 159 | 3 | 6 | 3 | 0 | 2 |
| Energy | 348 | 363 | 7 | 27 | 27 | 78 | 59 | 146 | 3 | 0 | 14 | 0 | 1 | 1 | 0 | 0 |
| Homeland Sec | 138,134 | 135,433 | 33 | 33,700 | 378 | 343 | 32,981 | 24,781 | 2,393 | 28 | 24,120 | 444 | 16,117 | 115 | 0 | 0 |
| HUD | 601 | 717 | 0 | 31 | 18 | 113 | 129 | 306 | 37 | | 46 | 9 | 6 | 0 | 22 | 0 |
| Interior | 1,385 | 3,341 | 2 | 120 | 45 | 153 | 341 | 1,967 | 73 | 1 | 594 | 11 | 19 | 10 | 0 | 5 |
| Justice | 23,399 | 19,142 | 601 | 3,171 | 861 | 127 | 1,460 | 2,900 | 445 | 48 | 5,746 | 2,128 | 840 | 813 | 1 | 1 |
| Labor | 25,634 | 22,135 | 0 | 728 | 12 | 4,130 | 4,458 | 1,835 | 1,807 | 18 | 5,283 | 3,084 | 777 | 3 | 0 | 0 |
| State | 2,759 | 1,814 | 503 | 97 | 345 | 80 | 230 | 393 | 38 | - | 100 | 31 | 37 | 10 | 0 | 0 |
| Transportation | 3,064 | 2,845 | 2 | 54 | 115 | 188 | 467 | 1,366 | 144 | 9 | 387 | 90 | 23 | 0 | 0 | 0 |
| Treasury | 3,813 | 8,018 | 13 | 245 | 2,816 | 357 | 653 | 923 | 687 | 3 | 1,057 | 81 | 1,087 | 17 | 79 | 0 |
| AID | 116 | 106 | 0 | 2 | 12 | 32 | 24 | 26 | 3 | 0 | 4 | 3 | 0 | 0 | 0 | 0 |
| CIA | 2,554 | 2,343 | 810 | 80 | 1,108 | 17 | 50 | 137 | 5 | 0 | 52 | 27 | 56 | 1 | 0 | 0 |
| CPSC | 780 | 935 | 0 | 0 | 382 | 154 | 272 | 19 | 85 | - | - | 15 | 8 | 0 | 0 | 0 |
| EEOC | 18,324 | 15,744 | 0 | 39 | 1,378 | 13 | 11,074 | 533 | 647 | 1 | 1,919 | 137 | 3 | 0 | 0 | 0 |
| EPA | 1,306 | 1,309 | 1 | 48 | 22 | 258 | 300 | 153 | 135 | 5 | 66 | 36 | 12 | 1 | 0 | 2 |
| GSA | 244 | 158 | 2 | 11 | 17 | 73 | 20 | 26 | 4 | 0 | 0 | 1 | 0 | 4 | 0 | 0 |
| NARA | 165 | 175 | 32 | 4 | 40 | 10 | 6 | 47 | 0 | 0 | 22 | 10 | 4 | 0 | 0 | 0 |
| NASA | 429 | 528 | 1 | 27 | 47 | 294 | 71 | 51 | 6 | 2 | 21 | 3 | 3 | 2 | 0 | 0 |
| NLRB | 1,701 | 1,262 | 0 | 42 | 0 | 11 | 220 | 250 | 246 | 0 | 264 | 222 | 7 | 0 | 0 | 0 |
| NRC | 201 | 187 | 2 | 28 | 5 | 25 | 46 | 31 | 18 | 0 | 32 | 0 | 0 | 0 | 0 | 0 |
| NSF | 324 | 295 | 0 | - | 16 | 61 | 10 | 196 | 1 | 0 | 11 | 0 | 0 | 0 | 0 | 0 |
| SEC | 778 | 982 | 0 | 54 | 10 | 75 | 103 | 95 | 564 | 0 | 64 | 0 | 0 | 17 | 0 | 0 |
| SBA | 274 | 316 | 0 | 11 | 2 | 116 | 74 | 94 | 3 | 0 | 13 | 2 | 1 | 0 | 0 | 0 |
| Subtotal | 254,172 | 246,990 | 2,940 | 41,211 | 9,366 | 9,185 | 55,205 | 48,722 | 8,037 | 427 | 44,887 | 6,677 | 19,161 | 1,039 | 102 | 11 |
| HHS | 3,193 | 3,832 | 0 | 53 | 49 | 570 | 215 | 2,846 | 74 | 0 | 21 | 3 | 1 | 0 | 0 | 0 |
| OPM | 2,627 | 1,443 | 4 | 25 | 0 | 9 | 6 | 667 | 4 | 0 | 607 | 98 | 23 | 0 | 0 | 0 |
| SSA | 1,282 | 689 | 0 | 100 | 81 | 19 | 114 | 351 | 0 | 0 | 24 | 0 | 0 | 0 | 0 | 0 |
| VA | 11,161 | 11,444 | 0 | 159 | 3,823 | 362 | 335 | 6,451 | 39 | 3 | 268 | 1 | 2 | 1 | 0 | 0 |
| Subtotal | 18,263 | 17,408 | 4 | 337 | 3,953 | 960 | 670 | 10,315 | 117 | 3 | 920 | 102 | 26 | 1 | 0 | 0 |

Increase from 2004

Other Reasons Cited by Agencies for Nondisclosure, 2005

| Department/ Agency | 2004 | 2005 | No records | Referrals | Request Withdrawn | Fee Related Reason | Not reasonably described | Not a proper request | Not an agency record | Duplicate request | All Other |
|-----------------------|----------------|----------------|---------------|---------------|----------------------|-----------------------|--------------------------------|----------------------------|----------------------------|----------------------|--------------|
| Agriculture | 2,007 | 2,208 | 887 | 461 | 339 | 82 | 45 | 38 | 37 | 44 | 275 |
| Commerce | 594 | 661 | 294 | 43 | 75 | 87 | 97 | 6 | 31 | 10 | 18 |
| Defense | 25,223 | 25,116 | 6,693 | 8,589 | 2,508 | 914 | 1,060 | 1,680 | 619 | 990 | 2,063 |
| Education | 355 | 608 | 101 | 24 | 79 | 12 | 4 | 27 | 8 | 65 | 288 |
| Energy | 533 | 388 | 120 | 47 | 125 | 19 | 21 | 28 | 12 | 16 | 0 |
| Homeland Sec | 40,625 | 48,037 | 11,855 | 7,736 | 775 | 1,908 | 320 | 10,884 | 1,122 | 12,758 | 679 |
| HUD | 1,330 | 1,013 | 144 | 196 | 165 | 77 | 40 | 297 | 26 | 68 | 0 |
| Interior | 1,313 | 1,318 | 475 | 214 | 125 | 115 | 186 | 59 | 47 | 78 | 19 |
| Justice | 27,048 | 24,153 | 14,867 | 595 | 1,393 | 1,396 | 1,776 | 1,113 | 768 | 1,269 | 976 |
| Labor | 5,000 | 5,579 | 3,268 | 1,161 | 222 | 166 | 129 | 51 | 218 | 268 | 96 |
| State | 2,411 | 2,329 | 394 | 418 | 92 | 0 | 0 | 34 | 0 | 35 | 1,356 |
| Transportation | 4,098 | 3,254 | 2,130 | 247 | 462 | 173 | 26 | 63 | 66 | 27 | 60 |
| Treasury | 30,492 | 24,546 | 12,349 | 1,590 | 416 | 1,784 | 61 | 6,361 | 54 | 1,744 | 187 |
| AID | 82 | 55 | 23 | 0 | 8 | 24 | 0 | 0 | 0 | 0 | 0 |
| CIA | 1,150 | 1,120 | 498 | 92 | 1 | 0 | 0 | 0 | 0 | 0 | 529 |
| CPSC | 204 | 412 | 143 | 205 | 28 | 15 | 0 | 0 | 0 | 21 | 0 |
| EEOC | 2,564 | 2,667 | 647 | 289 | 170 | 149 | 54 | 205 | 27 | 82 | 1,044 |
| EPA | 5,057 | 5,110 | 4,132 | 35 | 689 | 65 | 31 | 10 | 7 | 105 | 36 |
| GSA | 188 | 312 | 48 | 62 | 103 | 27 | 9 | 31 | 18 | 6 | 8 |
| NARA | 4,611 | 8,333 | 7,889 | 151 | 9 | 4 | 117 | 29 | 14 | 16 | 104 |
| NASA | 571 | 475 | 163 | 137 | 47 | 7 | 41 | 15 | 20 | 11 | 34 |
| NLRB | 656 | 637 | 318 | 107 | 82 | 96 | 4 | 2 | 8 | 3 | 17 |
| NRC | 111 | 125 | 58 | 0 | 26 | 29 | 0 | 0 | 0 | 1 | 11 |
| NSF | 38 | 29 | 17 | 0 | 5 | 0 | 7 | 0 | 0 | 0 | 0 |
| SEC | 2,042 | 4,586 | 3,175 | 225 | 859 | 207 | 23 | 20 | 5 | 72 | 0 |
| SBA | 270 | 329 | 121 | 47 | 24 | 11 | 6 | 5 | 112 | 2 | 1 |
| Subtotal | 158,573 | 163,400 | 70,809 | 22,671 | 8,827 | 7,367 | 4,057 | 20,958 | 3,219 | 17,691 | 7,801 |
| HHS | 12,570 | 14,534 | 4,705 | 1,062 | 2,859 | 1,114 | 2,428 | 966 | 30 | 296 | 1,074 |
| OPM | 528 | 839 | 372 | 55 | 28 | 15 | 0 | 28 | 4 | 1 | 336 |
| SSA | 1,899 | 1,194 | 260 | 0 | 70 | 69 | 40 | 0 | 0 | 0 | 755 |
| VA | 37,909 | 44,560 | 10,959 | 7,953 | 10,759 | 760 | 762 | 5,326 | 446 | 6,119 | 1,476 |
| Subtotal | 52,906 | 61,127 | 16,296 | 9,070 | 13,716 | 1,958 | 3,230 | 6,320 | 480 | 6,416 | 3,641 |

Increase from 2004

2005 FOIA Processing Costs, Workforce, Efficiency, Litigation Costs

| Department/ Agency | Processing Costs | Requests Processed | Cost per Request | FTEs | Requests | Litigation Costs |
|-----------------------|-----------------------|-----------------------|---------------------|----------------|---------------|----------------------|
| | | | | | per FTE | |
| Agriculture | \$ 9,862,348 | 51,922 | \$ 189.95 | 219.3 | 237 | \$ 365,872 |
| Commerce | \$ 1,227,066 | 1,834 | \$ 669.07 | 17.4 | 106 | \$ 310,006 |
| Defense | \$ 47,876,973 | 78,775 | \$ 607.77 | 752.2 | 105 | \$ 2,180,360 |
| Education | \$ 1,063,860 | 2,219 | \$ 479.43 | 10.1 | 220 | 0 |
| Energy | \$ 4,020,094 | 3,831 | \$ 1,049.36 | 70.5 | 54 | \$ 207,000 |
| Homeland Sec | \$ 28,343,072 | 126,126 | \$ 224.72 | 621.6 | 203 | \$ 481,784 |
| HUD | \$ 1,998,632 | 2,923 | \$ 683.76 | 41.0 | 71 | \$ 9,350 |
| Interior | \$ 7,666,403 | 6,420 | \$ 1,194.14 | 121.0 | 53 | \$ 362,111 |
| Justice | \$ 56,610,612 | 51,435 | \$ 1,100.62 | 524.5 | 98 | \$ 7,110,971 |
| Labor | \$ 16,027,360 | 23,284 | \$ 688.34 | 190.1 | 122 | \$ 175,000 |
| State | \$ 9,926,300 | 3,870 | \$ 2,564.94 | 143.0 | 27 | \$ 176,800 |
| Transportation | \$ 7,334,051 | 9,384 | \$ 781.55 | 86.8 | 108 | \$ 83,470 |
| Treasury | \$ 12,920,599 | 53,987 | \$ 239.33 | 104.4 | 517 | \$ 732,883 |
| AID | \$ 460,000 | 197 | \$ 2,335.03 | 5.3 | 38 | 0 |
| CIA | \$ 8,350,000 | 3,110 | \$ 2,684.89 | 74.1 | 42 | \$ 750,000 |
| CPSC | \$ 1,142,756 | 5,387 | \$ 212.13 | 11.2 | 481 | \$ 20,000 |
| EEOC | \$ 1,976,105 | 16,232 | \$ 121.74 | 49.0 | 331 | \$ 16,796 |
| EPA | \$ 9,449,572 | 11,108 | \$ 850.70 | 181.1 | 61 | \$ 356,685 |
| GSA | \$ 1,311,000 | 1,561 | \$ 839.85 | 19.0 | 82 | \$ 72,000 |
| NARA | \$ 1,741,987 | 8,878 | \$ 196.21 | 25.0 | 355 | 0 |
| NASA | \$ 1,128,410 | 1,351 | \$ 835.24 | 18.8 | 72 | 0 |
| NLRB | \$ 779,187 | 4,702 | \$ 165.71 | 7.7 | 613 | \$ 17,575 |
| NRC | \$ 1,016,677 | 345 | \$ 2,946.89 | 9.0 | 38 | 0 |
| NSF | \$ 214,166 | 266 | \$ 805.14 | 1.5 | 177 | 0 |
| SEC | \$ 3,835,658 | 7,422 | \$ 516.80 | 36.1 | 206 | \$ 118,522 |
| SBA | \$ 812,729 | 3,737 | \$ 217.48 | 10.7 | 349 | 0 |
| Subtotal | \$ 237,095,617 | 480,306 | \$ 493.63 | 3350.2 | 143 | \$ 13,547,185 |
| HHS | \$ 18,137,650 | 221,402 | \$ 81.92 | 246.6 | 898 | \$ 739,929 |
| OPM | \$ 805,286 | 10,900 | \$ 73.88 | 19.0 | 572 | \$ - |
| SSA | \$ 22,794,463 | 17,262,315 | \$ 1.32 | 405.0 | 42,623 | \$ 55,181 |
| VA | \$ 43,968,967 | 1,915,013 | \$ 22.96 | 720.4 | 2,658 | \$ 125,000 |
| Subtotal | \$ 85,706,366 | 19,409,630 | \$ 4.42 | 1391.0 | 13,954 | \$ 920,110 |
| Total | \$ 322,801,983 | 19,889,936 | \$ 16.23 | 4,741.2 | 4,195 | \$ 14,467,295 |

Above Average

The Social Security Administration outsources the handling of FOIA requests to its 1,400 field offices. The FTE total relates only to government employees handling FOIA.

2005 FOIA Fees Collected

| Department/ Agency | Fees | % of total costs |
|-----------------------|---------------------|------------------------|
| Agriculture | \$ 104,408 | 1.00% |
| Commerce | \$ 26,540 | 1.72% |
| Defense | \$ 470,829 | 1.00% |
| Education | \$ 32,825 | 3.09% |
| Energy | \$ 25,588 | 0.60% |
| Homeland Sec | \$ 280,663 | 0.90% |
| HUD | \$ 40,696 | 1.50% |
| Interior | \$ 134,114 | 1.00% |
| Justice | \$ 95,855 | 0.16% |
| Labor | \$ 180,690 | 1.20% |
| State | \$ 15,218 | 0.15% |
| Transportation | \$ 216,269 | 2.91% |
| Treasury | \$ 520,021 | 3.81% |
| AID | \$ 5,500 | 1.20% |
| CIA | \$ 1,258 | 1.00% |
| CPSC | \$ 5,119 | 0.50% |
| EEOC | \$ 27,379 | 1.37% |
| EPA | \$ 325,812 | 3.32% |
| GSA | \$ 58,876 | 4.25% |
| NARA | 0 | 0.00% |
| NASA | \$ 21,362 | 1.90% |
| NLRB | \$ 82,383 | 10.34% |
| NRC | \$ 43,081 | 4.20% |
| NSF | \$ 1,475 | 0.68% |
| SEC | \$ 63,431 | 1.60% |
| SBA | \$ 16,250 | 2.00% |
| Subtotal | \$ 2,795,643 | 1.20% |
| HHS | \$ 721,779 | 4.00% |
| OPM | \$ 5,696 | 0.70% |
| SSA | \$ 5,049,913 | 22.10% |
| VA | \$ 707,771 | 1.60% |
| Subtotal | \$ 6,485,159 | 7.60% |

How FOIA Requesters Fared in 2004, by Department, Agency

| Department/ Agency | Requests | | | | Decision Made | | | | |
|-----------------------|------------------|------------------|--------------------|------------|--------------------|------------------|--------------------|---------------|----------------|
| | Received | Processed | Yearend Backlog | % | Granted in Full | Partial Grant | Percent Granted | Denied | Other |
| Agriculture | 61,803 | 61,209 | 2,372 | 4% | 55,465 | 1,953 | 94% | 1,774 | 9,471 |
| Commerce | 2,051 | 2,035 | 308 | 15% | 950 | 277 | 60% | 214 | 594 |
| Defense | 77,131 | 77,256 | 12,826 | 17% | 37,914 | 11,779 | 64% | 2,340 | 25,223 |
| Education | 2,232 | 2,082 | 348 | 17% | 1,007 | 659 | 80% | 61 | 355 |
| Energy | 2,289 | 2,440 | 862 | 35% | 1,590 | 258 | 76% | 59 | 533 |
| Homeland Sec | 168,882 | 152,027 | 45,810 | 30% | 49,835 | 60,612 | 73% | 955 | 40,625 |
| HUD | 4,654 | 3,978 | 2,421 | 61% | 1,824 | 587 | 61% | 237 | 1,330 |
| Interior | 4,587 | 4,219 | 1,790 | 42% | 1,809 | 854 | 63% | 183 | 1373 |
| Justice | 57,346 | 56,865 | 8,055 | 14% | 19,186 | 8,495 | 49% | 2,136 | 27,048 |
| Labor | 21,833 | 21,860 | 559 | 3% | 7,378 | 7,551 | 68% | 1,931 | 5,000 |
| State | 3,951 | 4,963 | 1,996 | 40% | 837 | 1,370 | 44% | 345 | 2,411 |
| Transportation | 10,375 | 10,905 | 1,971 | 18% | 4,435 | 2,170 | 61% | 292 | 4,008 |
| Treasury | 64,336 | 64,570 | 5,538 | 9% | 30,114 | 3,413 | 52% | 551 | 30,492 |
| AID | 260 | 212 | 344 | 162% | 51 | 62 | 53% | 17 | 82 |
| CIA | 3,055 | 3,336 | 1,150 | 34% | 427 | 1,242 | 50% | 517 | 1,530 |
| CSPC | 6,355 | 6,397 | 58 | 1% | 5755 | 385 | 96% | 53 | 204 |
| EEOC | 17,535 | 17,485 | 1,686 | 10% | 1,109 | 12,384 | 77% | 1,427 | 2,564 |
| EPA | 12,897 | 13,352 | 2,146 | 16% | 7,540 | 635 | 61% | 120 | 5,057 |
| GSA | 1,270 | 1,182 | 238 | 20% | 823 | 131 | 81% | 40 | 188 |
| NARA | 5,627 | 5,219 | 5,501 | 105% | 476 | 110 | 11% | 22 | 4,611 |
| NASA | 1,622 | 1567 | 257 | 16% | 579 | 390 | 62% | 27 | 511 |
| NLRB | 5,193 | 5295 | 154 | 3% | 3980 | 523 | 85% | 136 | 656 |
| NRC | 372 | 389 | 54 | 14% | 155 | 101 | 66% | 22 | 11 |
| NSF | 311 | 309 | 10 | 3% | 36 | 226 | 85% | 9 | 38 |
| SEC | 9,325 | 3,830 | 8,635 | 225% | 1090 | 209 | 34% | 499 | 2,042 |
| SBA | 1,901 | 1,927 | 30 | 2% | 73 | 168 | 13% | 1,416 | 270 |
| Subtotal | 547,193 | 524,909 | 105,119 | 20% | 234,438 | 116,544 | 67% | 15,383 | 166,227 |
| HHS | 225,006 | 222,408 | 23,545 | 11% | 206,951 | 753 | 93% | 2,134 | 12,570 |
| OPM | 12,199 | 9,310 | 3,479 | 37% | 7,236 | 1517 | 94% | 29 | 528 |
| SSA | 1,453,619 | 1,450,493 | 5,857 | 0% | 1,446,438 | 819 | 99% | 937 | 2,299 |
| VA | 1,825,168 | 1,815,756 | 45,076 | 2% | 1,812,795 | 8,961 | 100% | 5,014 | 34,217 |
| Subtotal | 3,515,992 | 3,497,967 | 77,957 | 2% | 3,473,420 | 12,050 | 99% | 8,114 | 49,614 |

Above Average

NR=Not Reported

HHS, OPM, SSA and the VA are shown separately because the bulk of their requests come under both FOIA and the Privacy Act from individuals seeking personal records. Most do not require discretionary decisions of the agency on whether to release the documents and are automatically and quickly granted.

Other No Grant refers to the number of requests rejected for reasons unrelated to any exemption, such as failure to front processing fees, no records found, or a non-specific request.

Days Requesters Waited for Agency Response, 2004

| Department/ Agency | Type of Request, Processing Time | | | | | | |
|-----------------------|----------------------------------|----------------|--------------------|----------------|----------------------|--------------|----------------|
| | Simple Request | Median Days | Complex Request | Median Days | Expedited Request | # Granted | Median Days |
| Agriculture | 34,067 | 14 \ 77 | 26,616 | 54 \ 800 | 1840 | 526 | 13 \ 53 |
| Commerce | 1,654 | 13 | 465 | 41 | 6 | 6 | 5 |
| Defense | 63,433 | 17 | 12,922 | 59 | 1057 | 841 | 1 |
| Education | 1,566 | 3 \ 30 | 442 | 2 \ 134 | 74 | 74 | 3 \ 21 |
| Energy | 1,907 | 10 \ 152 | 493 | 18 \ 916 | 40 | 40 | 5 \ 7 |
| Homeland Sec | 116,944 | 8 \ 84 | 34,391 | 5 \ 111 | NR | 692 | 3 \ 44 |
| HUD | 3,540 | 21 \ 95 | 258 | 30 \ 161 | 180 | 60 | 9 \ 42 |
| Interior | 3,976 | 15 \ 834 | 30 | 56 \ 90 | 133 | 63 | 2 \ 64 |
| Justice | 49,618 | 1 \ 137 | 7,049 | 15 \ 636 | 257 | 134 | 1 \ 195 |
| Labor | 17,771 | 2 \ 30 | 3,959 | 18 \ 60 | NR | 130 | 2 \ 25 |
| State | 1,236 | 6 | 3,710 | 209 | 95 | 8 | 184 |
| Transportation | 6,232 | 1 \ 68 | 4,614 | 23 \ 135 | 180 | 59 | 5 \ 57 |
| Treasury | 723 | 2 \ 10 | 63,844 | 4 \ 172 | 12 | 3 | 10 |
| AID | 209 | 54 | 0 | 0 | 3 | 3 | 13 |
| CIA | 501 | 7 | 2,834 | 63 | 18 | 1 | 10 |
| CPSC | 5640 | 6 | 757 | 25 | 0 | 0 | 0 |
| EEOC | 17,164 | 18 | 0 | 0 | 324 | 321 | 4 |
| EPA | 13,324 | 15 \ 27 | 17 | 19 \ 353 | 39 | 21 | 6 \ 27 |
| GSA | 0 | 0 | 1561 | 14 | 0 | 0 | 0 |
| NARA | 4,920 | 35 | 299 | 354 | 0 | 0 | 0 |
| NASA | 1,069 | 18 | 454 | 33 | NR | 44 | 26 |
| NLRB | 5,295 | 9 | 0 | 0 | 0 | 0 | 0 |
| NRC | 357 | 11 | 27 | 47 | 29 | 5 | 60 |
| NSF | 309 | 20 | 0 | 0 | 2 | 0 | 20 |
| SEC | 3,401 | 30 | 419 | 202 | 10 | 10 | 8 |
| SBA | 1,927 | 5 | 0 | 0 | 0 | 0 | 0 |
| | | | | | | | |
| HHS | 44,761 | 9 \ 25 | 177,633 | 77 \ 325 | 14 | | 66 |
| OPM | 9,310 | 9 | 0 | 0 | 0 | 0 | 0 |
| SSA | 177,778 | 10 \ 19 | 882 | 37 | 0 | 0 | 0 |
| SSA Outsourced | 1,270,512 | NR | 0 | 0 | 0 | 0 | 0 |
| SSA Fastrack | 1,321 | 14 | 0 | 0 | 0 | 0 | 0 |
| VA | 0 | 0 | 1,833,581 | 4 \ 42 | 18,175 | | 1 |

Missed Response Deadline

NR=Not Reported

Agencies are required by the FOIA to respond to all requests within 20 working days. Those agencies that reported a median response time beyond the 20 days are highlighted.

Some agencies report only by component unit, providing no agency total. In those instances, the "Median Day" figures shown here reflect the lowest and highest processing times reported by the components. We have used the latter in determining agency compliance.

* The Social Security Administration said it outsourced more than 1.2 million of its simple FOIA requests and could not report processing time on those requests. The agency reported median times of times of 10 to 19 days for the 179,000 requests it did handle.

The Results of FOIA Appeals by Agency, 2004

| Department / Agency | Appeals Received | Appeals Processed | Backlog | % Backlog | Full Grant | Partial Grant | Percent Granted | Denial Upheld | Other* |
|---------------------|------------------|-------------------|---------|-----------|------------|---------------|-----------------|---------------|--------|
| Agriculture | 246 | 160 | 86 | 54% | 36 | 47 | 52% | 41 | 36 |
| Commerce | 79 | 68 | 11 | 16% | 7 | 10 | 25% | 31 | 20 |
| Defense | 624 | 933 | 0 | 0% | 30 | 162 | 21% | 433 | 308 |
| Education | 25 | 59 | 0 | 0% | 1 | 9 | 17% | 36 | 13 |
| Energy | 32 | 28 | 3 | 14% | 0 | 4 | 14% | 4 | 20 |
| Homeland Sec. | 2,187 | 722 | 1465 | 203% | 6 | 30 | 5% | 136 | 550 |
| HUD | 61 | 45 | 16 | 36% | 3 | 4 | 16% | 30 | 8 |
| Interior | 254 | 67 | 187 | 279% | 32 | 6 | 57% | 7 | 22 |
| Justice | 3,004 | 2,933 | 71 | 2% | 33 | 157 | 6% | 1121 | 1622 |
| Labor | 335 | 313 | 22 | 7% | 16 | 92 | 35% | 79 | 126 |
| State | 368 | 294 | 74 | 25% | 9 | 165 | 59% | 100 | 20 |
| Transportation | 118 | 101 | 17 | 17% | 9 | 12 | 21% | 40 | 40 |
| Treasury | 388 | 504 | 0 | 0% | 9 | 30 | 8% | 278 | 187 |
| AID | 11 | 8 | 3 | 38% | 1 | 1 | 25% | 6 | 0 |
| CIA | 220 | 273 | 0 | 0% | 0 | 45 | 16% | 155 | 73 |
| CPSC | 15 | 13 | 2 | 15% | 0 | 0 | 0% | 13 | 2 |
| EEOC | 415 | 372 | 43 | 12% | 39 | 91 | 35% | 176 | 75 |
| EPA | 117 | 105 | 12 | 11% | 9 | 9 | 17% | 18 | 65 |
| GSA | 4 | 4 | 0 | 0% | 0 | 1 | 25% | 3 | 0 |
| NARA | 6 | 6 | 0 | 0% | 0 | 1 | 12% | 2 | 3 |
| NASA | 22 | 22 | 0 | 0% | 0 | 8 | 36% | 13 | 1 |
| NLRB | 49 | 47 | 2 | 4% | 2 | 11 | 28% | 25 | 9 |
| NRC | 10 | 12 | 0 | 0% | 0 | 4 | 33% | 4 | 4 |
| NSF | 6 | 6 | 0 | 0% | 2 | 1 | 50% | 3 | 0 |
| SEC | 229 | 202 | 27 | 13% | 39 | 34 | 36% | 126 | 3 |
| SBA | 28 | 28 | 0 | 0% | 0 | 13 | 46% | 5 | 6 |
| Subtotal | 8,853 | 7,325 | 2,041 | 28% | 283 | 947 | 17% | 2,885 | 3,213 |
| HHS | 168 | 132 | 36 | 27% | 17 | 21 | 29% | 50 | 44 |
| OPM | 33 | 29 | 4 | 14% | 1 | 1 | 7% | 21 | 6 |
| SSA | 76 | 96 | 0 | 0% | 19 | 8 | 28% | 46 | 23 |
| VA | 117 | 148 | 0 | 0% | 10 | 9 | 13% | 34 | 95 |
| Subtotal | 394 | 405 | 40 | 0% | 47 | 39 | 21% | 151 | 168 |
| Total | 9,247 | 7,730 | 2,081 | 20% | 330 | 986 | 17% | 3,036 | 3,381 |

Above Average

The Use of Exemptions in Denying FOIA Requests, 2004

| Department, Agency | Total Cited | | Exemption Cited | | | | | | | | | | | | | |
|-----------------------|----------------|----------------|-----------------|---------------|--------------|--------------|---------------|---------------|---------------|------------|---------------|--------------|---------------|--------------|------------|------------|
| | 2003 | 2004 | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7b | 7c | 7d | 7e | 7f | 8 | 9 |
| Agriculture | 3,759 | 4,066 | 9 | 198 | 73 | 364 | 363 | 1,790 | 173 | 750 | 298 | 24 | 23 | 1 | 0 | 0 |
| Commerce | 632 | 575 | 6 | 21 | 120 | 111 | 131 | 154 | 11 | 0 | 17 | 0 | 4 | 0 | 0 | 0 |
| Defense | 19,296 | 22,139 | 1,132 | 1,944 | 1,627 | 1,268 | 1,411 | 8,990 | 458 | 14 | 4,738 | 245 | 107 | 22 | 3 | 180 |
| Education | 529 | 1,059 | - | 133 | 2 | 351 | 55 | 252 | 66 | 11 | 181 | 3 | 5 | 0 | 0 | 0 |
| Energy | 481 | 348 | 10 | 30 | 22 | 75 | 57 | 112 | 20 | 8 | 9 | 2 | 2 | 1 | 0 | 0 |
| Homeland Sec | 96,249 | 138,134 | 19 | 23,162 | 453 | 285 | 29,233 | 38,439 | 4,828 | 42 | 31,178 | 982 | 9,415 | 98 | 0 | 0 |
| HUD | 639 | 601 | 0 | 25 | 22 | 164 | 93 | 238 | 22 | 1 | 29 | 3 | 4 | 0 | 0 | 0 |
| Interior | 1,545 | 1,385 | 0 | 46 | 38 | 122 | 318 | 478 | 82 | 5 | 256 | 13 | 14 | 11 | 0 | 2 |
| Justice | 22,322 | 23,399 | 580 | 3,577 | 1,073 | 227 | 1,718 | 2,791 | 587 | 24 | 7,432 | 2,519 | 1,021 | 1,850 | 0 | 2 |
| Labor | 23,484 | 25,634 | - | 403 | 30 | 4,503 | 5,049 | 2,062 | 1,833 | 9 | 7,123 | 3,857 | 764 | 1 | 0 | 0 |
| State | 2,419 | 2,759 | 762 | 138 | 485 | 126 | 377 | 624 | 39 | 2 | 121 | 27 | 50 | 8 | 0 | 0 |
| Transportation | 2,864 | 3,064 | 3 | 85 | 74 | 230 | 504 | 1,407 | 170 | 11 | 481 | 90 | 8 | 1 | 0 | 0 |
| Treasury | 8,190 | 3,813 | 17 | 57 | 263 | 354 | 203 | 354 | 16 | 3 | 1,140 | 99 | 1,225 | 13 | 69 | 0 |
| AID | 101 | 116 | 3 | 1 | 19 | 40 | 13 | 31 | 5 | 0 | 4 | 0 | 0 | 0 | 0 | 0 |
| CIA | 2,024 | 2,554 | 845 | 101 | 1,185 | 22 | 65 | 170 | 1 | 0 | 57 | 46 | 58 | 4 | 0 | 0 |
| CPSC | 823 | 780 | 0 | - | 362 | 123 | 175 | 30 | 65 | 0 | 0 | 7 | 18 | 0 | 0 | 0 |
| EEOC | 18,927 | 18,324 | 0 | 17 | 2,182 | 26 | 12,054 | 1,406 | 716 | 0 | 1,777 | 119 | 27 | 0 | 0 | 0 |
| EPA | 1,334 | 1,306 | 3 | 44 | 26 | 323 | 394 | 210 | 161 | 3 | 82 | 28 | 25 | 2 | 1 | 4 |
| GSA | 227 | 244 | 5 | 15 | 25 | 104 | 46 | 40 | 1 | 0 | 3 | 0 | 1 | 4 | 0 | 0 |
| NARA | 183 | 165 | 24 | 6 | 28 | 2 | 14 | 56 | 3 | 0 | 16 | 12 | 2 | 0 | 2 | - |
| NASA | 542 | 429 | 0 | 29 | 21 | 267 | 29 | 42 | 41* | | | | | | 0 | 0 |
| NLRB | 1,459 | 1,701 | 0 | 72 | - | 24 | 292 | 294 | 350 | 0 | 345 | 268 | 56 | 0 | 0 | 0 |
| NRC | 256 | 201 | 1 | 37 | 4 | 16 | 47 | 36 | 18 | 0 | 39 | 3 | 0 | 0 | 0 | 0 |
| NSF | 220 | 324 | 0 | 4 | 10 | 65 | 9 | 216 | 2 | 0 | 18 | 0 | 0 | 0 | 0 | 0 |
| SEC | 569 | 778 | 0 | 29 | 9 | 67 | 56 | 53 | 496 | 0 | 29 | 0 | 6 | 0 | 33 | 0 |
| SBA | 499 | 274 | 0 | 3 | 1 | 113 | 73 | 74 | 1 | 0 | 5 | 4 | 0 | 0 | 0 | 0 |
| Subtotal | 209,573 | 254,172 | 3,419 | 30,177 | 8,154 | 9,372 | 52,779 | 60,349 | 10,124 | 883 | 55,378 | 8,351 | 12,835 | 2,016 | 108 | 188 |
| HHS | 2,467 | 3,193 | 0 | 30 | 27 | 411 | 159 | 2,472 | 67 | 1 | 18 | 6 | 2 | 0 | 0 | 0 |
| OPM | 4,662 | 2,627 | 0 | 41 | 1 | 14 | 18 | 1,273 | 2 | 0 | 1,247 | 1 | 30 | 0 | 0 | 0 |
| SSA | 2,508 | 1,282 | 0 | 82 | 87 | 31 | 108 | 943 | 0 | 0 | 31 | 0 | 0 | 0 | 0 | 0 |
| VA | 7,743 | 11,161 | 0 | 131 | 5,435 | 155 | 370 | 4,635 | 105 | 9 | 280 | 10 | 2 | 17 | 0 | 12 |
| Subtotal | 17,380 | 18,263 | 0 | 284 | 5,550 | 611 | 655 | 9,323 | 174 | 10 | 1,576 | 17 | 34 | 17 | 0 | 12 |

Increase from 2003

*Although NASA reported Exemption 7 use by subcategory in 2003, NASA reported all Exemption 7 citations in a single category in 2004, shown here as 7(a).

Other Reasons for Nondisclosure, 2004

| Department/ Agency | Total 2003 | Total 2004 | No records | Referrals | Request Withdrawn | Fee Related Reason | Not reasonably described | Not a proper request | Not an agency record | Duplicate request | All Other |
|-----------------------|---------------|------------|------------|-----------|----------------------|-----------------------|--------------------------------|----------------------------|----------------------------|----------------------|-----------|
| Agriculture | 2,825 | 2,007 | 708 | 390 | 264 | 77 | 50 | 116 | 53 | 65 | 284 |
| Commerce | 563 | 594 | 213 | 56 | 58 | 91 | 77 | 4 | 5 | 17 | 73 |
| Defense | 23,563 | 25,223 | 6,709 | 9,084 | 2,806 | 792 | 1,071 | 763 | 616 | 1,073 | 2,309 |
| Education | 329 | 355 | 208 | 48 | 47 | 5 | 7 | 0 | 12 | 12 | 16 |
| Energy | 585 | 533 | 193 | 31 | 122 | 45 | 29 | 30 | 20 | 34 | 29 |
| Homeland Sec | 43,766 | 40,625 | 14,663 | 8,963 | 1,286 | 1,890 | 330 | 8,483 | 1,753 | 2,398 | 859 |
| HUD | 609 | 1,330 | 173 | 213 | 193 | 65 | 12 | 584 | 33 | 57 | - |
| Interior | 1,376 | 1,313 | 422 | 175 | 118 | 135 | 113 | 256 | 44 | 46 | 4 |
| Justice | 26,803 | 27,048 | 12,803 | 2,915 | 1,084 | 1,234 | 2,315 | 2,420 | 1,423 | 1,492 | 1,362 |
| Labor | 4,807 | 5,000 | 3,034 | 1,178 | 213 | 77 | 143 | 74 | 103 | 169 | 9 |
| State | 2,886 | 2,411 | 758 | 438 | 50 | 0 | 0 | 81 | 0 | 34 | 1,050 |
| Transportation | 3,841 | 4,098 | 2,568 | 432 | 684 | 116 | 28 | 93 | 79 | 41 | 57 |
| Treasury | 28,556 | 30,492 | 16,076 | 2,155 | 515 | 49 | 21 | 8,400 | 72 | 10 | 3,194 |
| AID | 75 | 82 | 37 | 0 | 19 | 19 | 7 | 0 | 0 | 0 | 0 |
| CIA | 1,115 | 1,150 | 477 | 126 | 1 | 0 | 0 | 0 | 0 | 0 | 546 |
| CPSC | 226 | 204 | 99 | 4 | 71 | 5 | 0 | 0 | 0 | 25 | 0 |
| EEOC | 1,869 | 2,564 | 580 | 276 | 148 | 166 | 19 | 256 | 27 | 163 | 929 |
| EPA | 5,849 | 5,057 | 3,939 | 17 | 890 | 50 | 21 | 5 | 120 | 15 | 0 |
| GSA | 230 | 188 | 28 | 52 | 63 | 21 | 7 | 7 | 4 | 3 | 3 |
| NARA | 3,660 | 4,611 | 4,245 | 104 | 8 | 2 | 113 | 38 | 9 | 25 | 67 |
| NASA | 565 | 571 | 137 | 146 | 65 | 10 | 74 | 36 | 68 | 13 | 22 |
| NLRB | 586 | 656 | 189 | 154 | 120 | 71 | 10 | 73 | 3 | 2 | 34 |
| NRC | 107 | 111 | 50 | 0 | 23 | 30 | 1 | 1 | 0 | 2 | 4 |
| NSF | 32 | 38 | 18 | 0 | 6 | 0 | 9 | 3 | 0 | 0 | 2 |
| SEC | 1,925 | 2,042 | 1,562 | 117 | 154 | 128 | 36 | 33 | 9 | 1 | 2 |
| SBA | 301 | 270 | 112 | 33 | 32 | 9 | 13 | 4 | 50 | 8 | 9 |
| Subtotal | 157,049 | 158,573 | 70,001 | 27,107 | 9,040 | 5,087 | 4,506 | 21,760 | 4,503 | 5,705 | 10,864 |
| HHS | 8,520 | 12,570 | 4,126 | 401 | 4,142 | 803 | 1,140 | 1,017 | 51 | 280 | 610 |
| OPM | 760 | 528 | 263 | 49 | 16 | 5 | 0 | 0 | 10 | 66 | 119 |
| SSA | 3,280 | 1,899 | 277 | 0 | 83 | 115 | 51 | 0 | 0 | 779 | 594 |
| VA | 24,986 | 37,909 | 8,689 | 6,557 | 9,557 | 957 | 1,098 | 5,500 | 618 | 4,418 | 515 |
| Subtotal | 37,546 | 52,906 | 13,355 | 7,007 | 13,798 | 1,880 | 2,289 | 6,517 | 679 | 5,543 | 1,838 |

Increase from 2003

2004 FOIA Processing Costs, Workforce, Efficiency, Litigation Costs

| Department/ Agency | Processing Costs | Requests Processed | Cost per Request | FTEs | Requests per FTE | Litigation Costs |
|-----------------------|---------------------|-----------------------|---------------------|---------|---------------------|---------------------|
| Agriculture | \$ 11,324,192 | 61,209 | \$ 185.01 | 585.3 | 105 | \$ 266,025 |
| Commerce | \$ 1,373,355 | 2,035 | \$ 674.87 | 17.8 | 115 | \$ 396,280 |
| Defense | \$ 46,783,592 | 77,256 | \$ 605.57 | 721.0 | 107 | \$ 428,202 |
| Education | \$ 809,158 | 2,082 | \$ 388.64 | 10.7 | 195 | 0 |
| Energy | \$ 3,297,469 | 2,440 | \$ 1,351.42 | 71.0 | 34 | \$ 189,035 |
| Homeland Sec | \$ 20,585,515 | 152,027 | \$ 135.41 | 468.5 | 324 | \$ 562,803 |
| HUD | \$ 1,998,632 | 3,978 | \$ 502.42 | 41.0 | 97 | \$ 18,968 |
| Interior | \$ 7,252,721 | 4,219 | \$ 1,719.06 | 114.0 | 37 | \$ 358,718 |
| Justice | \$ 54,531,828 | 56,865 | \$ 958.97 | 562.5 | 101 | \$ 12,394,368 |
| Labor | \$ 14,645,397 | 21,860 | \$ 669.96 | 190.8 | 115 | \$ 160,000 |
| State | \$ 12,656,689 | 4,963 | \$ 2,550.21 | 182.0 | 27 | \$ 123,156 |
| Transportation | \$ 7,629,310 | 10,905 | \$ 699.62 | 56.5 | 193 | \$ 90,381 |
| Treasury | \$ 13,577,037 | 64,570 | \$ 210.27 | 145.9 | 443 | \$ 408,575 |
| AID | \$ 437,000 | 212 | \$ 2,061.32 | 6.0 | 35 | 0 |
| CIA | \$ 8,150,000 | 3,336 | \$ 2,443.05 | 75.7 | 44 | \$ 730,000 |
| CPSC | \$ 1,627,309 | 6,397 | \$ 254.39 | 15.2 | 421 | \$ 2,000 |
| EEOC | \$ 2,162,500 | 17,485 | \$ 123.68 | 52.0 | 337 | \$ 26,759 |
| EPA | \$ 11,215,170 | 13,352 | \$ 839.96 | 175.5 | 76 | \$ 290,309 |
| GSA | \$ 875,000 | 1,182 | \$ 740.27 | 18.0 | 66 | \$ 41,000 |
| NARA | \$ 1,425,774 | 5,219 | \$ 273.19 | 26.0 | 201 | 0 |
| NASA | \$ 1,541,496 | 1567 | \$ 983.72 | 19.7 | 80 | \$ 118,344 |
| NLRB | \$ 706,148 | 5295 | \$ 133.36 | 8.9 | 596 | \$ 46,860 |
| NRC | \$ 1,127,003 | 389 | \$ 2,897.18 | 9.0 | 43 | 0 |
| NSF | \$ 179,567 | 309 | \$ 581.12 | 1.4 | 221 | 0 |
| SEC | \$ 2,564,726 | 3,830 | \$ 669.64 | 63.5 | 60 | \$ 663 |
| SBA | \$ 753,750 | 1,927 | \$ 391.15 | 12.6 | 154 | \$ 1,800 |
| Subtotal | \$ 229,230,338 | 524,909 | \$ 436.70 | 3650.3 | 144 | \$ 16,654,246 |
| | | | | | | |
| HHS | \$ 17,797,355 | 222,408 | \$ 80.02 | 251.4 | 885 | \$ 1,427,345 |
| OPM | \$ 705,391 | 9,310 | \$ 75.77 | 12.5 | 746 | \$ - |
| SSA | \$ 14,531,090 | 1,450,493 | \$ 10.02 | 209.0 | 6,940 | \$ 20,489 |
| VA | \$ 44,696,330 | 1,851,756 | \$ 24.14 | 796.4 | 2,325 | \$ 210,461 |
| Subtotal | \$ 77,730,166 | 3,533,967 | \$ 22.00 | 1269.3 | 2,784 | \$ 1,658,295 |
| All Depts/Agens | \$ 306,960,504 | 4,058,876 | \$ 75.63 | 4,919.6 | 825 | \$ 18,312,541 |

Above Average

The Social Security Administration outsources the handling of FOIA requests to its 1,400 field offices. The FTE total relates only to government employees handling FOIA.

2004 FOIA Fees Collected

| Department/ Agency | Fees | % of total costs |
|-----------------------|---------------------|------------------------|
| Agriculture | \$ 134,229 | 1.50% |
| Commerce | \$ 36,271 | 2.04% |
| Defense | \$ 537,741 | 1.10% |
| Education | \$ 13,732 | 2.00% |
| Energy | \$ 57,027 | 2.00% |
| Homeland Sec | \$ 320,154 | 1.50% |
| HUD | \$ 54,614 | 2.70% |
| Interior | \$ 177,734 | 2.00% |
| Justice | \$ 108,013 | 0.16% |
| Labor | \$ 198,246 | 1.34% |
| State | \$ 30,767 | 0.24% |
| Transportation | \$ 214,496 | 0.03% |
| Treasury | \$ 472,323 | 3.38% |
| AID | \$ 2,340 | 0.54% |
| CIA | \$ 1,870 | 1.00% |
| CPSC | \$ 2,494 | 0.16% |
| EEOC | \$ 69,609 | 3.22% |
| EPA | \$ 350,871 | 3.05% |
| GSA | \$ 20,147 | 2.00% |
| NARA | \$ 3,588 | 3.00% |
| NASA | \$ 27,658 | 1.70% |
| NLRB | \$ 95,903 | 12.70% |
| NRC | \$ 38,225 | 3.40% |
| NSF | \$ 194 | 0.001% |
| SEC | \$ 83,059 | 3.23% |
| SBA | \$ 14,503 | 1.90% |
| Subtotal | \$ 3,065,809 | 1.33% |
| | | |
| HHS | \$ 759,367 | 4.00% |
| OPM | \$ 2,595 | 0.37% |
| SSA | \$ 5,149,980 | 35.40% |
| VA | \$ 912,864 | 2.03% |
| Subtotal | \$ 6,824,806 | 8.70% |

How FOIA Requesters Fared in 2003, by Department, Agency

| Department/ Agency | Requests | | | | Decision Made | | | | |
|-----------------------|-----------|-----------|--------------------|------|--------------------|------------------|--------------------|--------|---------|
| | Received | Processed | Yearend Backlog | % | Granted in Full | Partial Grant | Percent Granted | Denied | Other |
| Agriculture | 68,049 | 68,163 | 1,778 | 3% | 61,092 | 2,447 | 93% | 1,799 | 2,825 |
| Commerce | 1,975 | 1,981 | 292 | 15% | 875 | 327 | 61% | 216 | 563 |
| Defense | 74,399 | 73,814 | 13,128 | 18% | 37,802 | 10,276 | 65% | 2,173 | 23,563 |
| Education | 1,856 | 1,840 | 214 | 12% | 1,137 | 325 | 79% | 49 | 329 |
| Energy | 2,357 | 2,371 | 1013 | 43% | 1,400 | 342 | 73% | 44 | 585 |
| Homeland Sec | 161,117 | 160,902 | 28,958 | 18% | 63,403 | 52,726 | 72% | 1,007 | 43,766 |
| HUD | 4,027 | 2,788 | 1,910 | 69% | 1,613 | 486 | 75% | 80 | 609 |
| Interior | 5,243 | 4,679 | 1,471 | 31% | 2,117 | 995 | 67% | 191 | 1376 |
| Justice | 53,904 | 54,583 | 7,574 | 14% | 17,712 | 8,144 | 47% | 1,924 | 26,803 |
| Labor | 20,962 | 21,185 | 586 | 3% | 7,282 | 7,661 | 71% | 1,435 | 4,807 |
| State | 3,352 | 5,773 | 3,008 | 52% | 1086 | 1,581 | 46% | 220 | 2,886 |
| Transportation | 10,649 | 10,527 | 2,542 | 24% | 4,276 | 1,965 | 59% | 445 | 3,841 |
| Treasury | 60,065 | 59,814 | 5,772 | 10% | 27,094 | 3,502 | 51% | 662 | 28,526 |
| AID | 324 | 240 | 261 | 109% | 95 | 55 | 63% | 15 | 75 |
| CIA | 3,136 | 3,252 | 1,431 | 44% | 422 | 1,178 | 49% | 537 | 1,115 |
| CSPC | 8,325 | 8,391 | 100 | 1% | 7725 | 396 | 97% | 44 | 226 |
| EEOC | 17,485 | 17,550 | 1,636 | 9% | 1,001 | 13,347 | 82% | 1,333 | 1,869 |
| EPA | 12,787 | 14,454 | 2,601 | 18% | 7,925 | 564 | 59% | 115 | 5,849 |
| GSA | 1,372 | 1,363 | 150 | 11% | 905 | 180 | 80% | 48 | 230 |
| NARA | 5,556 | 4,830 | 5,235 | 108% | 1,075 | 92 | 24% | 3 | 3,660 |
| NASA | 1,938 | 1878 | 202 | 11% | 793 | 485 | 68% | 35 | 565 |
| NLRB | 5,306 | 5256 | 256 | 5% | 4016 | 478 | 86% | 176 | 586 |
| NRC | 450 | 434 | 71 | 16% | 179 | 125 | 70% | 23 | 107 |
| NSF | 237 | 231 | 8 | 3% | 43 | 151 | 84% | 5 | 32 |
| SEC | 5,800 | 3,481 | 3,140 | 90% | 765 | 324 | 31% | 467 | 1,925 |
| SBA | 1,899 | 1,908 | 56 | 3% | 1276 | 223 | 79% | 108 | 301 |
| Subtotal | 532,570 | 531,688 | 83,393 | 16% | 253,109 | 108,375 | 68% | 13,154 | 157,019 |
| HHS | 146,257 | 144,143 | 21,265 | 15% | 133,487 | 636 | 93% | 1,500 | 8,520 |
| OPM | 10,168 | 10,101 | 590 | 6% | 7,427 | 1881 | 92% | 33 | 760 |
| SSA | 705,280 | 704,941 | 2,731 | 0.4% | 699,390 | 704 | 99% | 1587 | 3,260 |
| VA | 1,854,166 | 1,851,756 | 45,076 | 2% | 1,812,795 | 8,961 | 98% | 5,014 | 24,986 |
| Subtotal | 2,715,871 | 2,710,941 | 69,662 | 3% | 2,653,099 | 12,182 | 98% | 8,134 | 37,526 |

Above Average

NR=Not Reported

HHS, OPM, SSA and the VA are shown separately because the bulk of their requests come under both FOIA and the Privacy Act from individuals seeking personal records. Most do not require discretionary decisions of the agency on whether to release the documents and are automatically and quickly granted.

Other No Grant refers to the number of requests rejected for reasons unrelated to any exemption, such as failure to front processing fees, no records found, or a non-specific request.

Days Requesters Waited for Agency Response, 2003

| Department/ Agency | Type of Request, Processing Time | | | | | | # Granted | Median Days |
|-----------------------|----------------------------------|----------------|--------------------|----------------|-----------------------|--------|--------------|----------------|
| | Simple Request | Median Days | Complex Request | Median Days | Expedited Requests | | | |
| Agriculture | 62,073 | 1 \ 91 | 5,250 | 4 \ 467 | 1526 | 840 | 5 \ 30 | |
| Commerce | 1,486 | 13 | 495 | 30 | 0 | 0 | 0 | |
| Defense | 62,180 | 20.5 | 10,817 | 64 | 1358 | 817 | 1 | |
| Education | 1,440 | 2 \ 90 | 324 | 9 \ 165 | 76 | 76 | 3 \ 10 | |
| Energy | 1,597 | 4 \ 985 | 770 | 13 \ 2143 | 8 | 4 | 1 \ 5 | |
| Homeland Sec | 119,550 | 15 \ 155 | 41,165 | 6 \ 240 | 194 | 187 | 10 \ 65 | |
| HUD | 2,452 | 11 \ 62 | 186 | 95 | NR | 150 | 4 \ 22 | |
| Interior | 4,655 | 13 \ 177 | 0 | 0 | 79 | 24 | 1 \ 64 | |
| Justice | 47,435 | 1 \ 71 | 7,023 | 8 \ 471 | 290 | 123 | 1 \ 80 | |
| Labor | 15,873 | 2 \ 25 | 4,906 | 15 \ 40 | 594 | 406 | 5 \ 20 | |
| State | 1,268 | 8 | 4,493 | 671 | 177 | 13 | 196 | |
| Transportation | 6,192 | 14 | 4,232 | 52 | 400 | 103 | 8 | |
| Treasury | 424 | 3 \ 32 | 59,323 | 6 \ 176 | 77 | 67 | 1 \ 8 | |
| AID | 238 | 42 | 0 | 0 | 2 | 2 | 55 | |
| CIA | 493 | 8 | 2,759 | 60 | 0 | 0 | 0 | |
| CSPC | 6,819 | 6 | 1,572 | 20 | 0 | 0 | 0 | |
| EEOC | 17,258 | 20 | 0 | 0 | NR | 292 | 3 | |
| EPA | 14,424 | 16 \ 120 | 26 | 9 \ 182 | 40 | 4 | 11 \ 49 | |
| GSA | - | 0 | 1363 | 14 | 0 | 0 | 0 | |
| NARA | 4,579 | 31 | 251 | 312 | 0 | 0 | 0 | |
| NASA | 1,125 | 6 \ 135 | 702 | 8 \ 50 | 51 | 51 | 12 \ 37 | |
| NLRB | 5,256 | 9 | 0 | 0 | 0 | 0 | 0 | |
| NRC | 390 | 13 | 34 | 35 | 23 | 10 | 15 | |
| NSF | 231 | 14 | 0 | 0 | 1 | 0 | 0 | |
| SEC | 3,404 | 152 | 66 | 24 | 11 | 11 | 14 | |
| SBA | 1,908 | 2 | 0 | 0 | 0 | 0 | 0 | |
| HHS | 34,950 | NR | 109,177 | NR | 66 | 16 | 0 | |
| OPM | 10,101 | 9 | 0 | 0 | 0 | 0 | 0 | |
| SSA | 24,047 | 11 \ 19 | 827 | 62 | 9 | 0 | 0 | |
| SSA Outsourced | 678,849 | NR | 0 | 0 | 0 | 0 | 0 | |
| SSA Fast Track | 1,218 | 23 | 0 | 0 | 0 | 0 | 0 | |
| VA | - | 0 | 1,833,581 | 1 \ 42 | 27,552 | 18,175 | 1 \ 18 | |

Missed Response Deadline

NR=Not Reported

Agencies are required by the FOIA to respond to all requests within 20 working days. Those agencies that reported a median response time beyond the 20 days are highlighted.

Some agencies report only by component unit, providing no agency total. In those instances, the "Median Day" figures shown here reflect the lowest and highest processing times reported by the components. We have used the latter in determining agency compliance.

* The Social Security Administration said it outsourced most of its simple FOIA requests and could not report processing time on those requests. The agency reported median times of times of 11 to 19 days for the 24,047 requests it did handle.

The Results of FOIA Appeals by Agency, 2003

| Department/ Agency | Appeals | Appeals | | % | Full | Partial | Percent | Denial | Other* |
|-----------------------|--------------|--------------|-----------|-----------|------------|------------|------------|--------------|--------------|
| | Received | Processed | Backlog | Backlog | Grant | Grant | Granted | Upheld | |
| Agriculture | 207 | 177 | 30 | 17% | 44 | 49 | 53% | 29 | 55 |
| Commerce | 72 | 74 | - | 0% | 7 | 13 | 27% | 25 | 29 |
| Defense | 616 | 749 | - | 0% | 41 | 104 | 19% | 289 | 315 |
| Education | 24 | 12 | 12 | 100% | 0 | 0 | 0% | 11 | 1 |
| Energy | 40 | 47 | - | 0% | 1 | 1 | 4% | 8 | 37 |
| Homeland Sec | 1,211 | 414 | 797 | 193% | 7 | 33 | 10% | 137 | 237 |
| HUD | 63 | 48 | 15 | 31% | 0 | 7 | 15% | 25 | 16 |
| Interior | 251 | 152 | 99 | 65% | 62 | 12 | 49% | 10 | 68 |
| Justice | 3,574 | 4,357 | - | 0% | 89 | 183 | 6% | 1764 | 2321 |
| Labor | 249 | 225 | 24 | 11% | 11 | 100 | 49% | 46 | 68 |
| State | 273 | 160 | 113 | 71% | 6 | 70 | 48% | 61 | 23 |
| Transportation | 77 | 127 | - | 0% | 17 | 23 | 31% | 39 | 48 |
| Treasury | 683 | 751 | - | 0% | 12 | 37 | 7% | 576 | 126 |
| AID | 12 | 3 | 9 | 300% | 0 | 3 | 100% | 0 | 0 |
| CIA | 211 | 233 | - | 0% | 0 | 38 | 16% | 139 | 46 |
| CPSC | 15 | 15 | - | 0% | 2 | 0 | 13% | 12 | 1 |
| EEOC | 352 | 352 | - | 0% | 7 | 87 | 27% | 176 | 82 |
| EPA | 137 | 152 | - | 0% | 8 | 31 | 26% | 42 | 71 |
| GSA | 15 | 14 | 1 | 7% | 2 | 6 | 57% | 3 | 3 |
| NARA | 11 | 11 | - | 0% | 2 | 2 | 36% | 5 | 2 |
| NASA | 20 | 20 | - | 0% | 2 | 4 | 30% | 14 | 0 |
| NLRB | 25 | 25 | - | 0% | 3 | 7 | 40% | 14 | 4 |
| NRC | 15 | 13 | 2 | 15% | 2 | 1 | 23% | 6 | 4 |
| NSF | 2 | 2 | - | 0% | 0 | 0 | 0% | 2 | 0 |
| SEC | 105 | 73 | 32 | 44% | 6 | 10 | 22% | 29 | 28 |
| SBA | 22 | 23 | - | 0% | 4 | 5 | 39% | 5 | 9 |
| Subtotal | 8,282 | 8,229 | 53 | 1% | 335 | 826 | 14% | 3,467 | 3594 |
| HHS | 178 | 187 | - | 0% | 18 | 20 | 20% | 52 | 97 |
| OPM | 34 | 34 | - | 0% | 4 | 4 | 24% | 17 | 9 |
| SSA | 160 | 191 | - | 0% | 10 | 18 | 15% | 55 | 108 |
| VA | 93 | 77 | 16 | 21% | 7 | 4 | 14% | 47 | 19 |
| Subtotal | 465 | 489 | 16 | 0% | 39 | 46 | 17% | 171 | 233 |
| Total | 8,747 | 8,718 | 69 | 0% | 374 | 872 | 14% | 3,638 | 3,827 |

Above Average

The Use of Exemptions in Denying FOIA Requests, 2003

| Department, Agency | Total Cited | | Exemption Cited | | | | | | | | | | | | | |
|-----------------------|-------------|---------|-----------------|--------|--------|-------|--------|--------|--------|-----|--------|-------|--------|-------|----|---|
| | 2002 | 2003 | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7b | 7c | 7d | 7e | 7f | 8 | 9 |
| Agriculture | 3,546 | 3,759 | 2 | 95 | 252 | 463 | 400 | 2,052 | 160 | 7 | 266 | 32 | 20 | 10 | 0 | 0 |
| Commerce | 650 | 632 | 8 | 14 | 107 | 103 | 149 | 212 | 5 | 0 | 31 | 2 | 1 | 0 | 0 | 0 |
| Defense | 19,625 | 19,296 | 1,477 | 1,689 | 1,618 | 1,583 | 1,432 | 6,345 | 371 | 15 | 4,339 | 327 | 80 | 19 | 0 | 1 |
| Education | 510 | 529 | 0 | 13 | - | 100 | 55 | 195 | 52 | - | 104 | 3 | 7 | 0 | 0 | 0 |
| Energy | 378 | 481 | 19 | 44 | 40 | 78 | 65 | 203 | 4 | - | 24 | 1 | 0 | 3 | 0 | 0 |
| Homeland Sec* | | 96,249 | 44 | 4,192 | 331 | 358 | 12,360 | 35,516 | 7,293 | 29 | 26,386 | 1,222 | 8,470 | 48 | 0 | 0 |
| HUD | 798 | 639 | 0 | 18 | 19 | 126 | 110 | 297 | 27 | - | 38 | 2 | 2 | 0 | 0 | 0 |
| Interior | 1,065 | 1,545 | 1 | 43 | 38 | 188 | 366 | 576 | 83 | 21 | 154 | 43 | 14 | 16 | 0 | 2 |
| Justice | 419,759 | 22,322 | 515 | 3,065 | 1,146 | 269 | 1,745 | 2,864 | 657 | 25 | 7,153 | 2,461 | 898 | 1,524 | 0 | 0 |
| Labor | 21,642 | 23,484 | 0 | 595 | 23 | 3,942 | 4,967 | 2,391 | 1,433 | - | 5,688 | 3,573 | 872 | 0 | 0 | 0 |
| State | 1,386 | 2,419 | 730 | 125 | 260 | 104 | 409 | 544 | 59 | 3 | 108 | 35 | 30 | 12 | 0 | 0 |
| Transportation | 3,204 | 2,864 | 1 | 52 | 141 | 245 | 403 | 1,268 | 165 | 8 | 462 | 110 | 8 | 1 | 0 | 0 |
| Treasury | 11,121 | 8,190 | 6 | 177 | 2,917 | 418 | 637 | 856 | 510 | 4 | 1,110 | 236 | 1,251 | 10 | 58 | 0 |
| AID | 69 | 101 | 0 | 1 | 6 | 39 | 20 | 33 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 |
| CIA | 1,776 | 2,022 | 752 | 30 | 1,063 | 9 | 34 | 88 | 2 | 1 | 14 | 14 | 16 | 1 | 0 | 0 |
| CPSC | 1,048 | 823 | 0 | - | 352 | 122 | 174 | 4 | 52 | 0 | 0 | 2 | 117 | 0 | 0 | 0 |
| EEOC | 16,589 | 18,927 | 0 | 1 | 2,586 | 8 | 12,898 | 1,126 | 554 | 0 | 1,606 | 104 | 44 | 0 | 0 | 0 |
| EPA | 1,064 | 1,334 | 1 | 46 | 46 | 336 | 397 | 178 | 182 | 8 | 81 | 30 | 22 | 5 | 0 | 2 |
| GSA | 158 | 227 | 0 | 24 | 33 | 79 | 33 | 38 | 9 | 1 | 3 | 0 | 2 | 5 | 0 | 0 |
| NARA | 100 | 183 | 45 | 7 | 44 | 8 | 17 | 47 | 0 | 0 | 8 | 2 | 2 | 3 | 0 | 0 |
| NASA | 629 | 542 | 1 | 30 | 40 | 351 | 41 | 33 | 10 | 0 | 16 | 11 | 9 | 0 | 0 | 0 |
| NLRB | 1,416 | 1,459 | 0 | 58 | - | 13 | 205 | 268 | 331 | 0 | 306 | 261 | 17 | 0 | 0 | 0 |
| NRC | 189 | 256 | 4 | 25 | 12 | 25 | 66 | 37 | 25 | 0 | 55 | 2 | 5 | 0 | 0 | 0 |
| NSF | 231 | 220 | 0 | 1 | 9 | 50 | 6 | 142 | 1 | 0 | 9 | 2 | 0 | 0 | 0 | 0 |
| SEC | 775 | 569 | 0 | 38 | 2 | 57 | 60 | 48 | 294 | 0 | 35 | 0 | 14 | 0 | 21 | 0 |
| SBA | 391 | 499 | 0 | 3 | 3 | 219 | 98 | 156 | 5 | 1 | 10 | 1 | 1 | 1 | 1 | 0 |
| Subtotal | 509,119 | 209,571 | 3,607 | 10,386 | 11,088 | 9,293 | 37,147 | 55,517 | 12,282 | 123 | 48,008 | 8,476 | 11,902 | 1,658 | 80 | 5 |
| HHS | 2,511 | 2,467 | 0 | 37 | 37 | 301 | 178 | 1,764 | 78 | 1 | 52 | 17 | 2 | 0 | 0 | 0 |
| OPM | 2,478 | 4,662 | 0 | 18 | 309 | 8 | 22 | 2,162 | 1 | 0 | 2,127 | 6 | 9 | 0 | 0 | 0 |
| SSA | 2,907 | 2,508 | 0 | 176 | 103 | 13 | 207 | 1,977 | 0 | 0 | 32 | 0 | 0 | 0 | 0 | 0 |
| VA | 7,413 | 7,743 | 4 | 166 | 3,609 | 113 | 482 | 3,193 | 31 | 4 | 132 | 2 | 7 | 0 | 0 | 0 |
| Subtotal | 15,309 | 17,380 | 4 | 397 | 4,058 | 435 | 889 | 9,096 | 110 | 5 | 2,343 | 25 | 18 | 0 | 0 | 0 |

Increase from 2002

*Department of Homeland Security did not exist until 2003.

Other Reasons for Nondisclosure, 2003

| Department, Agency | Total Cited | | No records | Referrals | Request Withdrawn | Fee Related Reason | Not reasonably described | Not a proper request | Not an agency record | Duplicate request | All Other |
|-----------------------|-------------|---------|------------|-----------|----------------------|-----------------------|--------------------------------|----------------------------|----------------------------|----------------------|-----------|
| | 2002 | 2003 | | | | | | | | | |
| Agriculture | 2,693 | 2,825 | 802 | 586 | 312 | 156 | 136 | 206 | 117 | 87 | 423 |
| Commerce | 663 | 563 | 199 | 90 | 47 | 77 | 15 | 16 | 19 | 21 | 79 |
| Defense | 22,953 | 23,563 | 5,889 | 8,804 | 2,457 | 786 | 823 | 1,307 | 586 | 1,055 | 1,856 |
| Education | 250 | 329 | 180 | 75 | 42 | 1 | 5 | 2 | 4 | 5 | 15 |
| Energy | 765 | 585 | 170 | 55 | 192 | 25 | 29 | 35 | 19 | 38 | 22 |
| Homeland Sec* | | 43,766 | 13,875 | 1,385 | 1,970 | 1,026 | 9,556 | 614 | 1,615 | 9,862 | 3,863 |
| HUD | 1,820 | 609 | 155 | 208 | 154 | 33 | 4 | 21 | 10 | 24 | 0 |
| Interior | 1,209 | 1,376 | 454 | 200 | 227 | 170 | 124 | 77 | 73 | 26 | 25 |
| Justice | 60,834 | 26,803 | 11,916 | 2,513 | 1,275 | 1,517 | 1,642 | 4,604 | 439 | 1,194 | 1,703 |
| Labor | 4,387 | 4,807 | 2,902 | 1,117 | 245 | 81 | 81 | 62 | 174 | 109 | 36 |
| State | 2,810 | 2,886 | 1,088 | 588 | 62 | 0 | 0 | 32 | 0 | 36 | 1,080 |
| Transportation | 7,847 | 3,841 | 2,217 | 608 | 666 | 111 | 15 | 107 | 37 | 49 | 31 |
| Treasury | 21,216 | 28,556 | 13,647 | 2,608 | 401 | 42 | 44 | 8,963 | 30 | 14 | 2,807 |
| AID | 85 | 75 | 25 | 1 | 26 | 11 | 6 | 0 | 1 | 0 | 5 |
| CIA | 1,139 | 1,115 | 368 | 102 | 5 | 0 | 0 | 0 | 0 | 0 | 640 |
| CPSC | 317 | 226 | 141 | 20 | 27 | 10 | 15 | 0 | 0 | 13 | 0 |
| EEOC | 1,772 | 1,869 | 716 | 342 | 133 | 24 | 21 | 27 | 58 | 161 | 387 |
| EPA | 9,488 | 5,849 | 3,907 | 28 | 1,688 | 23 | 16 | 6 | 166 | 15 | 0 |
| GSA | 265 | 230 | 45 | 46 | 56 | 28 | 15 | 14 | 19 | 7 | 0 |
| NARA | 631 | 3,660 | 3,269 | 86 | 39 | - | 93 | 46 | 31 | 11 | 85 |
| NASA | 400 | 565 | 143 | 230 | 82 | 3 | 11 | 24 | 14 | 33 | 25 |
| NLRB | 659 | 586 | 211 | 114 | 139 | 56 | 31 | 0 | 13 | 0 | 22 |
| NRC | 131 | 107 | 45 | 2 | 32 | 16 | 4 | 2 | 2 | 0 | 4 |
| NSF | 32 | 32 | 22 | 0 | 2 | 3 | 3 | 0 | 0 | 0 | 2 |
| SEC | 1,739 | 1,925 | 1,288 | 97 | 75 | 197 | 38 | 17 | 8 | 37 | 168 |
| SBA | 308 | 301 | 145 | 68 | 19 | 15 | 8 | 6 | 33 | 7 | 0 |
| Subtotal | 144,413 | 157,049 | 63,819 | 19,973 | 10,373 | 4,411 | 12,735 | 16,188 | 3,468 | 12,804 | 13,278 |
| HHS | 9,833 | 8,520 | 2,950 | 394 | 2,622 | 707 | 67 | 1,060 | 14 | 138 | 568 |
| OPM | 533 | 760 | 176 | 40 | 3 | 6 | 0 | 2 | 13 | 4 | 516 |
| SSA | 1,205 | 3,280 | 253 | 0 | 118 | 86 | 80 | 0 | 0 | 2,217 | 526 |
| VA | 19,524 | 24,986 | 9,201 | 5,256 | 2,686 | 590 | 699 | 2,194 | 633 | 2,516 | 1,211 |
| Subtotal | 31,095 | 37,546 | 12,580 | 5,690 | 5,429 | 1,389 | 846 | 3,256 | 660 | 4,875 | 2,821 |

Increase from 2002

*Department of Homeland Security did not exist until 2003.

2003 FOIA Processing Costs, Workforce, Efficiency, Litigation Costs

| Department/ Agency | Processing Costs | Requests Processed | Cost per Request | FTEs | Requests per FTE | Litigation Costs |
|-------------------------|-----------------------|-----------------------|---------------------|----------------|---------------------|---------------------|
| Agriculture | \$ 8,833,920 | 68,163 | \$ 129.60 | 608.2 | 112 | \$ 286,107 |
| Commerce | \$ 1,253,641 | 1,981 | \$ 632.83 | 17.8 | 111 | \$ 283,362 |
| Defense | \$ 42,536,165 | 73,814 | \$ 576.26 | 703.6 | 105 | \$ 354,461 |
| Education | \$ 498,339 | 1,840 | \$ 270.84 | 6.9 | 267 | 0 |
| Energy | \$ 3,086,455 | 2,371 | \$ 1,301.75 | 75.0 | 32 | \$ 259,277 |
| Homeland Sec | \$ 21,514,060 | 160,902 | \$ 133.71 | 410.4 | 392 | \$ 410,791 |
| HUD | \$ 2,322,395 | 2,788 | \$ 833.00 | 41.0 | 68 | \$ 76,529 |
| Interior | \$ 7,406,231 | 4,679 | \$ 1,582.87 | 122.0 | 38 | \$ 266,799 |
| Justice | \$ 64,039,375 | 54,583 | \$ 1,173.25 | 715.7 | 76 | \$ 4,098,259 |
| Labor | \$ 15,242,160 | 21,185 | \$ 719.48 | 198.5 | 107 | \$ 160,500 |
| State | \$ 12,107,000 | 5,773 | \$ 2,097.18 | 147.8 | 39 | \$ 123,156 |
| Transportation | \$ 6,413,295 | 10,527 | \$ 609.22 | 55.0 | 191 | \$ 101,420 |
| Treasury | \$ 12,586,700 | 59,814 | \$ 210.43 | 143.8 | 416 | \$ 165,132 |
| AID | \$ 456,200 | 240 | \$ 1,900.83 | 6.0 | 40 | \$ 14,108 |
| CIA | \$ 7,600,000 | 3,252 | \$ 2,337.02 | 272.4 | 12 | \$ 650,000 |
| CPSC | \$ 1,513,924 | 8,391 | \$ 180.42 | 15.2 | 552 | 0 |
| EEOC | \$ 1,910,866 | 17,550 | \$ 108.88 | 41.4 | 424 | 0 |
| EPA | \$ 8,773,710 | 14,454 | \$ 607.01 | 155.4 | 93 | \$ 258,418 |
| GSA | \$ 825,000 | 1,363 | \$ 605.28 | 18.0 | 76 | \$ 34,000 |
| NARA | \$ 1,354,911 | 4,830 | \$ 280.52 | 26.0 | 186 | 0 |
| NASA | \$ 993,669 | 1878 | \$ 529.11 | 19.3 | 98 | \$ 104,336 |
| NLRB | \$ 824,963 | 5256 | \$ 156.96 | 10.9 | 484 | \$ 21,113 |
| NRC | \$ 1,275,998 | 434 | \$ 2,940.09 | 10.0 | 43 | 0 |
| NSF | \$ 172,137 | 231 | \$ 745.18 | 1.4 | 165 | 0 |
| SEC | \$ 12,237,000 | 3,481 | \$ 3,515.37 | 61.5 | 57 | \$ 25,000 |
| SBA | \$ 499,774 | 1,908 | \$ 261.94 | 19.5 | 98 | 0 |
| Subtotal | \$ 236,277,888 | 531,688 | \$ 444.39 | 3902.5 | 136 | \$ 7,692,768 |
| HHS | \$ 15,263,798 | 144,143 | \$ 105.89 | 259.2 | 556 | \$ 291,233 |
| OPM | \$ 728,223 | 10,101 | \$ 72.09 | 8.2 | 1226 | 0 |
| SSA | \$ 13,542,739 | 704,941 | \$ 19.21 | 742.0 | 950 | \$ 36,508 |
| VA | \$ 39,515,239 | 1,851,756 | \$ 21.34 | 167.0 | 11088 | \$ 53,051 |
| Subtotal | \$ 69,049,999 | 2,710,941 | \$ 25.47 | 1176.5 | 2304 | \$ 380,792 |
| All Depts/Agenci | \$ 305,327,887 | 3,242,629 | \$ 94.16 | 5,079.0 | 638 | \$ 8,073,560 |

Above Average

2003 FOIA Fees Collected

| Department/ Agency | Fees | % of total costs |
|-----------------------|---------------------|------------------------|
| Agriculture | \$ 140,461 | 1.54% |
| Commerce | \$ 42,758 | 2.78% |
| Defense | \$ 518,815 | 1.20% |
| Education | \$ 15,538 | 4.00% |
| Energy | \$ 18,906 | 0.006% |
| Homeland Sec | \$ 270,384 | 1.02% |
| HUD | \$ 26,588 | 1.10% |
| Interior | \$ 109,749 | 1.00% |
| Justice | \$ 125,915 | 0.19% |
| Labor | \$ 225,232 | 1.46% |
| State | \$ 16,443 | 0.13% |
| Transportation | \$ 215,818 | 0.03% |
| Treasury | \$ 422,773 | 3.32% |
| AID | \$ 4,400 | 0.01% |
| CIA | \$ 1,250 | 1.00% |
| CPSC | \$ 2,511 | 0.20% |
| EEOC | \$ 181,225 | 9.48% |
| EPA | \$ 324,203 | 3.60% |
| GSA | \$ 23,521 | 6.00% |
| NARA | \$ 2,482 | 0.20% |
| NASA | \$ 24,713 | 2.30% |
| NLRB | \$ 86,381 | 9.80% |
| NRC | \$ 28,140 | 0.02% |
| NSF | \$ 974 | 0.06% |
| SEC | \$ 306,098 | 2.50% |
| SBA | \$ 11,847 | 2.40% |
| Subtotal | \$ 3,147,123 | 1.30% |
| | | |
| HHS | \$ 708,885 | 5.00% |
| OPM | \$ 10,396 | 1.43% |
| SSA | \$ 2,069,585 | 1.40% |
| VA | \$ 555,981 | 0.15% |
| Subtotal | \$ 3,344,847 | 4.80% |

How FOIA Requesters Fared in 2002, by Department, Agency

| Department/ Agency | Requests | | | | Decision Made | | | | |
|-----------------------|------------------|------------------|--------------------|------------|--------------------|------------------|--------------------|---------------|----------------|
| | Received | Processed | Yearend Backlog | % | Granted in Full | Partial Grant | Percent Granted | Denied | Other |
| Agriculture | 78,293 | 78,062 | 2,012 | 3% | 70,965 | 2,339 | 94% | 2,065 | 2,693 |
| Commerce | 2,142 | 2,063 | 298 | 14% | 855 | 380 | 60% | 165 | 663 |
| Defense | 76,579 | 76,943 | 12,543 | 16% | 40,458 | 11,133 | 67% | 2,399 | 22,953 |
| Education | 1,744 | 1,718 | 219 | 13% | 1,079 | 344 | 83% | 45 | 250 |
| Energy | 2,900 | 3,319 | 1027 | 31% | 2,227 | 277 | 75% | 50 | 765 |
| HUD | 3,210 | 4,171 | 671 | 16% | 1,686 | 384 | 50% | 281 | 1,820 |
| Interior | 4,396 | 4,378 | 902 | 21% | 2,212 | 764 | 68% | 193 | 1209 |
| Justice | 182,079 | 184,928 | 32,545 | 18% | 81,426 | 40,571 | 66% | 2,187 | 60,744 |
| Labor | 17,722 | 18,201 | 809 | 4% | 5,514 | 6,442 | 66% | 1,858 | 4,387 |
| State | 3,134 | 4,636 | 5,343 | 115% | 634 | 818 | 31% | 104 | 3,080 |
| Transportation | 17,910 | 17,540 | 3,885 | 22% | 8,803 | 2,171 | 63% | 519 | 6,047 |
| Treasury | 46,879 | 47,812 | 7,681 | 16% | 21,144 | 4,622 | 54% | 830 | 21,216 |
| AID | 212 | 222 | 148 | 67% | 77 | 45 | 55% | 15 | 85 |
| CIA | 2,727 | 3,046 | 1,547 | 51% | 391 | 999 | 46% | 517 | 1,139 |
| CSPC | 9,651 | 9,636 | 166 | 2% | 8561 | 531 | 94% | 227 | 317 |
| EEOC | 17,320 | 16,735 | 1,701 | 10% | 1,335 | 11,853 | 79% | 1,775 | 1,772 |
| EPA | 13,443 | 19,259 | 4,567 | 24% | 9,080 | 603 | 50% | 88 | 9,488 |
| GSA | 1,455 | 1,407 | 141 | 10% | 945 | 169 | 79% | 28 | 265 |
| NARA | 9,986 | 8,826 | 3,590 | 41% | 8,141 | 48 | 93% | 6 | 631 |
| NASA | 1,713 | 1723 | 137 | 8% | 693 | 592 | 75% | 38 | 400 |
| NLRB | 5,566 | 5550 | 206 | 4% | 4304 | 455 | 86% | 132 | 659 |
| NRC | 454 | 426 | 55 | 13% | 175 | 110 | 67% | 10 | 131 |
| NSF | 252 | 254 | 2 | 1% | 51 | 157 | 82% | 14 | 32 |
| SEC | 3,573 | 2,888 | 821 | 28% | 522 | 333 | 30% | 294 | 1,739 |
| SBA | 2,050 | 2,117 | 65 | 3% | 1487 | 213 | 80% | 109 | 308 |
| Subtotal | 505,390 | 515,860 | 81,081 | 16% | 272,765 | 86,353 | 70% | 13,949 | 142,793 |
| HHS | 105,068 | 103,163 | 19,308 | 19% | 91,113 | 746 | 89% | 1,471 | |
| OPM | 9,032 | 8,784 | 520 | 6% | 6,236 | 1974 | 93% | 41 | 533 |
| SSA | 266,488 | 292,884 | 2,392 | 1% | 288,801 | 737 | 99% | 2141 | 1,205 |
| VA | 1,496,191 | 1,489,724 | 42,666 | 3% | 1,458,154 | 8,799 | 98% | 3,247 | 19,524 |
| Subtotal | 1,876,779 | 1,894,555 | 64,886 | 3% | 1,844,304 | 12,256 | 98% | 6,900 | 21,262 |

Above Average

NR=Not Reported

HHS, OPM, SSA and the VA are shown separately because the bulk of their requests come under both FOIA and the Privacy Act from individuals seeking personal records. Most do not require discretionary decisions of the agency on whether to release the documents and are automatically and quickly granted.

Other refers to the total number of requests rejected for reasons unrelated to any exemption, such as failure to front processing fees, no records found, requests referred to other agencies, and withdrawn requests.

Days Requesters Waited for Agency Response, 2002

| Department/ Agency | Type of Request, Processing Time | | | | | | |
|-----------------------|----------------------------------|----------------|--------------------|----------------|-----------------------|--------------|----------------|
| | Simple Request | Median Days | Complex Request | Median Days | Expedited Requests | # Granted | Median Days |
| Agriculture | 69,732 | 2\ 85 | 6,388 | 9\ 905 | NR | 797 | 3\ 76 |
| Commerce | 1,126 | 12 | 937 | 45 | 0 | 0 | 0 |
| Defense | 62,875 | 19.5 | 13,391 | 57.5 | 1238 | 677 | 1 |
| Education | 1,293 | 5\ 35 | 400 | 7\ 180 | 25 | 25 | 2\ 10 |
| Energy | 2,585 | 75 | 688 | 238 | 66 | 46 | 118 |
| HUD | 2,702 | 15\ 59 | 337 | 34\ 83 | 71 | 50 | 5\ 27 |
| Interior | 4,332 | 10\ 58 | 0 | 0 | 53 | 46 | 5\ 33 |
| Justice | 126,389 | 3\ 49 | 46,383 | 13\ 621 | 2677 | 120 | 1\ 190 |
| Labor | 13,642 | 1\ 25 | 4,030 | 7\ 49 | NR | 529 | 2\ 28 |
| State | 1,863 | 351 | 2,764 | 431 | 117 | 10 | 225 |
| Transportation | 7,810 | 8 | 9,568 | 39 | NR | 162 | 29 |
| Treasury | 1,285 | 4\ 17 | 46,436 | 5.5\ 383 | 108 | 91 | 2\ 5 |
| AID | 222 | 52 | 0 | 0 | 0 | 0 | 0 |
| CIA | 422 | 7 | 2,624 | 83 | 0 | 0 | 0 |
| CSPC | 7,810 | 7 | 1,826 | 27 | 0 | 0 | 0 |
| EEOC | 16,392 | 19 | 0 | 0 | NR | 343 | 5 |
| EPA | 17,947 | 17\ 113 | 24 | 31\ 123 | 50 | 14 | 6\ 75 |
| GSA | - | 0 | 1407 | 14 | 0 | 0 | 0 |
| NARA | 8,633 | 7 | 193 | 20 | 0 | 0 | 0 |
| NASA | 1,408 | 19 | 311 | 29 | NR | 4 | 3 |
| NLRB | 5,550 | 11.5 | 0 | 0 | 0 | 0 | 0 |
| NRC | 403 | 14 | 14 | 25 | 18 | 9 | 23 |
| NSF | 254 | 10.39 | 0 | 0 | 0 | 0 | 0 |
| SEC | 2,872 | 16 | 11 | 137 | 5 | 4 | 5 |
| SBA | 2,106 | 1 | 0 | 0 | 0 | 0 | 0 |
| HHS | 36,024 | 10\ 35 | 67,100 | 60\ 272 | NR | 39 | 15.5\ 27 |
| OPM | 8,781 | 13 | 0 | 0 | NR | 3 | 4 |
| SSA | 45,377 | 11 \ 18 | 514 | 48 | 0 | 0 | 0 |
| SSA Outsourced | 245,877 | NR | 0 | 0 | 0 | 0 | 0 |
| SSA Fast Track | 1,116 | 15 | 0 | 0 | 0 | 0 | 0 |
| VA | - | 0 | 1,394,304 | 0.4\ 24.6 | 95,420 | NR | 1\ 7 |

Missed Response Deadline

NR=Not Reported

Agencies are required by the FOIA to respond to all requests within 20 working days. Those agencies that reported a median response time beyond the 20 days are highlighted.

Not all agencies aggregate their response time data. Instead, they report only by unit or division. In those instances, the "Median Day" figures shown here reflect the lowest and highest processing times reported by the component units. We have used the latter in determining whether the agency met the statutory deadline.

The Results of FOIA Appeals by Agency, 2002

| Department/ Agency | Appeals Received | Appeals Processed | Backlog | % Backlog | Full Grant | Partial Grant | Percent Granted | Denial Upheld | Other |
|-----------------------|---------------------|----------------------|-----------|--------------|---------------|------------------|--------------------|------------------|--------------|
| Agriculture | 275 | 164 | 111 | 68% | 49 | 48 | 59% | 67 | 96 |
| Commerce | 73 | 78 | 0 | 0% | 7 | 12 | 24% | 25 | 34 |
| Defense | 708 | 928 | 0 | 0% | 57 | 141 | 21% | 354 | 376 |
| Education | 28 | 13 | 15 | 115% | 0 | 2 | 15% | 11 | 11 |
| Energy | 75 | 71 | 4 | 6% | 0 | 17 | 24% | 32 | 22 |
| HUD | 78 | 58 | 20 | 34% | 1 | 7 | 14% | 35 | 15 |
| Interior | 236 | 165 | 71 | 43% | 66 | 17 | 50% | 82 | 74 |
| Justice | 3,746 | 3,491 | 255 | 7% | 81 | 190 | 8% | 1,333 | 1,887 |
| Labor | 263 | 319 | 0 | 0% | 10 | 130 | 44% | 66 | 113 |
| State | 217 | 184 | 33 | 18% | 11 | 115 | 68% | 43 | 15 |
| Transportation | 146 | 184 | 0 | 0% | 12 | 22 | 18% | 58 | 92 |
| Treasury | 911 | 1,010 | 0 | 0% | 30 | 165 | 19% | 605 | 210 |
| AID | 4 | 6 | 0 | 0% | 0 | 2 | 33% | 0 | 4 |
| CIA | 183 | 224 | 0 | 0% | 0 | 29 | 13% | 162 | 33 |
| CPSC | 13 | 12 | 1 | 8% | 0 | 0 | 0% | 10 | 2 |
| EEOC | 416 | 416 | 0 | 0% | 15 | 151 | 40% | 71 | 179 |
| EPA | 91 | 105 | 0 | 0% | 4 | 13 | 16% | 14 | 74 |
| GSA | 14 | 11 | 3 | 27% | 0 | 8 | 73% | 3 | 0 |
| NARA | 20 | 19 | 1 | 5% | 5 | 2 | 37% | 12 | 10 |
| NASA | 21 | 21 | 0 | 0% | 2 | 6 | 38% | 11 | 2 |
| NLRB | 42 | 43 | 0 | 0% | 5 | 7 | 28% | 23 | 8 |
| NRC | 11 | 15 | 0 | 0% | 3 | 0 | 20% | 7 | 5 |
| NSF | 6 | 7 | 0 | 0% | 0 | 1 | 14% | 4 | 2 |
| SEC | 81 | 55 | 26 | 47% | 14 | 3 | 31% | 38 | 29 |
| SBA | 18 | 20 | 0 | 0% | 1 | 8 | 45% | 6 | 5 |
| Subtotal | 7,676 | 7,619 | 57 | 1% | 373 | 1,096 | 19% | 3,072 | 3,298 |
| HHS | 159 | 161 | 0 | 0% | 23 | 15 | 24% | 28 | 95 |
| OPM | 25 | 25 | 0 | 0% | 1 | 5 | 24% | 25 | 10 |
| SSA | 96 | 112 | 0 | 0% | 22 | 20 | 38% | 45 | 25 |
| VA | 93 | 117 | 0 | 0% | 6 | 14 | 17% | 61 | 36 |
| Subtotal | 373 | 415 | 0 | 0% | 52 | 54 | 26% | 159 | 166 |
| Total | 8,049 | 8,034 | 57 | 0.2% | 425 | 1,150 | 20% | 3,231 | 3,464 |

Above Average

***Other Reasons for Non-Disclosure.** Agencies list various other reasons for "non-disclosure" including "request withdrawn", "referral", "fee-related", "not reasonably described", "not a proper FOIA request", "in another source".

The Use of Exemptions in Denying FOIA Requests, 2002

| Department, Agency | Total Cited | | Exemption Cited | | | | | | | | | | | | | |
|-----------------------|----------------|----------------|-----------------|---------------|--------------|--------------|---------------|----------------|---------------|------------|----------------|---------------|---------------|--------------|-----------|-----------|
| | 2001 | 2002 | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7b | 7c | 7d | 7e | 7f | 8 | 9 |
| Agriculture | 4,757 | 3,546 | 0 | 73 | 270 | 405 | 345 | 1,876 | 197 | 11 | 295 | 52 | 21 | 1 | 0 | 0 |
| Commerce | 535 | 650 | 4 | 27 | 114 | 129 | 161 | 144 | 12 | 0 | 47 | 2 | 10 | - | 0 | 0 |
| Defense | 18,252 | 19,625 | 1,179 | 1,891 | 1,159 | 1,375 | 1,613 | 6,583 | 666 | 27 | 4,587 | 290 | 93 | 162 | 0 | 0 |
| Education | 565 | 510 | 0 | 13 | 0 | 101 | 39 | 234 | 30 | 0 | 86 | 2 | 5 | 0 | 0 | 0 |
| Energy | 525 | 378 | 6 | 44 | 33 | 58 | 71 | 149 | 1 | 14 | 1 | 0 | 0 | 1 | 0 | 0 |
| HUD | 846 | 798 | 0 | 19 | 19 | 187 | 164 | 294 | 59 | 2 | 42 | 7 | 2 | 1 | 2 | 0 |
| Interior | 1,053 | 1,065 | 0 | 25 | 18 | 91 | 349 | 367 | 63 | 12 | 92 | 14 | 21 | 9 | 0 | 4 |
| Labor | 18,123 | 21,642 | 0 | 450 | 18 | 3,264 | 4,280 | 2,120 | 1,850 | 0 | 5,206 | 3,758 | 694 | 2 | 0 | 0 |
| State | 1,008 | 1,386 | 496 | 49 | 152 | 51 | 201 | 324 | 14 | 3 | 40 | 15 | 30 | 11 | 0 | 0 |
| Transportation | 3,447 | 3,204 | 4 | 105 | 172 | 282 | 511 | 1,334 | 229 | 6 | 456 | 74 | 27 | 4 | 0 | 0 |
| Treasury | 888 | 11,121 | 2 | 1,373 | 2,513 | 530 | 798 | 1,092 | 458 | 11 | 2,280 | 375 | 1,605 | 23 | 61 | 0 |
| AID | 45 | 69 | 0 | 2 | 12 | 13 | 13 | 17 | 2 | 0 | 8 | 2 | 0 | 0 | 0 | 0 |
| CIA | 2,351 | 1,776 | 749 | 18 | 889 | 9 | 16 | 69 | 1 | 0 | 15 | 4 | 5 | 1 | 0 | 0 |
| CPSC | 968 | 1,048 | 0 | 0 | 426 | 155 | 224 | 12 | 93 | 0 | - | 5 | 133 | 0 | 0 | 0 |
| EEOC | 15,106 | 16,589 | 0 | 4 | 1,765 | 12 | 11,507 | 701 | 920 | 2 | 1,519 | 101 | 58 | 0 | 0 | 0 |
| EPA | 1,141 | 1,064 | 4 | 20 | 26 | 311 | 307 | 145 | 147 | 1 | 59 | 25 | 17 | 1 | 0 | 1 |
| GSA | 193 | 158 | 0 | 9 | 15 | 43 | 28 | 58 | 4 | 0 | - | 0 | 0 | 1 | 0 | 0 |
| NARA | 302 | 100 | 1 | 3 | 24 | 5 | 19 | 30 | - | 0 | 12 | 3 | 2 | 1 | 0 | 0 |
| NASA | 672 | 629 | 1 | 11 | 27 | 503 | 42 | 32 | 4 | 0 | 8 | 0 | 1 | 0 | 0 | 0 |
| NLRB | 1,345 | 1,416 | 0 | 42 | 0 | 20 | 201 | 243 | 331 | 0 | 295 | 265 | 19 | 0 | 0 | 0 |
| NRC | 184 | 189 | 0 | 17 | 7 | 17 | 42 | 37 | 17 | 0 | 44 | 0 | 8 | 0 | 0 | 0 |
| NSF | 191 | 231 | 0 | 0 | 7 | 51 | 6 | 146 | 1 | 0 | 20 | 0 | 0 | 0 | 0 | 0 |
| SEC | 924 | 775 | 0 | 75 | 5 | 77 | 91 | 142 | 271 | 0 | 59 | 0 | 31 | 0 | 24 | 0 |
| SBA | 424 | 391 | 0 | 1 | 7 | 147 | 84 | 102 | 8 | 6 | 18 | 7 | 9 | 0 | 2 | 0 |
| Subtotal | 279,756 | 508,119 | 2,954 | 13,485 | 8,598 | 8,417 | 43,253 | 187,820 | 16,918 | 135 | 196,536 | 11,775 | 16,446 | 1,686 | 91 | 5 |
| HHS | 2,649 | 2,511 | 0 | 66 | 27 | 397 | 215 | 1,630 | 104 | 1 | 55 | 15 | 1 | 0 | 0 | 0 |
| OPM | 2,106 | 2,478 | 0 | 16 | 2 | 29 | 16 | 1,220 | 0 | 0 | 1,177 | 10 | 8 | 0 | 0 | 0 |
| SSA | 1,304 | 2,907 | 0 | 8 | 165 | 24 | 46 | 2,643 | 0 | 0 | 21 | 0 | 0 | 0 | 0 | 0 |
| VA | 13,935 | 7,413 | 0 | 173 | 3,499 | 101 | 538 | 2,954 | 17 | 21 | 89 | 6 | 1 | 1 | 0 | 13 |
| Subtotal | 19,994 | 15,309 | 0 | 263 | 3,693 | 551 | 815 | 8,447 | 121 | 22 | 1,342 | 31 | 10 | 1 | 0 | 13 |

Increase from 2001

Other Reasons Cited by Agencies for Nondisclosure, 2002

| Department, Agency | Total Cited | | No records | Referrals | Request Withdrawn | Fee Related Reason | Not reasonably described | Not a proper request | Not an agency record | Duplicate request | All Other |
|-----------------------|----------------|----------------|---------------|---------------|----------------------|--------------------------|--------------------------------|----------------------------|----------------------------|----------------------|---------------|
| | 2001 | 2002 | | | | | | | | | |
| Agriculture | 1,486 | 2,693 | 1,284 | 580 | 247 | 121 | 60 | 71 | 37 | 55 | 238 |
| Commerce | 478 | 663 | 311 | 45 | 70 | 77 | 31 | 16 | 1 | 12 | 100 |
| Defense | 23,516 | 22,953 | 6,346 | 7,489 | 2,639 | 746 | 836 | 1,290 | 1,573 | 1,064 | 970 |
| Education | 212 | 250 | 159 | 30 | 31 | 11 | 10 | 1 | 0 | 2 | 6 |
| Energy | 395 | 765 | 241 | 35 | 245 | 39 | 17 | 48 | 18 | 98 | 24 |
| HUD | 645 | 1,820 | 254 | 206 | 130 | 32 | 7 | 45 | 13 | 51 | 1,082 |
| Interior | 1,400 | 1,209 | 462 | 179 | 144 | 132 | 93 | 68 | 85 | 32 | 14 |
| Justice | 65,749 | 60,834 | 22,109 | 2,501 | 1,830 | 2,571 | 1,513 | 14,280 | 2,048 | 9,474 | 4,508 |
| Labor | 4,448 | 4,387 | 2,785 | 839 | 241 | 50 | 140 | 121 | 107 | 76 | 28 |
| State | 1,898 | 2,810 | 963 | 474 | 31 | 0 | 0 | 21 | 0 | 71 | 1,250 |
| Transportation | 5,722 | 7,847 | 2,701 | 1,237 | 1,118 | 209 | 198 | 166 | 82 | 1,999 | 137 |
| Treasury | 814 | 21,216 | 8,027 | 2,229 | 1,002 | 433 | 141 | 6,696 | 55 | 103 | 2,530 |
| AID | 65 | 85 | 36 | 0 | 23 | 15 | 6 | 0 | 1 | 0 | 4 |
| CIA | 1,282 | 1,139 | 431 | 102 | 1 | 0 | 0 | 0 | 0 | 0 | 605 |
| CPSC | 524 | 317 | 229 | 30 | 24 | 10 | 10 | 0 | 0 | 14 | - |
| EEOC | 1,662 | 1,772 | 597 | 264 | 183 | 84 | 15 | 170 | 37 | 144 | 278 |
| EPA | 4,323 | 9,488 | 3,320 | 46 | 5,853 | 14 | 13 | 12 | 225 | 2 | 3 |
| GSA | 199 | 265 | 36 | 30 | 87 | 36 | 11 | 12 | 13 | 10 | 30 |
| NARA | 793 | 631 | 207 | 85 | 13 | 2 | 81 | 61 | 13 | 48 | 121 |
| NASA | 495 | 400 | 131 | 101 | 91 | 8 | 16 | 15 | 10 | 17 | 11 |
| NLRB | 709 | 659 | 274 | 127 | 130 | 51 | 39 | 0 | 10 | - | 28 |
| NRC | 121 | 131 | 71 | 0 | 34 | 15 | 1 | 4 | 0 | 1 | 5 |
| NSF | 47 | 32 | 18 | 2 | 5 | 4 | 3 | 0 | 0 | 0 | 0 |
| SEC | 1,242 | 1,739 | 997 | 134 | 50 | 263 | 27 | 4 | 6 | 5 | 253 |
| SBA | 388 | 308 | 101 | 70 | 26 | 18 | 27 | 0 | 63 | 1 | 2 |
| Subtotal | 118,613 | 144,413 | 52,090 | 16,835 | 14,248 | 4,941 | 3,295 | 23,101 | 4,397 | 13,279 | 12,227 |
| HHS | 11,901 | 9,833 | 3,183 | 409 | 2,857 | 1,349 | 63 | 981 | 34 | 149 | 808 |
| OPM | 458 | 533 | 173 | 36 | 2 | 8 | 1 | 2 | 7 | 119 | 185 |
| SSA | 1,536 | 1,205 | 350 | 0 | 196 | 114 | 89 | 0 | 0 | 0 | 456 |
| VA | 16,604 | 19,524 | 8,692 | 5,162 | 1,270 | 309 | 467 | 1,299 | 711 | 1,045 | 569 |
| Subtotal | 30,499 | 31,095 | 12,398 | 5,607 | 4,325 | 1,780 | 620 | 2,282 | 752 | 1,313 | 2,018 |

Increase from 2001

2002 FOIA Processing Costs, Workforce, Efficiency, Litigation Costs

| Department/ Agency | Processing Costs | Requests Processed | Cost per Request | FTEs | Requests per FTE | Litigation Costs |
|-----------------------|-----------------------|-----------------------|---------------------|--------------|---------------------|---------------------|
| Agriculture | \$ 16,515,516 | 78,062 | \$ 211.57 | 476 | 164 | \$ 281,436 |
| Commerce | \$ 1,380,586 | 2,063 | \$ 669.21 | 21 | 98 | \$ 525,808 |
| Defense | \$ 39,528,693 | 76,943 | \$ 513.74 | 719 | 107 | \$ 521,523 |
| Education | \$ 321,159 | 1,718 | \$ 186.94 | 8 | 205 | 0 |
| Energy | \$ 2,874,379 | 3,319 | \$ 866.04 | 38 | 87 | \$ 270,211 |
| HUD | \$ 2,322,395 | 4,171 | \$ 556.80 | 41 | 102 | \$ 76,529 |
| Interior | \$ 6,233,400 | 4,378 | \$ 1,423.80 | 127 | 34 | \$ 255,589 |
| Justice | \$ 77,448,577 | 184,928 | \$ 418.80 | 1,067 | 173 | \$ 4,305,061 |
| Labor | \$ 11,865,900 | 18,201 | \$ 651.94 | 201 | 91 | \$ 250,000 |
| State | \$ 13,904,439 | 4,636 | \$ 2,999.23 | 158 | 29 | \$ 91,396 |
| Transportation | \$ 9,331,748 | 17,540 | \$ 532.03 | 134 | 131 | \$ 161,202 |
| Treasury | \$ 10,296,453 | 47,812 | \$ 215.35 | 337 | 142 | \$ 423,269 |
| AID | \$ 452,600 | 222 | \$ 2,038.74 | 6 | 40 | 0 |
| CIA | \$ 7,100,000 | 3,046 | \$ 2,330.93 | 70 | 43 | \$ 700,000 |
| CPSC | \$ 1,611,755 | 9,636 | \$ 167.26 | 16 | 614 | 0 |
| EEOC | \$ 2,158,160 | 16,735 | \$ 128.96 | 53 | 316 | 0 |
| EPA | \$ 9,657,646 | 19,259 | \$ 501.46 | 159 | 121 | \$ 261,023 |
| GSA | \$ 805,000 | 1,407 | \$ 572.14 | 14 | 101 | \$ 32,000 |
| NARA | \$ 1,544,160 | 8,826 | \$ 174.96 | 27 | 327 | 0 |
| NASA | \$ 703,986 | 1723 | \$ 408.58 | 25 | 69 | 0 |
| NLRB | \$ 759,923 | 5550 | \$ 136.92 | 11 | 503 | \$ 29,097 |
| NRC | \$ 1,273,026 | 426 | \$ 2,988.32 | 12 | 36 | 0 |
| NSF | \$ 17,396 | 254 | \$ 68.49 | 1 | 181 | 0 |
| SEC | \$ 2,933,058 | 2,888 | \$ 1,015.60 | 61 | 47 | \$ 35,058 |
| SBA | \$ 356,578 | 2,117 | \$ 168.44 | 38 | 56 | \$ 2,300 |
| Subtotal | \$ 221,396,534 | 515,860 | \$ 429.18 | 3,819 | 135 | \$ 8,221,502 |
| HHS | \$ 14,606,788 | 144,143 | \$ 101.34 | 241 | 597 | \$ 206,677 |
| OPM | \$ 615,000 | 10,101 | \$ 60.89 | 7 | 1365 | 0 |
| SSA | \$ 13,786,298 | 704,941 | \$ 19.56 | 152 | 4638 | \$ 16,364 |
| VA | \$ 3,247,386 | 1,851,756 | \$ 1.75 | 861 | 2151 | \$ 65,752 |
| Subtotal | \$ 32,255,472 | 2,710,941 | \$ 11.90 | 1,262 | 2148 | \$ 288,793 |
| All | \$ 253,652,005 | 3,226,801 | \$ 78.61 | 5,081 | 635 | \$ 8,510,295 |

Above Average

FOIA Fees Collected, 2002

| Department /Agency | Fees | % of total costs |
|-----------------------|------------------------|------------------------|
| Agriculture | \$ 124,190 | 1.00% |
| Commerce | \$ 48,867 | 2.56% |
| Defense | \$ 522,301 | 1.30% |
| Education | \$ 9,691 | 3.02% |
| Energy | \$ 13,786 | 0.004% |
| HUD | \$ 26,588 | 1.10% |
| Interior | \$ 70,474 | 1.00% |
| Justice | \$ 239,040 | 0.29% |
| Labor | \$ 207,365 | 1.71% |
| State | \$ 18,889 | 0.13% |
| Transportation | \$ 284,214 | 2.99% |
| Treasury | \$ 513,309 | 4.80% |
| AID | \$ 2,466 | 0.005% |
| CIA | \$ 1,228 | 1.00% |
| CPSC | \$ 4,187 | 0.30% |
| EEOC | \$ 116,154 | 5.38% |
| EPA | \$ 341,325 | 3.40% |
| GSA | \$ 29,247 | 6.00% |
| NARA | 0 | 0.0000% |
| NASA | \$ 41,459 | 5.90% |
| NLRB | \$ 94,423 | 11.90% |
| NRC | \$ 40,559 | 3.20% |
| NSF | \$ 746 | 0.43% |
| SEC | \$ 21,304 | 1.00% |
| SBA | \$ 16,640 | 4.60% |
| Subtotal | \$ 2,788,451 | 1.26% |
| HHS | \$ 711,259.00 | 5.00% |
| OPM | \$ 29,846.00 | 4.90% |
| SSA | \$ 2,061,000.00 | 15.00% |
| VA | \$ 564,865.13 | 1.73% |
| Subtotal | \$ 3,366,970 | 10.40% |

How FOIA Requesters Fared in 2001, by Department, Agency

| Department/ Agency | Requests | | | | Decision Made | | | | |
|-----------------------|------------------|------------------|--------------------|------------|--------------------|------------------|------------|---------------|----------------|
| | Received | Processed | Yearend Backlog | % | Granted in Full | Partial Grant | % | Denied | Other |
| Agriculture | 83,617 | 83,194 | 3,038 | 4% | 75,811 | 3,750 | 96% | 2,147 | 1,486 |
| Commerce | 2,183 | 2,232 | 219 | 10% | 1181 | 367 | 69% | 206 | 478 |
| Defense | 81,682 | 80,357 | 12,696 | 16% | 44,531 | 11,371 | 70% | 2,172 | 23,516 |
| Education | 1,547 | 1,555 | 289 | 19% | 949 | 342 | 83% | 52 | 212 |
| Energy | 3,245 | 2,673 | 1572 | 59% | 1,790 | 445 | 84% | 43 | 395 |
| HUD | 3,861 | 3,251 | 1,632 | 50% | 1,855 | 447 | 71% | 147 | 802 |
| Interior | 5,104 | 4,961 | 931 | 19% | 2,578 | 798 | 68% | 185 | 1400 |
| Justice | 196,917 | 194,612 | 35,396 | 18% | 94,058 | 32,325 | 65% | 2,427 | 65,749 |
| Labor | 20,222 | 19,840 | 1288 | 6% | 6,969 | 7,104 | 71% | 1,319 | 4,448 |
| State | 3,761 | 3,329 | 6,214 | 187% | 572 | 728 | 39% | 131 | 1,898 |
| Transportation | 19,529 | 19,547 | 3,767 | 19% | 10,536 | 2,493 | 67% | 756 | 5,762 |
| Treasury | 1,264 | 1,384 | 1,045 | 76% | 147 | 375 | 38% | 48 | 814 |
| AID | 254 | 207 | 158 | 76% | 78 | 54 | 64% | 10 | 65 |
| CIA | 3,255 | 3,684 | 1,866 | 51% | 502 | 1,306 | 49% | 594 | 1,282 |
| CSPC | 11,237 | 11,261 | 151 | 1% | 10483 | 386 | 97% | 117 | 524 |
| EEOC | 15,741 | 16,067 | 1,116 | 7% | 1,808 | 10,958 | 79% | 1,639 | 1,662 |
| EPA | 14,252 | 14,292 | 12,790 | 89% | 9,319 | 588 | 69% | 62 | 4,323 |
| GSA | 1,531 | 1,519 | 93 | 6% | 1,125 | 173 | 85% | 22 | 199 |
| Archives | 8,420 | 7,735 | 2,430 | 31% | 6,638 | 268 | 89% | 36 | 793 |
| NASA | 1,697 | 1745 | 147 | 8% | 643 | 560 | 69% | 47 | 495 |
| NLRB | 5,287 | 5299 | 228 | 4% | 4206 | 560 | 90% | 533 | 709 |
| NRC | 379 | 384 | 47 | 12% | 149 | 100 | 65% | 14 | 121 |
| NSF | 241 | 242 | 4 | 2% | 67 | 123 | 79% | 5 | 47 |
| SEC | 2,505 | 2,527 | 129 | 5% | 658 | 395 | 42% | 232 | 1,242 |
| SBA | 2,663 | 2,648 | 132 | 5% | 1860 | 251 | 80% | 149 | 388 |
| Subtotal | 490,394 | 484,545 | 87,378 | 18% | 278,513 | 76,267 | 73% | 13,093 | 118,810 |
| HHS | 61,586 | 62,599 | 17,517 | 28% | 48,226 | 867 | 78% | 1,605 | 11,901 |
| OPM | 7,486 | 7,449 | 272 | 4% | 5,755 | 1186 | 93% | 50 | 458 |
| SSA | 263,756 | 264,055 | 26,788 | 10% | 260,271 | 963 | 99% | 1285 | 1,536 |
| VA | 1,352,786 | 1,350,663 | 36,201 | 3% | 1,324,172 | 7,715 | 99% | 2,172 | 16,604 |
| Subtotal | 1,685,614 | 1,684,766 | 80,778 | 5% | 1,638,424 | 10,731 | 98% | 5,112 | 30,499 |

Above Average

NR=Not Reported

HHS, OPM, SSA and the VA are shown separately because the bulk of their requests come under both FOIA and the Privacy Act from individuals seeking personal records. Most do not require discretionary decisions of the agency on whether to release the documents and are automatically and quickly granted.

Other refers to the total number of requests rejected for reasons unrelated to the exemptions, such as failure to front processing fees, no records found, requests referred to other agencies, and withdrawn requests.

Days Requesters Waited for Agency Response, 2002

| Department/ Agency | Type of Request, Processing Time | | | | | | |
|-----------------------|----------------------------------|----------------|--------------------|----------------|-----------------------|--------------|----------------|
| | Simple Request | Median Days | Complex Request | Median Days | Expedited Requests | # Granted | Median Days |
| Agriculture | 69,732 | 2\ 85 | 6,388 | 9\ 905 | NR | 797 | 3\ 76 |
| Commerce | 1,126 | 12 | 937 | 45 | 0 | 0 | 0 |
| Defense | 62,875 | 19.5 | 13,391 | 57.5 | 1238 | 677 | 1 |
| Education | 1,293 | 5\ 35 | 400 | 7\ 180 | 25 | 25 | 2\ 10 |
| Energy | 2,585 | 75 | 688 | 238 | 66 | 46 | 118 |
| HUD | 2,702 | 15\ 59 | 337 | 34\ 83 | 71 | 50 | 5\ 27 |
| Interior | 4,332 | 10\ 58 | 0 | 0 | 53 | 46 | 5\ 33 |
| Justice | 126,389 | 3\ 49 | 46,383 | 13\ 621 | 2677 | 120 | 1\ 190 |
| Labor | 13,642 | 1\ 25 | 4,030 | 7\ 49 | NR | 529 | 2\ 28 |
| State | 1,863 | 351 | 2,764 | 431 | 117 | 10 | 225 |
| Transportation | 7,810 | 8 | 9,568 | 39 | NR | 162 | 29 |
| Treasury | 1,285 | 4\ 17 | 46,436 | 5.5\ 383 | 108 | 91 | 2\ 5 |
| AID | 222 | 52 | 0 | 0 | 0 | 0 | 0 |
| CIA | 422 | 7 | 2,624 | 83 | 0 | 0 | 0 |
| CSPC | 7,810 | 7 | 1,826 | 27 | 0 | 0 | 0 |
| EEOC | 16,392 | 19 | 0 | 0 | NR | 343 | 5 |
| EPA | 17,947 | 17\ 113 | 24 | 31\ 123 | 50 | 14 | 6\ 75 |
| GSA | - | 0 | 1407 | 14 | 0 | 0 | 0 |
| NARA | 8,633 | 7 | 193 | 20 | 0 | 0 | 0 |
| NASA | 1,408 | 19 | 311 | 29 | NR | 4 | 3 |
| NLRB | 5,550 | 11.5 | 0 | 0 | 0 | 0 | 0 |
| NRC | 403 | 14 | 14 | 25 | 18 | 9 | 23 |
| NSF | 254 | 10.39 | 0 | 0 | 0 | 0 | 0 |
| SEC | 2,872 | 16 | 11 | 137 | 5 | 4 | 5 |
| SBA | 2,106 | 1 | 0 | 0 | 0 | 0 | 0 |
| HHS | 36,024 | 10\ 35 | 67,100 | 60\ 272 | NR | 39 | 15.5\ 27 |
| OPM | 8,781 | 13 | 0 | 0 | NR | 3 | 4 |
| SSA | 45,377 | 11 \ 18 | 514 | 48 | 0 | 0 | 0 |
| SSA Outsourced | 245,877 | NR | 0 | 0 | 0 | 0 | 0 |
| SSA Fast Track | 1,116 | 15 | 0 | 0 | 0 | 0 | 0 |
| VA | - | 0 | 1,394,304 | 0.4\ 24.6 | 95,420 | NR | 1\ 7 |

Missed Response Deadline

NR=Not Reported

Agencies are required by the FOIA to respond to all requests within 20 working days. Those agencies that reported a median response time beyond the 20 days are highlighted.

Not all agencies aggregate their response time data. Instead, they report only by unit or division. In those instances, the "Median Day" figures shown here reflect the lowest and highest processing times reported by the component units. We have used the latter in determining whether the agency met the statutory deadline.

The Results of FOIA Appeals by Agency, 2002

| Department/ Agency | Appeals Received | Appeals Processed | Backlog | % Backlog | Full Grant | Partial Grant | Percent Granted | Denial Upheld | Other |
|-----------------------|---------------------|----------------------|-----------|--------------|---------------|------------------|--------------------|------------------|--------------|
| Agriculture | 275 | 164 | 111 | 68% | 49 | 48 | 59% | 67 | 96 |
| Commerce | 73 | 78 | 0 | 0% | 7 | 12 | 24% | 25 | 34 |
| Defense | 708 | 928 | 0 | 0% | 57 | 141 | 21% | 354 | 376 |
| Education | 28 | 13 | 15 | 115% | 0 | 2 | 15% | 11 | 11 |
| Energy | 75 | 71 | 4 | 6% | 0 | 17 | 24% | 32 | 22 |
| HUD | 78 | 58 | 20 | 34% | 1 | 7 | 14% | 35 | 15 |
| Interior | 236 | 165 | 71 | 43% | 66 | 17 | 50% | 82 | 74 |
| Justice | 3,746 | 3,491 | 255 | 7% | 81 | 190 | 8% | 1,333 | 1,887 |
| Labor | 263 | 319 | 0 | 0% | 10 | 130 | 44% | 66 | 113 |
| State | 217 | 184 | 33 | 18% | 11 | 115 | 68% | 43 | 15 |
| Transportation | 146 | 184 | 0 | 0% | 12 | 22 | 18% | 58 | 92 |
| Treasury | 911 | 1,010 | 0 | 0% | 30 | 165 | 19% | 605 | 210 |
| AID | 4 | 6 | 0 | 0% | 0 | 2 | 33% | 0 | 4 |
| CIA | 183 | 224 | 0 | 0% | 0 | 29 | 13% | 162 | 33 |
| CPSC | 13 | 12 | 1 | 8% | 0 | 0 | 0% | 10 | 2 |
| EEOC | 416 | 416 | 0 | 0% | 15 | 151 | 40% | 71 | 179 |
| EPA | 91 | 105 | 0 | 0% | 4 | 13 | 16% | 14 | 74 |
| GSA | 14 | 11 | 3 | 27% | 0 | 8 | 73% | 3 | 0 |
| NARA | 20 | 19 | 1 | 5% | 5 | 2 | 37% | 12 | 10 |
| NASA | 21 | 21 | 0 | 0% | 2 | 6 | 38% | 11 | 2 |
| NLRB | 42 | 43 | 0 | 0% | 5 | 7 | 28% | 23 | 8 |
| NRC | 11 | 15 | 0 | 0% | 3 | 0 | 20% | 7 | 5 |
| NSF | 6 | 7 | 0 | 0% | 0 | 1 | 14% | 4 | 2 |
| SEC | 81 | 55 | 26 | 47% | 14 | 3 | 31% | 38 | 29 |
| SBA | 18 | 20 | 0 | 0% | 1 | 8 | 45% | 6 | 5 |
| Subtotal | 7,676 | 7,619 | 57 | 1% | 373 | 1,096 | 19% | 3,072 | 3,298 |
| HHS | 159 | 161 | 0 | 0% | 23 | 15 | 24% | 28 | 95 |
| OPM | 25 | 25 | 0 | 0% | 1 | 5 | 24% | 25 | 10 |
| SSA | 96 | 112 | 0 | 0% | 22 | 20 | 38% | 45 | 25 |
| VA | 93 | 117 | 0 | 0% | 6 | 14 | 17% | 61 | 36 |
| Subtotal | 373 | 415 | 0 | 0% | 52 | 54 | 26% | 159 | 166 |
| Total | 8,049 | 8,034 | 57 | 0.2% | 425 | 1,150 | 20% | 3,231 | 3,464 |

Above Average

***Other Reasons for Non-Disclosure.** Agencies list various other reasons for "non-disclosure" including "request withdrawn", "referral", "fee-related", "not reasonably described", "not a proper FOIA request", "in another source".

The Use of Exemptions in Denying FOIA Requests, 2002

| Department, Agency | Total Cited | | Exemption Cited | | | | | | | | | | | | | |
|-----------------------|-------------|---------|-----------------|--------|-------|-------|--------|---------|--------|-----|---------|--------|--------|-------|----|----|
| | 2001 | 2002 | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7b | 7c | 7d | 7e | 7f | 8 | 9 |
| Agriculture | 4,757 | 3,546 | 0 | 73 | 270 | 405 | 345 | 1,876 | 197 | 11 | 295 | 52 | 21 | 1 | 0 | 0 |
| Commerce | 535 | 650 | 4 | 27 | 114 | 129 | 161 | 144 | 12 | 0 | 47 | 2 | 10 | - | 0 | 0 |
| Defense | 18,252 | 19,625 | 1,179 | 1,891 | 1,159 | 1,375 | 1,613 | 6,583 | 666 | 27 | 4,587 | 290 | 93 | 162 | 0 | 0 |
| Education | 565 | 510 | 0 | 13 | 0 | 101 | 39 | 234 | 30 | 0 | 86 | 2 | 5 | 0 | 0 | 0 |
| Energy | 525 | 378 | 6 | 44 | 33 | 58 | 71 | 149 | 1 | 14 | 1 | 0 | 0 | 1 | 0 | 0 |
| HUD | 846 | 798 | 0 | 19 | 19 | 187 | 164 | 294 | 59 | 2 | 42 | 7 | 2 | 1 | 2 | 0 |
| Interior | 1,053 | 1,065 | 0 | 25 | 18 | 91 | 349 | 367 | 63 | 12 | 92 | 14 | 21 | 9 | 0 | 4 |
| Labor | 18,123 | 21,642 | 0 | 450 | 18 | 3,264 | 4,280 | 2,120 | 1,850 | 0 | 5,206 | 3,758 | 694 | 2 | 0 | 0 |
| State | 1,008 | 1,386 | 496 | 49 | 152 | 51 | 201 | 324 | 14 | 3 | 40 | 15 | 30 | 11 | 0 | 0 |
| Transportation | 3,447 | 3,204 | 4 | 105 | 172 | 282 | 511 | 1,334 | 229 | 6 | 456 | 74 | 27 | 4 | 0 | 0 |
| Treasury | 888 | 11,121 | 2 | 1,373 | 2,513 | 530 | 798 | 1,092 | 458 | 11 | 2,280 | 375 | 1,605 | 23 | 61 | 0 |
| AID | 45 | 69 | 0 | 2 | 12 | 13 | 13 | 17 | 2 | 0 | 8 | 2 | 0 | 0 | 0 | 0 |
| CIA | 2,351 | 1,776 | 749 | 18 | 889 | 9 | 16 | 69 | 1 | 0 | 15 | 4 | 5 | 1 | 0 | 0 |
| CPSC | 968 | 1,048 | 0 | 0 | 426 | 155 | 224 | 12 | 93 | 0 | - | 5 | 133 | 0 | 0 | 0 |
| EEOC | 15,106 | 16,589 | 0 | 4 | 1,765 | 12 | 11,507 | 701 | 920 | 2 | 1,519 | 101 | 58 | 0 | 0 | 0 |
| EPA | 1,141 | 1,064 | 4 | 20 | 26 | 311 | 307 | 145 | 147 | 1 | 59 | 25 | 17 | 1 | 0 | 1 |
| GSA | 193 | 158 | 0 | 9 | 15 | 43 | 28 | 58 | 4 | 0 | - | 0 | 0 | 1 | 0 | 0 |
| NARA | 302 | 100 | 1 | 3 | 24 | 5 | 19 | 30 | - | 0 | 12 | 3 | 2 | 1 | 0 | 0 |
| NASA | 672 | 629 | 1 | 11 | 27 | 503 | 42 | 32 | 4 | 0 | 8 | 0 | 1 | 0 | 0 | 0 |
| NLRB | 1,345 | 1,416 | 0 | 42 | 0 | 20 | 201 | 243 | 331 | 0 | 295 | 265 | 19 | 0 | 0 | 0 |
| NRC | 184 | 189 | 0 | 17 | 7 | 17 | 42 | 37 | 17 | 0 | 44 | 0 | 8 | 0 | 0 | 0 |
| NSF | 191 | 231 | 0 | 0 | 7 | 51 | 6 | 146 | 1 | 0 | 20 | 0 | 0 | 0 | 0 | 0 |
| SEC | 924 | 775 | 0 | 75 | 5 | 77 | 91 | 142 | 271 | 0 | 59 | 0 | 31 | 0 | 24 | 0 |
| SBA | 424 | 391 | 0 | 1 | 7 | 147 | 84 | 102 | 8 | 6 | 18 | 7 | 9 | 0 | 2 | 0 |
| Subtotal | 279,756 | 508,119 | 2,954 | 13,485 | 8,598 | 8,417 | 43,253 | 187,820 | 16,918 | 135 | 196,536 | 11,775 | 16,446 | 1,686 | 91 | 5 |
| HHS | 2,649 | 2,511 | 0 | 66 | 27 | 397 | 215 | 1,630 | 104 | 1 | 55 | 15 | 1 | 0 | 0 | 0 |
| OPM | 2,106 | 2,478 | 0 | 16 | 2 | 29 | 16 | 1,220 | 0 | 0 | 1,177 | 10 | 8 | 0 | 0 | 0 |
| SSA | 1,304 | 2,907 | 0 | 8 | 165 | 24 | 46 | 2,643 | 0 | 0 | 21 | 0 | 0 | 0 | 0 | 0 |
| VA | 13,935 | 7,413 | 0 | 173 | 3,499 | 101 | 538 | 2,954 | 17 | 21 | 89 | 6 | 1 | 1 | 0 | 13 |
| Subtotal | 19,994 | 15,309 | 0 | 263 | 3,693 | 551 | 815 | 8,447 | 121 | 22 | 1,342 | 31 | 10 | 1 | 0 | 13 |

Increase from 2001

Other Reasons Cited by Agencies for Nondisclosure, 2002

| Department, Agency | Total Cited | | No records | Referrals | Request Withdrawn | Fee Related Reason | Not reasonably described | Not a proper request | Not an agency record | Duplicate request | All Other |
|-----------------------|----------------|----------------|---------------|---------------|----------------------|--------------------------|--------------------------------|----------------------------|----------------------------|----------------------|---------------|
| | 2001 | 2002 | | | | | | | | | |
| Agriculture | 1,486 | 2,693 | 1,284 | 580 | 247 | 121 | 60 | 71 | 37 | 55 | 238 |
| Commerce | 478 | 663 | 311 | 45 | 70 | 77 | 31 | 16 | 1 | 12 | 100 |
| Defense | 23,516 | 22,953 | 6,346 | 7,489 | 2,639 | 746 | 836 | 1,290 | 1,573 | 1,064 | 970 |
| Education | 212 | 250 | 159 | 30 | 31 | 11 | 10 | 1 | 0 | 2 | 6 |
| Energy | 395 | 765 | 241 | 35 | 245 | 39 | 17 | 48 | 18 | 98 | 24 |
| HUD | 645 | 1,820 | 254 | 206 | 130 | 32 | 7 | 45 | 13 | 51 | 1,082 |
| Interior | 1,400 | 1,209 | 462 | 179 | 144 | 132 | 93 | 68 | 85 | 32 | 14 |
| Justice | 65,749 | 60,834 | 22,109 | 2,501 | 1,830 | 2,571 | 1,513 | 14,280 | 2,048 | 9,474 | 4,508 |
| Labor | 4,448 | 4,387 | 2,785 | 839 | 241 | 50 | 140 | 121 | 107 | 76 | 28 |
| State | 1,898 | 2,810 | 963 | 474 | 31 | 0 | 0 | 21 | 0 | 71 | 1,250 |
| Transportation | 5,722 | 7,847 | 2,701 | 1,237 | 1,118 | 209 | 198 | 166 | 82 | 1,999 | 137 |
| Treasury | 814 | 21,216 | 8,027 | 2,229 | 1,002 | 433 | 141 | 6,696 | 55 | 103 | 2,530 |
| AID | 65 | 85 | 36 | 0 | 23 | 15 | 6 | 0 | 1 | 0 | 4 |
| CIA | 1,282 | 1,139 | 431 | 102 | 1 | 0 | 0 | 0 | 0 | 0 | 605 |
| CPSC | 524 | 317 | 229 | 30 | 24 | 10 | 10 | 0 | 0 | 14 | - |
| EEOC | 1,662 | 1,772 | 597 | 264 | 183 | 84 | 15 | 170 | 37 | 144 | 278 |
| EPA | 4,323 | 9,488 | 3,320 | 46 | 5,853 | 14 | 13 | 12 | 225 | 2 | 3 |
| GSA | 199 | 265 | 36 | 30 | 87 | 36 | 11 | 12 | 13 | 10 | 30 |
| NARA | 793 | 631 | 207 | 85 | 13 | 2 | 81 | 61 | 13 | 48 | 121 |
| NASA | 495 | 400 | 131 | 101 | 91 | 8 | 16 | 15 | 10 | 17 | 11 |
| NLRB | 709 | 659 | 274 | 127 | 130 | 51 | 39 | 0 | 10 | - | 28 |
| NRC | 121 | 131 | 71 | 0 | 34 | 15 | 1 | 4 | 0 | 1 | 5 |
| NSF | 47 | 32 | 18 | 2 | 5 | 4 | 3 | 0 | 0 | 0 | 0 |
| SEC | 1,242 | 1,739 | 997 | 134 | 50 | 263 | 27 | 4 | 6 | 5 | 253 |
| SBA | 388 | 308 | 101 | 70 | 26 | 18 | 27 | 0 | 63 | 1 | 2 |
| Subtotal | 118,613 | 144,413 | 52,090 | 16,835 | 14,248 | 4,941 | 3,295 | 23,101 | 4,397 | 13,279 | 12,227 |
| HHS | 11,901 | 9,833 | 3,183 | 409 | 2,857 | 1,349 | 63 | 981 | 34 | 149 | 808 |
| OPM | 458 | 533 | 173 | 36 | 2 | 8 | 1 | 2 | 7 | 119 | 185 |
| SSA | 1,536 | 1,205 | 350 | 0 | 196 | 114 | 89 | 0 | 0 | 0 | 456 |
| VA | 16,604 | 19,524 | 8,692 | 5,162 | 1,270 | 309 | 467 | 1,299 | 711 | 1,045 | 569 |
| Subtotal | 30,499 | 31,095 | 12,398 | 5,607 | 4,325 | 1,780 | 620 | 2,282 | 752 | 1,313 | 2,018 |

Increase from 2001

2002 FOIA Processing Costs, Workforce, Efficiency, Litigation Costs

| Department/ Agency | Processing Costs | Requests Processed | Cost per Request | FTEs | Requests per FTE | Litigation Costs |
|-----------------------|-----------------------|-----------------------|---------------------|--------------|---------------------|---------------------|
| Agriculture | \$ 16,515,516 | 78,062 | \$ 211.57 | 476 | 164 | \$ 281,436 |
| Commerce | \$ 1,380,586 | 2,063 | \$ 669.21 | 21 | 98 | \$ 525,808 |
| Defense | \$ 39,528,693 | 76,943 | \$ 513.74 | 719 | 107 | \$ 521,523 |
| Education | \$ 321,159 | 1,718 | \$ 186.94 | 8 | 205 | 0 |
| Energy | \$ 2,874,379 | 3,319 | \$ 866.04 | 38 | 87 | \$ 270,211 |
| HUD | \$ 2,322,395 | 4,171 | \$ 556.80 | 41 | 102 | \$ 76,529 |
| Interior | \$ 6,233,400 | 4,378 | \$ 1,423.80 | 127 | 34 | \$ 255,589 |
| Justice | \$ 77,448,577 | 184,928 | \$ 418.80 | 1,067 | 173 | \$ 4,305,061 |
| Labor | \$ 11,865,900 | 18,201 | \$ 651.94 | 201 | 91 | \$ 250,000 |
| State | \$ 13,904,439 | 4,636 | \$ 2,999.23 | 158 | 29 | \$ 91,396 |
| Transportation | \$ 9,331,748 | 17,540 | \$ 532.03 | 134 | 131 | \$ 161,202 |
| Treasury | \$ 10,296,453 | 47,812 | \$ 215.35 | 337 | 142 | \$ 423,269 |
| AID | \$ 452,600 | 222 | \$ 2,038.74 | 6 | 40 | 0 |
| CIA | \$ 7,100,000 | 3,046 | \$ 2,330.93 | 70 | 43 | \$ 700,000 |
| CPSC | \$ 1,611,755 | 9,636 | \$ 167.26 | 16 | 614 | 0 |
| EEOC | \$ 2,158,160 | 16,735 | \$ 128.96 | 53 | 316 | 0 |
| EPA | \$ 9,657,646 | 19,259 | \$ 501.46 | 159 | 121 | \$ 261,023 |
| GSA | \$ 805,000 | 1,407 | \$ 572.14 | 14 | 101 | \$ 32,000 |
| NARA | \$ 1,544,160 | 8,826 | \$ 174.96 | 27 | 327 | 0 |
| NASA | \$ 703,986 | 1723 | \$ 408.58 | 25 | 69 | 0 |
| NLRB | \$ 759,923 | 5550 | \$ 136.92 | 11 | 503 | \$ 29,097 |
| NRC | \$ 1,273,026 | 426 | \$ 2,988.32 | 12 | 36 | 0 |
| NSF | \$ 17,396 | 254 | \$ 68.49 | 1 | 181 | 0 |
| SEC | \$ 2,933,058 | 2,888 | \$ 1,015.60 | 61 | 47 | \$ 35,058 |
| SBA | \$ 356,578 | 2,117 | \$ 168.44 | 38 | 56 | \$ 2,300 |
| Subtotal | \$ 221,396,534 | 515,860 | \$ 429.18 | 3,819 | 135 | \$ 8,221,502 |
| HHS | \$ 14,606,788 | 144,143 | \$ 101.34 | 241 | 597 | \$ 206,677 |
| OPM | \$ 615,000 | 10,101 | \$ 60.89 | 7 | 1365 | 0 |
| SSA | \$ 13,786,298 | 704,941 | \$ 19.56 | 152 | 4638 | \$ 16,364 |
| VA | \$ 3,247,386 | 1,851,756 | \$ 1.75 | 861 | 2151 | \$ 65,752 |
| Subtotal | \$ 32,255,472 | 2,710,941 | \$ 11.90 | 1,262 | 2148 | \$ 288,793 |
| All | \$ 253,652,005 | 3,226,801 | \$ 78.61 | 5,081 | 635 | \$ 8,510,295 |

Above Average

FOIA Fees Collected, 2002

| Department /Agency | Fees | % of total costs |
|-----------------------|------------------------|------------------------|
| Agriculture | \$ 124,190 | 1.00% |
| Commerce | \$ 48,867 | 2.56% |
| Defense | \$ 522,301 | 1.30% |
| Education | \$ 9,691 | 3.02% |
| Energy | \$ 13,786 | 0.004% |
| HUD | \$ 26,588 | 1.10% |
| Interior | \$ 70,474 | 1.00% |
| Justice | \$ 239,040 | 0.29% |
| Labor | \$ 207,365 | 1.71% |
| State | \$ 18,889 | 0.13% |
| Transportation | \$ 284,214 | 2.99% |
| Treasury | \$ 513,309 | 4.80% |
| AID | \$ 2,466 | 0.005% |
| CIA | \$ 1,228 | 1.00% |
| CPSC | \$ 4,187 | 0.30% |
| EEOC | \$ 116,154 | 5.38% |
| EPA | \$ 341,325 | 3.40% |
| GSA | \$ 29,247 | 6.00% |
| NARA | 0 | 0.0000% |
| NASA | \$ 41,459 | 5.90% |
| NLRB | \$ 94,423 | 11.90% |
| NRC | \$ 40,559 | 3.20% |
| NSF | \$ 746 | 0.43% |
| SEC | \$ 21,304 | 1.00% |
| SBA | \$ 16,640 | 4.60% |
| Subtotal | \$ 2,788,451 | 1.26% |
| HHS | \$ 711,259.00 | 5.00% |
| OPM | \$ 29,846.00 | 4.90% |
| SSA | \$ 2,061,000.00 | 15.00% |
| VA | \$ 564,865.13 | 1.73% |
| Subtotal | \$ 3,366,970 | 10.40% |

How FOIA Requesters Fared in 2000, by Department, Agency

| Department/ Agency | Requests | | | | Decision Made | | | | |
|-----------------------|------------------|------------------|--------------------|------------|--------------------|------------------|--------------------|---------------|----------------|
| | Received | Processed | Yearend Backlog | % | Granted in Full | Partial Grant | Percent Granted | Denied | Other |
| Agriculture | 140,239 | 139,503 | 2,615 | 2% | 111,263 | 2,043 | 81% | 1,686 | 1,962 |
| Commerce | 2,035 | 2,026 | 268 | 13% | 1189 | 200 | 69% | 215 | 422 |
| Defense | 97,266 | 96,479 | 11,630 | 12% | 56,836 | 11,551 | 71% | 2,367 | 30,053 |
| Education | 1,633 | 1,695 | 298 | 18% | 1,034 | 331 | 81% | 34 | 296 |
| Energy | 2,935 | 2,649 | 1000 | 38% | 1,546 | 328 | 71% | 34 | 632 |
| HUD | 3,408 | 2,878 | 1,022 | 36% | 1,412 | 473 | 65% | 473 | 993 |
| Interior | 5,161 | 4,966 | 791 | 16% | 2,837 | 761 | 72% | 177 | 1324 |
| Justice | 235,042 | 235,090 | 33,085 | 14% | 92,134 | 32,010 | 53% | 3,024 | 106,461 |
| Labor | 22,469 | 22,505 | 906 | 4% | 8,533 | 5,591 | 63% | 8,381 | 5711 |
| State | 3,611 | 3,070 | 5,782 | 188% | 850 | 822 | 54% | 93 | 1,305 |
| Transportation | 19,750 | 19,280 | 3,853 | 20% | 10,670 | 2,302 | 67% | 477 | 5,834 |
| Treasury | 1,641 | 1,597 | 1,165 | 73% | 696 | 234 | 58% | 73 | 594 |
| AID | 251 | 228 | 111 | 49% | 87 | 65 | 67% | 76 | 80 |
| CIA | 3,820 | 4,490 | 2,294 | 51% | 1084 | 1,287 | 53% | 769 | 1,350 |
| CSPC | 13,138 | 13,157 | 175 | 1% | 11682 | 704 | 94% | 73 | 698 |
| EEOC | 15,729 | 16,060 | 1,075 | 7% | 1,936 | 10,830 | 79% | 1,782 | 1,512 |
| EPA | 15,906 | 14,837 | 9,841 | 66% | 10,178 | 628 | 73% | 77 | 3,954 |
| GSA | 1,455 | 1,407 | 141 | 10% | 945 | 169 | 608% | 28 | 265 |
| NARA | 9,187 | 9,311 | 1,745 | 19% | 8,386 | 285 | 10% | 185 | 455 |
| NASA | 1,740 | 1652 | 187 | 11% | 676 | 457 | 295% | 102 | 417 |
| NLRB | 5,526 | 5418 | 370 | 7% | 4418 | 551 | 13% | 382 | 765 |
| NRC | 376 | 377 | 52 | 14% | 171 | 90 | 41% | 19 | 97 |
| NSF | 192 | 184 | 5 | 3% | 64 | 61 | 518% | 12 | 47 |
| SEC | 2,875 | 2,854 | 151 | 5% | 893 | 407 | 95% | 247 | 21458 |
| SBA | 3,126 | 3,088 | 117 | 4% | 2294 | 238 | 82% | 213 | 438 |
| Subtotal | 608,511 | 604,801 | 78,679 | 13% | 331,814 | 72,418 | 67% | 20,999 | 187,123 |
| HHS | 61,971 | 60,060 | 18,685 | 31% | 50,710 | 823 | 86% | 9,350 | 7,295 |
| OPM | 2,716 | 2,716 | 17 | 1% | 2,312 | 140 | 90% | 38 | 226 |
| SSA | 262,450 | 258,342 | 227,087 | 88% | 248,374 | 5166 | 98% | 3416 | 916 |
| VA | 1,239,844 | 1,230,544 | 37,655 | 3% | 1,193,573 | 6,514 | 98% | 13,874 | 20,058 |
| Subtotal | 1,566,981 | 1,551,662 | 283,444 | 18% | 1,494,969 | 12,643 | 97% | 26,678 | 28,495 |

Above Average

NR=Not Reported

HHS, OPM, SSA and the VA are shown separately because the bulk of their requests come under both FOIA and the Privacy Act from individuals seeking personal records. Most do not require discretionary decisions of the agency on whether to release the documents and are automatically and quickly granted.

Other No Grant lists the number of requests rejected for reasons unrelated to the exemptions, such as failure to front processing fees, no records found, requests referred to other agencies, and withdrawn requests.

Days Requesters Waited for Agency Response, 2000

| Department/ Agency | Type of Request, Processing Time | | | | | |
|-----------------------|----------------------------------|-------------|-----------------|-------------|--------------------|-------------|
| | Simple Request | Median Days | Complex Request | Median Days | Expedited Requests | Median Days |
| Agriculture | 121,984 | 26 | 9,051 | 45 | 727 | 12 |
| Commerce | 1,174 | 14 | 852 | 30 | 0 | 0 |
| Defense | 79,788 | 25 | 15,872 | 69 | 819 | 3 |
| Education | 1,258 | 16.42 | 417 | 51.15 | 20 | 11.8 |
| Energy | 1,001 | 133 | 375 | 531 | 32 | 10.3 |
| HUD | | 43 | 0 | 0 | 0 | 0 |
| Interior | 4,966 | 18 | 905 | NR | 8 | 12 |
| Justice | 151,613 | 1\ 78 | 6,953 | 12\ 2097 | 258 | 1\ 66 |
| Labor | 15,827 | 13 | 5,646 | 43 | 1032 | 6 |
| State | 413 | 37 | 2,637 | 694 | 20 | 518 |
| Transportation | 9,162 | 14 | 3,246 | 39 | 98 | 1 |
| Treasury | 745 | 11 | 404 | 19 | 432 | 21 |
| AID | 228 | 45 | NR | NR | 0 | 0 |
| CIA | 1,075 | 7 | 3,415 | 176 | 0 | 0 |
| CSPC | 12,380 | 7 | 777 | 30 | 0 | 0 |
| EEOC | 15,765 | 15 | 0 | 0 | 295 | 3 |
| EPA | 14,553 | 19 | 272 | 31 | 12 | 44 |
| GSA | - | 0 | 1407 | 14 | 0 | 0 |
| NARA | 8,886 | 33 | 425 | 28.5 | 0 | 0 |
| NASA | 1,276 | 24 | 373 | 38 | 3 | 3 |
| NLRB | 5,418 | 13.5 | 0 | 0 | 0 | 0 |
| NRC | 364 | 19 | 10 | 25.5 | 3 | 16 |
| NSF | 184 | 13.5 | 0 | 0 | 0 | 0 |
| SEC | 2,840 | 11 | 14 | 127 | 0 | 0 |
| SBA | 3,088 | 3 | 0 | 0 | 0 | 0 |
| | | | | | | |
| HHS | NR | NR | NR | NR | 58 | 69 |
| OPM | 2,691 | 7 | 25 | 16.5 | 0 | 0 |
| SSA | 194,856 | 11 \ 29 | 679 | 42 | 0 | 0 |
| SSA Outsource | 58,351 | NR | 0 | 0 | 0 | 0 |
| SSA Fast Track | 4,456 | 45 | 0 | 0 | 0 | 0 |
| VA | - | 0 | 1,158,939 | 25 | 71,605 | 2 |

Missed Response Deadline

NR=Not Reported

Agencies are required by the FOIA to respond to all requests within 20 working days. Those agencies that reported a median response time beyond the 20 days are highlighted.

Not all agencies aggregate response time data. Instead, they report only by unit or division. In those instances, the “Median Day” figures shown here reflect the lowest and highest processing times reported by the component units. We have used the latter in determining whether the agency met the statutory deadline.

The Results of FOIA Appeals by Agency, 2000

| Department/ Agency | Appeals Received | Appeals Processed | Backlog 2005 | % Backlog | Full Grant | Partial Grant | Percent Granted | Denial Upheld | Other* |
|-----------------------|---------------------|----------------------|-----------------|--------------|---------------|------------------|--------------------|------------------|--------------|
| Agriculture | 227 | 168 | 59 | 35% | 28 | 42 | 42% | 68 | 40 |
| Commerce | 66 | 99 | - | 0% | 7 | 22 | 29% | 56 | 14 |
| Defense | 896 | 1,058 | - | 0% | 39 | 193 | 22% | 473 | 417 |
| Education | 38 | 19 | 19 | 100% | 4 | 1 | 26% | 6 | 8 |
| Energy | 86 | 83 | 3 | 4% | 1 | 24 | 30% | 36 | 77 |
| HUD | 52 | 52 | - | 0% | 2 | 6 | 15% | 32 | 12 |
| Interior | 277 | 266 | 11 | 4% | 6 | 40 | 17% | 29 | 102 |
| Justice | 4,547 | 4,896 | - | 0% | 104 | 432 | 11% | 1909 | 2451 |
| Labor | 301 | 343 | - | 0% | 9 | 98 | 31% | 93 | 143 |
| State | 118 | 124 | - | 0% | 11 | 61 | 58% | 38 | 14 |
| Transportatio | 193 | 196 | - | 0% | 3 | 32 | 18% | 97 | 64 |
| Treasury | 53 | 9 | 44 | 489% | 1 | 4 | 56% | 3 | 1 |
| AID | 5 | 4 | 1 | 25% | 0 | 0 | 0% | 4 | 3 |
| CIA | 258 | 277 | - | 0% | 2 | 33 | 13% | 196 | 46 |
| CPSC | 23 | 23 | - | 0% | 0 | 5 | 22% | 15 | 3 |
| EEOC | 393 | 393 | - | 0% | 19 | 106 | 32% | 217 | 51 |
| EPA | 109 | 127 | - | 0% | 22 | 18 | 31% | 9 | 78 |
| GSA | 14 | 11 | 3 | 27% | 0 | 8 | 73% | 3 | 0 |
| NARA | 47 | 59 | - | 0% | 1 | 13 | 24% | 45 | 0 |
| NASA | 18 | 18 | - | 0% | 2 | 5 | 39% | 11 | 5 |
| NLRB | 34 | 36 | - | 0% | 3 | 6 | 25% | 19 | 8 |
| NRC | 14 | 12 | 2 | 17% | 3 | 2 | 42% | 3 | 4 |
| NSF | 9 | 9 | - | 0% | 0 | 0 | 0% | 9 | 3 |
| SEC | 46 | 30 | 16 | 53% | 4 | 3 | 23% | 23 | 6 |
| SBA | 39 | 32 | 7 | 22% | 3 | 4 | 22% | 7 | 22 |
| Subtotal | 7,863 | 8,344 | 165 | 2% | 274 | 1158 | 17% | 3,401 | 3572 |
| HHS | 205 | 98 | 107 | 109% | 19 | 14 | 34% | 30 | 35 |
| OPM | 36 | 32 | 4 | 13% | 5 | 5 | 31% | 16 | 6 |
| SSA | 117 | 110 | 7 | 6% | 28 | 27 | 50% | 55 | 56 |
| VA | 88 | 75 | 13 | 17% | 9 | 8 | 23% | 38 | 20 |
| Subtotal | 446 | 315 | 131 | 42% | 61 | 54 | 37% | 139 | 117 |
| Total | 8,309 | 8,659 | 296 | 3% | 335 | 1,212 | 18% | 3,540 | 3,689 |

Above Average

Other Reasons for Non-Disclosure. Departments list various other "non-disclosure" reasons including "request withdrawn", "referral", "fee-related", "not reasonably described", "not a proper FOIA request", "not an agency record", "duplicate request", and "available from another source".

The Use of Exemptions in Denying FOIA Requests, 2000

| Department, Agency | Total Cited | | Exemption Cited | | | | | | | | | | | | | |
|-----------------------|-------------|---------|-----------------|-------|-------|-------|--------|--------|--------|-----|--------|--------|-------|-------|---|---|
| | 1999 | 2000 | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7b | 7c | 7d | 7e | 7f | 8 | 9 |
| Agriculture | 2,727 | 2,628 | 0 | 41 | 58 | 314 | 273 | 1,501 | 129 | 3 | 224 | 64 | 11 | 10 | 0 | 0 |
| Commerce | 326 | 482 | 10 | 8 | 77 | 80 | 100 | 165 | 7 | 1 | 28 | 2 | 4 | 0 | 0 | 0 |
| Defense | 19,840 | 18,812 | 1,251 | 1,196 | 1,342 | 1,075 | 1,933 | 7,265 | 229 | 20 | 3,638 | 583 | 248 | 32 | 0 | 0 |
| Education | 963 | 475 | 0 | 5 | 3 | 69 | 47 | 185 | 49 | 6 | 100 | 5 | 6 | 0 | 0 | 0 |
| Energy | 522 | 393 | 6 | 2 | 41 | 86 | 96 | 120 | 12 | 0 | 25 | 4 | 1 | 0 | 0 | 0 |
| HUD | 739 | 649 | 0 | 14 | 27 | 135 | 179 | 211 | 39 | 4 | 29 | 3 | 3 | 1 | 4 | 0 |
| Interior | 853 | 1,047 | 0 | 23 | 16 | 149 | 299 | 419 | 31 | 6 | 83 | 0 | 13 | 1 | 0 | 7 |
| Justice | 57,106 | 128,393 | 1,098 | 7,067 | 751 | 405 | 13,625 | 45,383 | 10,173 | 76 | 37,122 | 6,378 | 6,314 | 2,081 | 1 | 0 |
| Labor | 22,061 | 26,554 | - | 517 | 592 | 2,055 | 5,083 | 2,729 | 3,670 | 0 | 5,885 | 5,419 | 601 | 3 | 0 | 0 |
| State | 903 | 914 | 349 | 23 | 107 | 30 | 111 | 196 | 15 | 1 | 35 | 16 | 20 | 11 | 0 | 0 |
| Transportation | 2,651 | 2,982 | 28 | 33 | 145 | 232 | 495 | 1,193 | 210 | 15 | 517 | 105 | 8 | 1 | 0 | 0 |
| Treasury | 335 | 359 | 3 | 11 | 41 | 60 | 79 | 62 | 7 | 0 | 77 | 3 | 14 | 2 | 0 | 0 |
| AID | 102 | 87 | 1 | 0 | 16 | 36 | 11 | 16 | 1 | 0 | 4 | 2 | 0 | 0 | 0 | 0 |
| CIA | 2,618 | 3,791 | 1,771 | 8 | 1,828 | 6 | 38 | 95 | 2 | 0 | 13 | 10 | 20 | 0 | 0 | 0 |
| CPSC | 1,135 | 1,469 | 0 | 0 | 691 | 414 | 186 | 8 | 61 | 0 | 0 | 1 | 108 | 0 | 0 | 0 |
| EEOC | 13,506 | 13,688 | 0 | 43 | 1,367 | 21 | 9,501 | 458 | 899 | 0 | 1,295 | 90 | 14 | 0 | 0 | 0 |
| EPA | 1,352 | 1,064 | 0 | 6 | 15 | 381 | 288 | 93 | 180 | 1 | 57 | 26 | 14 | 2 | 0 | 1 |
| GSA | 356 | 158 | 0 | 9 | 15 | 43 | 28 | 58 | 4 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| NARA | 323 | 300 | 80 | 6 | 39 | 5 | 5 | 98 | 10 | 0 | 23 | 6 | 16 | 12 | 0 | 0 |
| NASA | 578 | 556 | 1 | 12 | 15 | 452 | 22 | 34 | 5 | 0 | 13 | 1 | 1 | 0 | 0 | 0 |
| NLRB | 1,507 | 1,397 | 0 | 71 | 0 | 21 | 266 | 97 | 362 | 0 | 296 | 257 | 27 | 0 | 0 | 0 |
| NRC | 160 | 182 | 1 | 8 | 4 | 11 | 42 | 40 | 24 | 0 | 47 | 2 | 3 | 0 | 0 | 0 |
| NSF | 118 | 209 | 0 | 1 | 2 | 14 | 10 | 161 | 4 | 0 | 15 | 1 | 1 | 0 | 0 | 0 |
| SEC | 1,014 | 895 | 0 | 94 | 1 | 142 | 107 | 151 | 257 | 0 | 105 | 0 | 38 | 0 | 0 | 0 |
| SBA | 620 | 382 | 0 | 5 | 4 | 132 | 121 | 103 | 4 | 3 | 7 | 1 | 2 | 0 | 0 | 0 |
| Subtotal | 132,415 | 207,866 | 4,599 | 9,203 | 7,197 | 6,368 | 32,945 | 60,841 | 16,384 | 136 | 49,638 | 12,979 | 7,487 | 2,157 | 5 | 8 |
| HHS | 1,901 | 2,299 | 0 | 61 | 28 | 309 | 216 | 1,438 | 182 | 0 | 43 | 13 | 9 | 0 | 0 | 0 |
| OPM | 193 | 194 | 0 | 19 | 0 | 15 | 12 | 92 | 0 | 0 | 46 | 6 | 4 | 0 | 0 | 0 |
| SSA | 1,676 | 8,806 | 0 | 5 | 224 | 30 | 27 | 8,506 | 0 | 0 | 14 | 0 | 0 | 0 | 0 | 0 |
| VA | 1,785 | 2,177 | 2 | 151 | 542 | 44 | 138 | 1,197 | 22 | 2 | 56 | 3 | 8 | 12 | 0 | 0 |
| Subtotal | 5,555 | 13,476 | 2 | 236 | 794 | 398 | 393 | 11,233 | 204 | 2 | 159 | 22 | 21 | 12 | 0 | 0 |

Increase from 1999

Other Reasons Cited by Agencies for Nondisclosure, 2000

| Department, Agency | Total Cited | | No records | Referrals | Request Withdrawn | Fee Related Reason | Not reasonably described | Not a proper request | Not an agency record | Duplicate request | All Other |
|-----------------------|-------------|---------|---------------|-----------|----------------------|--------------------------|--------------------------------|----------------------------|----------------------------|----------------------|-----------|
| | 1999 | 2000 | | | | | | | | | |
| Agriculture | 2,187 | 1,962 | 1,017 | 481 | 165 | 72 | 28 | 79 | 46 | 34 | 40 |
| Commerce | 462 | 422 | 176 | 61 | 25 | 41 | 26 | 8 | 4 | 7 | 74 |
| Defense | 33,147 | 30,080 | 11,466 | 9,163 | 2,595 | 757 | 1,975 | 896 | 781 | 938 | 1,509 |
| Education | 200 | 296 | 136 | 28 | 88 | 4 | 3 | 4 | 6 | 13 | 14 |
| Energy | 606 | 635 | 165 | 214 | 150 | 12 | 20 | 29 | 22 | 20 | 3 |
| HUD* | 832 | 993 | 317 | 295 | - | - | - | - | - | - | 381 |
| Interior | 1,296 | 1,324 | 569 | 288 | 140 | 143 | 58 | 36 | 50 | 24 | 16 |
| Justice | 106,655 | 106,461 | 26,933 | 4,690 | 2,181 | 1,402 | 2,644 | 8,590 | 2,833 | 7,369 | 49,819 |
| Labor | 4,513 | 5,711 | 3,053 | 1,152 | 448 | 106 | 120 | 257 | 183 | 165 | 227 |
| State | 1,684 | 1,305 | 508 | 407 | 39 | - | - | 3 | - | 19 | 329 |
| Transportation | 4,774 | 5,830 | 3,406 | 974 | 748 | 140 | 316 | 133 | 65 | 35 | 13 |
| Treasury | 559 | 594 | 76 | 299 | 22 | - | 45 | 147 | 3 | 2 | - |
| AID | 73 | 80 | 35 | 2 | 18 | 20 | 4 | - | 1 | - | - |
| CIA* | 1,809 | 1,350 | 600 | 115 | 2 | 33 | | | | | 600 |
| CPSC | 736 | 538 | 16 | 393 | 37 | 5 | 51 | - | - | 36 | - |
| EEOC | 1,500 | 1,512 | 536 | 109 | 195 | 45 | 10 | 27 | 6 | 82 | 502 |
| EPA | 18 | 3,951 | 2,160 | 658 | 856 | 3 | 5 | 15 | - | 254 | - |
| GSA | 528 | 265 | 36 | 30 | 87 | 36 | 11 | 12 | 13 | 10 | 30 |
| NARA | 666 | 455 | 113 | 262 | 8 | - | - | 31 | 32 | 9 | - |
| NASA | 430 | 417 | 139 | 148 | 73 | 1 | 18 | 2 | 16 | 10 | 10 |
| NLRB | 851 | 765 | 319 | 180 | 90 | 74 | 23 | - | 16 | - | 63 |
| NRC | 112 | 97 | 40 | 4 | 34 | 13 | 2 | - | - | 3 | 1 |
| NSF | 40 | 47 | 32 | - | 8 | 3 | 3 | - | - | 1 | - |
| SEC | 1,454 | 1,458 | 907 | 313 | 22 | - | - | - | - | 65 | 151 |
| SBA | 331 | 438 | 126 | 78 | 64 | 17 | 45 | 14 | 92 | 2 | - |
| Subtotal | 165,463 | 166,986 | 52,881 | 20,344 | 8,095 | 2,927 | 5,407 | 10,283 | 4,169 | 9,098 | 53,782 |
| HHS | 7,768 | 7,295 | 3,130 | 409 | 2,437 | 156 | 7 | 460 | 25 | 334 | 337 |
| OPM | 160 | 237 | 73 | 94 | 5 | 17 | 9 | 6 | 23 | 8 | 2 |
| SSA | 883 | 876 | 291 | - | 173 | 143 | 239 | - | - | - | 30 |
| VA | 20,573 | 20,058 | 7,571 | 4,552 | 944 | 323 | 806 | 1,438 | 797 | 1,746 | 1,881 |
| Subtotal | 29,384 | 28,466 | 11,065 | 5,055 | 3,559 | 639 | 1,061 | 1,904 | 845 | 2,088 | 2,250 |

Increase from 1999

2000 FOIA Processing Costs, Workforce, Efficiency, Litigation Costs

| Department/ Agency | Processing Costs | Requests Processed | Cost per Request | FTEs | Requests | Litigation Costs |
|-----------------------|-----------------------|-----------------------|---------------------|----------------|-------------|----------------------|
| | | | | | per FTE | |
| Agriculture | \$ 7,823,328 | 139,503 | \$ 56.08 | 533.0 | 262 | \$ 342,584 |
| Commerce | \$ 1,240,553 | 2,026 | \$ 612.32 | 27.0 | 75 | \$ 1,039,109 |
| Defense | \$ 35,243,410 | 96,479 | \$ 365.30 | 890.2 | 108 | \$ 1,283,261 |
| Education | \$ 454,379 | 1,695 | \$ 268.07 | 9.1 | 186 | 0 |
| Energy | \$ 2,442,974 | 2,649 | \$ 922.23 | 72.0 | 37 | 0 |
| HUD | \$ 1,645,000 | 2,878 | \$ 571.58 | 40.0 | 72 | \$ 546,000 |
| Interior | \$ 5,044,570 | 4,966 | \$ 1,015.82 | 131.0 | 38 | \$ 146,356 |
| Justice | \$ 65,661,649 | 235,090 | \$ 279.30 | 1,069.1 | 220 | \$ 36,077,472 |
| Labor | \$ 5,200,000 | 22,505 | \$ 231.06 | 229.0 | 98 | \$ 500,000 |
| State | \$ 11,616,361 | 3,070 | \$ 3,783.83 | 136.0 | 23 | \$ 76,011 |
| Transportation | \$ 7,778,682 | 19,280 | \$ 403.46 | 110.7 | 174 | \$ 164,000 |
| Treasury | \$ 324,465 | 1,597 | \$ 203.17 | 15.6 | 103 | \$ 4,197 |
| AID | \$ 307,400 | 228 | \$ 1,348.25 | 5.8 | 40 | 0 |
| CIA | \$ 8,100,000 | 4,490 | \$ 1,804.01 | 77.8 | 58 | \$ 1,700,000 |
| CPSC | \$ 1,407,044 | 13,157 | \$ 106.94 | 16.9 | 779 | 0 |
| EEOC | \$ 1,674,183 | 16,060 | \$ 104.25 | 43.8 | 367 | 0 |
| EPA | \$ 7,582,116 | 14,837 | \$ 511.03 | 630.0 | 24 | \$ 45,960 |
| GSA | \$ 805,000 | 1,407 | \$ 572.14 | 14.0 | 101 | \$ 32,000 |
| NARA | \$ 1,336,087 | 9,311 | \$ 143.50 | 32.5 | 286 | \$ 3,249 |
| NASA | \$ 671,027 | 1652 | \$ 406.19 | 18.0 | 92 | \$ 1,210 |
| NLRB | \$ 128,859 | 5418 | \$ 23.78 | 10.5 | 516 | \$ 103,594 |
| NRC | \$ 1,381,965 | 377 | \$ 3,665.69 | 14.0 | 27 | \$ 11,500 |
| NSF | \$ 146,710 | 184 | \$ 797.34 | 1.8 | 102 | 0 |
| SEC | \$ 3,052,213 | 2,854 | \$ 1,069.45 | 26.2 | 109 | \$ 6,080 |
| SBA | \$ 338,812 | 3,088 | \$ 109.72 | 31.2 | 99 | 0 |
| Subtotal | \$ 171,406,786 | 604,801 | \$ 283.41 | 4,185.1 | 145 | \$ 42,082,583 |
| HHS | \$ 10,399,562 | 60,060 | \$ 173.15 | 244.0 | 246 | \$ 412,705 |
| OPM | \$ 326,126 | 2,716 | \$ 120.08 | 4.9 | 555 | 0 |
| SSA | \$ 16,144,739 | 258,342 | \$ 62.49 | 142.5 | 1813 | \$ 73,774 |
| VA | \$ 24,687,049 | 1,230,544 | \$ 20.06 | 492.0 | 2501 | \$ 48,498 |
| Subtotal | \$ 51,557,476 | 1,551,662 | \$ 33.23 | 883.4 | 1756 | \$ 534,977 |
| All | \$ 222,964,263 | \$ 2,156,463 | \$ 103.39 | 5,068.5 | 425 | \$ 42,617,560 |

Above Average

FOIA Fees Collected 2000

| Department/ Agency | Fees | % of total costs |
|-----------------------|---------------------|------------------------|
| Agriculture | \$ 117,530 | 10% |
| Commerce | \$ 15,163 | 0.66% |
| Defense | \$ 666,363 | 1.80% |
| Education | \$ 22,409 | 4.91% |
| Energy | \$ 57,079 | 2.33% |
| HUD | \$ 2,067 | 0.10% |
| Interior | \$ 123,985 | 2.00% |
| Justice | \$ 126,339 | 0.18% |
| Labor | \$ 227,731 | 4.00% |
| State | \$ 5,822 | 0.01% |
| Transportation | \$ 328,356 | 4.15% |
| Treasury | \$ 2,789 | 0.60% |
| AID | \$ 2,470 | 0.01% |
| CIA | \$ 1,759 | 1% |
| CPSC | \$ 17,002 | 13% |
| EEOC | \$ 35,962 | 2.10% |
| EPA | \$ 394,970 | 0.05% |
| GSA | \$ 29,247 | 6.00% |
| NARA | 0 | |
| NASA | \$ 34,578 | 5.00% |
| NLRB | \$ 91,270 | 20.50% |
| NRC | \$ 23,059 | 1.70% |
| NSF | \$ 1,491 | 1.00% |
| SEC | \$ 24,795 | 1.00% |
| SBA | \$ 10,917 | 3.20% |
| Subtotal | \$ 2,363,152 | 1.37% |
| | | |
| HHS | \$ 1,120,221 | 10.40% |
| OPM | \$ 40,515 | 12.00% |
| SSA | \$ 2,487,319 | 0.15% |
| VA | \$ 334,831 | 1.35% |
| Subtotal | \$ 3,982,886 | 7.72% |

How FOIA Requesters Fared in 1999, by Department

| Department/ Agency | Requests | | | | Decision Made | | | | |
|-----------------------|------------------|------------------|--------------------|------------|--------------------|------------------|--------------------|---------------|----------------|
| | Received | Processed | Yearend Backlog | % | Granted in Full | Partial Grant | Percent Granted | Denied | Other |
| Agriculture | 80,574 | 80,002 | 1,879 | 2% | 75,348 | 1,909 | 97% | 1,524 | 2,187 |
| Commerce | 2,084 | 1,899 | 259 | 14% | 1022 | 180 | 63% | 235 | 462 |
| Defense | 98,338 | 97,171 | 11,407 | 12% | 57,221 | 11,742 | 71% | 2,147 | 33,147 |
| Education | 1,728 | 1,711 | 363 | 21% | 1,145 | 298 | 84% | 68 | 200 |
| Energy | 2,456 | 2,387 | 810 | 34% | 1,365 | 428 | 75% | 84 | 602 |
| HUD | 3,607 | 3,513 | 4,440 | 126% | 1,839 | 549 | 68% | 549 | 832 |
| Interior | 5,687 | 5,609 | 591 | 11% | 3,626 | 629 | 76% | 240 | 1296 |
| Justice | 230,492 | 223,644 | 33,179 | 15% | 82,582 | 31,231 | 51% | 2,870 | 106,655 |
| Labor | 20,135 | 20,187 | 942 | 5% | 8,519 | 4,784 | 66% | 6,884 | 4,513 |
| State | 3,716 | 3,824 | 5,241 | 137% | 1203 | 817 | 53% | 120 | 1,684 |
| Transportation | 20,923 | 20,247 | 3,414 | 17% | 12,670 | 2,340 | 74% | 716 | 4,774 |
| Treasury | 1,691 | 1,465 | 1,121 | 77% | 640 | 215 | 58% | 50 | 560 |
| AID | 253 | 256 | 89 | 35% | 109 | 75 | 72% | 72 | 73 |
| CIA | 5,485 | 6,225 | 2,963 | 48% | 2503 | 1,029 | 57% | 821 | 1,809 |
| CSPC | 13,558 | 13,603 | 194 | 1% | 12261 | 477 | 94% | 119 | 696 |
| EEOC | 15,838 | 15,751 | 1,430 | 9% | 3,011 | 9,945 | 82% | 1,396 | 1,500 |
| EPA | 18,841 | 16,698 | 6,247 | 37% | 16,271 | 847 | 103% | 119 | 23,176 |
| GSA | 1,863 | 1,533 | 175 | 11% | 775 | 251 | 67% | 142 | 528 |
| NARA | 7,022 | 5,479 | 1,869 | 34% | 4,778 | 503 | 96% | 191 | 666 |
| NASA | 1,661 | 1670 | 139 | 8% | 753 | 533 | 77% | NR | 430 |
| NLRB | 6,081 | 6013 | 262 | 4% | 4833 | 616 | 91% | 564 | 860 |
| NRC | 379 | 382 | 53 | 14% | 162 | 86 | 65% | 22 | 112 |
| NSF | 158 | 169 | 3 | 2% | 46 | 76 | 72% | 4 | 40 |
| SEC | 3,006 | 2,990 | 130 | 4% | 823 | 466 | 43% | 246 | 1,585 |
| SBA | 2,510 | 2,496 | 79 | 3% | 1741 | 404 | 86% | 219 | 331 |
| Subtotal | 548,086 | 534,924 | 77,279 | 14% | 295,246 | 70,430 | 68% | 19,402 | 188,718 |
| HHS | 58,401 | 59,847 | 17,148 | 29% | 50,141 | 731 | 85% | 9,743 | 7,779 |
| OPM | 2,381 | 2,386 | 10 | 0.4% | 2,044 | 137 | 91% | 45 | 160 |
| SSA | 139,029 | 134,609 | 22,979 | 17% | 131,783 | 971 | 99% | 565 | 8,883 |
| VA | 1,151,326 | 1,139,214 | 33,632 | 3% | 1,109,095 | 10,517 | 98% | 13,763 | 20,573 |
| Subtotal | 1,351,137 | 1,336,056 | 73,769 | 6% | 1,293,063 | 12,356 | 98% | 24,116 | 37,395 |

Above Average

NR=Not Reported

HHS, OPM, SSA and the VA are shown separately because the bulk of their requests come under both FOIA and the Privacy Act from individuals seeking personal records. Most do not require discretionary decisions of the agency on whether to release the documents and are automatically and quickly granted.

Other refers to the total number of requests rejected for reasons unrelated to the exemptions, such as failure to front processing fees, no records found, requests referred to other agencies, and withdrawn requests.

Days Requesters Waited for Agency Response, 1999

| Department/ Agency | Type of Request, Processing Time | | | | | |
|-----------------------|----------------------------------|-------------|-----------------|-------------|--------------------|-------------|
| | Simple Request | Median Days | Complex Request | Median Days | Expedited Requests | Median Days |
| Agriculture | 5,515 | 11 | 72,825 | 20 | 41 | 7 |
| Commerce | 1,373 | 16 | 525 | 30 | 1 | 3 |
| Defense | 78,846 | 20 | 17,228 | 66 | 1097 | 7 |
| Education | 1,282 | 19.5 | 290 | 27 | 11 | 15 |
| Energy | 538 | 16 | 232 | 55 | 5 | 4 |
| HUD | 3,513 | 53 | 0 | 0 | 0 | 0 |
| Interior | 5,609 | 19 | 0 | 0 | 10 | 7 |
| Justice | 113,367 | 1\ 228 | 90,341 | 8\ 1148 | 620 | 2\ 2337 |
| Labor | 15,403 | 10 | 3,988 | 25 | 796 | 5 |
| State | 387 | 48 | 3,424 | 308 | 13 | 168 |
| Transportation | 10,914 | 16 | 4,261 | 45 | 29 | 6 |
| Treasury | 713 | 11 | 278 | 237 | 0 | 0 |
| AID | 99 | 10 | 157 | 70 | 0 | 0 |
| CIA | 1,980 | 7 | 4,245 | 187 | 0 | 0 |
| CSPC | 12,957 | 7 | 596 | 30 | 0 | 0 |
| EEOC | 15,458 | 18 | 0 | 0 | 293 | 4 |
| EPA | 39,779 | 14 | 603 | 25\ 55 | 31 | 14 |
| GSA | 1,533 | 20 | 0 | 0 | 0 | 0 |
| NARA | 6,145 | 53 | 361 | 267 | 0 | 0 |
| NASA | 900 | 15 | 527 | 29 | 2 | 20 |
| NLRB | 6,013 | 16 | 0 | 0 | 0 | 0 |
| NRC | 365 | 17 | 17 | 75 | 0 | 0 |
| NSF | 169 | 12 | 0 | 0 | 0 | 0 |
| SEC | 2,975 | 10 | 15 | 141 | 0 | 0 |
| SBA | 2,510 | 8 | 0 | 0 | 0 | 0 |
| | | | | | | |
| HHS | NR | NR | NR | NR | 84 | 34.5 |
| OPM | 2,355 | 8 | 29 | 16.63 | 2 | 8 |
| SSA | 117,998 | 16.3\ 29 | 869 | 97 | 0 | 0 |
| SSA Outsourced | 13,496 | NR | 0 | 0 | 0 | 0 |
| SSA Fast Track | 2,246 | 29 | 0 | 0 | 0 | 0 |
| VA | - | 0 | 1,104,181 | 12 | 22,773 | 2 |

Missed Response Deadline

NR=Not Reported

Agencies are required by the FOIA to respond to all requests within 20 working days. Those agencies that reported a median response time beyond the 20 days are highlighted.

Not all agencies aggregate response time data. Instead, they report only by unit or division. In those instances, "Median Day" figures shown reflect the lowest and highest processing times reported by the component units. We have used the latter in determining whether the agency met the statutory deadline.

The Results of FOIA Appeals by Agency, 1999

| Department | Appeals Received | Appeals Processed | Backlog 2005 | % Backlog | Full Grant | Partial Grant | Percent Granted | Denial Upheld | Other* |
|-----------------|------------------|-------------------|--------------|-------------|------------|---------------|-----------------|---------------|--------------|
| Agriculture | 289 | 207 | 82 | 40% | 41 | 47 | 43% | 93 | 60 |
| Commerce | 71 | 40 | 31 | 78% | 4 | 10 | 35% | 18 | 30 |
| Defense | 1,091 | 1,064 | 27 | 3% | 50 | 177 | 21% | 575 | 310 |
| Education | 25 | 24 | 1 | 4% | 3 | 3 | 25% | 14 | 4 |
| Energy | 82 | 83 | - | 0% | 6 | 36 | 51% | 28 | 47 |
| HUD | 42 | 42 | - | 0% | 2 | 5 | 17% | 24 | 11 |
| Interior | 261 | 289 | - | 0% | 12 | 45 | 20% | 93 | 129 |
| Justice | 5,005 | 5,064 | - | 0% | 131 | 709 | 17% | 1583 | 2641 |
| Labor | 267 | 367 | - | 0% | 30 | 115 | 40% | 57 | 165 |
| State | 133 | 151 | - | 0% | 12 | 90 | 68% | 38 | 11 |
| Transportatio | 190 | 218 | - | 0% | 16 | 37 | 24% | 107 | 109 |
| Treasury | 12 | 7 | 5 | 71% | 0 | 3 | 43% | 1 | 3 |
| AID | 18 | 13 | 5 | 38% | 5 | 1 | 46% | 7 | 4 |
| CIA | 195 | 254 | - | 0% | 2 | 39 | 16% | 213 | 57 |
| CPSC | 26 | 26 | - | 0% | 0 | 8 | 31% | 14 | 4 |
| EEOC | 373 | 373 | - | 0% | 24 | 88 | 30% | 188 | 73 |
| EPA | 96 | 31 | 65 | 210% | 1 | 1 | 6% | 11 | 18 |
| GSA | 28 | 32 | - | 0% | 4 | 15 | 59% | 13 | 8 |
| NARA | 39 | 25 | 14 | 56% | 0 | 20 | 80% | 5 | 10 |
| NASA | 10 | 10 | - | 0% | 1 | 3 | 40% | 6 | 2 |
| NLRB | 42 | 42 | - | 0% | 1 | 5 | 14% | 31 | 6 |
| NRC | 13 | 13 | - | 0% | 1 | 4 | 38% | 2 | 6 |
| NSF | 4 | 4 | - | 0% | 0 | 2 | 50% | 1 | 2 |
| SEC | 41 | 26 | 15 | 58% | 9 | 0 | 35% | 14 | 6 |
| SBA | 40 | 40 | - | 0% | 4 | 13 | 43% | 17 | 8 |
| Subtotal | 8,393 | 8,445 | 245 | 3% | 359 | 1476 | 22% | 3,153 | 3724 |
| HHS | 176 | 102 | 74 | 73% | 23 | 12 | 34% | 52 | 15 |
| OPM | 22 | 22 | - | 0% | 5 | 2 | 32% | 12 | 3 |
| SSA | 88 | 106 | - | 0% | 18 | 13 | 29% | 57 | 18 |
| VA | 138 | 106 | 32 | 30% | 41 | 24 | 61% | 41 | 53 |
| Subtotal | 424 | 336 | 88 | 26% | 87 | 51 | 41% | 162 | 89 |
| Total | 8,817 | 8,781 | 333 | 0.4% | 446 | 1,527 | 22% | 3,315 | 3,813 |

Above Average

Other Reasons for Non-Disclosure. Departments list various other "non-disclosure" reasons including "request withdrawn", "referral", "fee-related", "not reasonably described", "not a proper FOIA request", "not an record", "duplicate request", and "available from another source".

The Use of Exemptions in Denying FOIA Requests, 1999

| Department, Agency | Total Cited | | Exemption Cited | | | | | | | | | | | | | |
|-----------------------|-------------|---------|-----------------|-------|-------|-------|--------|--------|--------|-----|--------|--------|-------|-------|----|----|
| | 1998 | 1999 | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7b | 7c | 7d | 7e | 7f | 8 | 9 |
| Agriculture | 2,772 | 2,727 | 3 | 60 | 345 | 342 | 245 | 1,207 | 121 | 6 | 290 | 83 | 6 | 5 | 0 | 14 |
| Commerce | 417 | 326 | 7 | 7 | 86 | 65 | 72 | 56 | 6 | 0 | 26 | - | 1 | 0 | 0 | 0 |
| Defense | 18,513 | 19,840 | 1,423 | 1,149 | 1,074 | 1,124 | 2,179 | 7,341 | 323 | 22 | 4,035 | 738 | 407 | 25 | 0 | 0 |
| Education | 404 | 963 | 0 | 5 | 5 | 64 | 34 | 212 | 535 | 0 | 89 | 11 | 8 | 0 | 0 | 0 |
| Energy | 665 | 522 | 15 | 6 | 83 | 112 | 155 | 113 | 9 | 0 | 24 | 5 | 0 | 0 | 0 | 0 |
| HUD | 386 | 739 | 0 | 19 | 25 | 187 | 172 | 263 | 43 | 1 | 21 | 2 | 3 | 0 | 3 | 0 |
| Interior | 941 | 853 | 0 | 16 | 20 | 108 | 199 | 381 | 52 | 3 | 60 | 6 | 3 | 2 | 0 | 3 |
| Justice | 63,927 | 55,465 | 1,081 | 4,872 | 800 | 140 | 8,471 | 11,106 | 4,982 | 36 | 15,550 | 5,190 | 3,233 | 1,641 | 3 | 1 |
| Labor | 30,130 | 22,061 | 1 | 402 | 511 | 1,776 | 4,359 | 2,298 | 2,371 | 0 | 5,115 | 4,617 | 610 | 1 | 0 | 0 |
| State | 856 | 903 | 418 | 18 | 117 | 30 | 96 | 168 | 5 | 1 | 24 | 12 | 11 | 3 | 0 | 0 |
| Transportation | 2,985 | 2,651 | 8 | 59 | 164 | 324 | 502 | 876 | 148 | 11 | 464 | 84 | 11 | 0 | 0 | 0 |
| Treasury | 282 | 335 | 3 | 16 | 61 | 39 | 75 | 79 | 10 | 0 | 40 | 4 | 7 | 1 | 0 | 0 |
| AID | 132 | 102 | 1 | 0 | 10 | 38 | 12 | 28 | 3 | 0 | 7 | 2 | 0 | 1 | 0 | 0 |
| CIA | 3,167 | 2,618 | 1,247 | 3 | 1,311 | 10 | 12 | 28 | 1 | 0 | 1 | 1 | 4 | 0 | 0 | 0 |
| CPSC | 942 | 1,135 | 0 | 0 | 420 | 149 | 281 | 2 | 151 | 0 | 0 | 7 | 125 | 0 | 0 | 0 |
| EEOC | 14,620 | 13,506 | 0 | 26 | 1,160 | 20 | 9,702 | 290 | 872 | 128 | 1,186 | 89 | 32 | 1 | 0 | 0 |
| EPA | 1,169 | 1,352 | 1 | 5 | 32 | 444 | 369 | 153 | 206 | 4 | 81 | 18 | 34 | 4 | 0 | 1 |
| GSA | 212 | 356 | 0 | 6 | 62 | 84 | 79 | 91 | 9 | 0 | 21 | 1 | 2 | 1 | 0 | 0 |
| NARA | 619 | 323 | 131 | 12 | 35 | 6 | 0 | 89 | 0 | 0 | 11 | 16 | 22 | 1 | 0 | 0 |
| NASA | 547 | 578 | 0 | 3 | 2 | 494 | 26 | 44 | 3 | 0 | 5 | 1 | 0 | 0 | 0 | 0 |
| NLRB | 1,522 | 1,507 | 0 | 24 | 0 | 6 | 295 | 60 | 434 | 0 | 346 | 327 | 15 | 0 | 0 | 0 |
| NRC | 175 | 160 | 4 | 2 | 4 | 9 | 41 | 35 | 17 | 0 | 41 | 5 | 2 | 0 | 0 | 0 |
| NSF | 141 | 118 | 0 | 1 | 1 | 10 | 18 | 69 | 2 | 0 | 15 | 1 | 1 | 0 | 0 | 0 |
| SEC | 1,002 | 1,014 | 0 | 97 | 7 | 102 | 104 | 175 | 328 | 0 | 100 | 1 | 40 | 0 | 60 | 0 |
| SBA | 530 | 620 | 0 | 5 | 6 | 197 | 237 | 138 | 4 | 4 | 13 | 2 | 3 | 0 | 11 | 0 |
| Subtotal | 146,844 | 130,774 | 4,343 | 6,813 | 6,341 | 5,880 | 27,735 | 25,302 | 10,635 | 216 | 27,565 | 11,223 | 4,580 | 1,686 | 77 | 19 |
| HHS* | 1,910 | 2,139 | 0 | 32 | 32 | 397 | 232 | 1,208 | 238 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OPM | 137 | 193 | 0 | 13 | 0 | 4 | 17 | 96 | 0 | 0 | 41 | 16 | 6 | 0 | 0 | 0 |
| SSA | 1,785 | 1,676 | 0 | 3 | 137 | 13 | 36 | 1,471 | 7 | 0 | 9 | 0 | 0 | 0 | 0 | 0 |
| VA | 1,473 | 1,785 | 0 | 15 | 515 | 46 | 70 | 1,104 | 10 | 8 | 14 | 3 | 0 | 0 | 0 | 0 |
| Subtotal | 5,305 | 5,793 | 0 | 63 | 684 | 460 | 355 | 3,879 | 255 | 8 | 64 | 19 | 6 | 0 | 0 | 0 |

Increase from 1998

*HHS reported all Exemption 7 citations in a single category in 1999, shown here as 7(a).

Other Reasons Cited by Agency for Nondisclosure, 1999

| Department, Agency | 1998 | 1999 | No records | Referrals | Request Withdrawn | Fee Related Reason | Not reasonably described | Not a proper request | Not an agency record | Duplicate request | All Other |
|-----------------------|---------|---------|------------|-----------|----------------------|--------------------------|--------------------------------|----------------------------|----------------------------|----------------------|-----------|
| Agriculture | 2,066 | 2,187 | 1,004 | 625 | 218 | 81 | 58 | 39 | 87 | 18 | 57 |
| Commerce | 461 | 462 | 219 | 35 | 40 | 30 | 27 | 4 | 7 | 2 | 98 |
| Defense | 33,328 | 33,147 | 9,052 | 10,445 | 3,136 | 2,969 | 1,811 | 2,504 | 1,675 | 906 | 649 |
| Education | 280 | 200 | 103 | 42 | 26 | 10 | 9 | 5 | 1 | 3 | 1 |
| Energy | 619 | 606 | 231 | 162 | 147 | 17 | 4 | 9 | 29 | 5 | 2 |
| HUD | 410 | 832 | 478 | 0 | 354 | 0 | 0 | 0 | 0 | 0 | 0 |
| Interior | 1,056 | 1,296 | 569 | 291 | 156 | 134 | 49 | 34 | 18 | 40 | 5 |
| Justice | 93,132 | 106,655 | 23,900 | 2,806 | 3,030 | 992 | 6,121 | 7,824 | 4,812 | 6,319 | 50,851 |
| Labor | 4,830 | 4,513 | 2,781 | 727 | 247 | 69 | 149 | 28 | 148 | 128 | 236 |
| State | 999 | 1,684 | 245 | 570 | 30 | 0 | 0 | 11 | 0 | 122 | 706 |
| Transportation | 5,965 | 4,774 | 2,774 | 354 | 737 | 147 | 339 | 197 | 105 | 44 | 77 |
| Treasury | 512 | 559 | 60 | 325 | 7 | 2 | 25 | 137 | 0 | 0 | 3 |
| AID | 76 | 73 | 40 | 1 | 14 | 15 | 2 | 0 | 0 | 0 | 1 |
| CIA | 810 | 1,809 | 914 | 150 | 6 | 36 | 0 | 0 | 0 | 0 | 703 |
| CPSC | 774 | 736 | 178 | 393 | 50 | 6 | 50 | 0 | 0 | 59 | 0 |
| EEOC | 1,604 | 1,500 | 512 | 171 | 169 | 24 | 23 | 35 | 24 | 103 | 439 |
| EPA | 19,235 | 18 | 6 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 8 |
| GSA | - | 528 | 95 | 160 | 100 | 21 | 29 | 16 | 79 | 28 | 0 |
| NARA | 372 | 666 | 117 | 292 | 7 | 0 | 74 | 45 | 50 | 15 | 66 |
| NASA | 430 | 430 | 130 | 134 | 88 | 9 | 19 | 13 | 25 | 11 | 1 |
| NLRB | 737 | 851 | 412 | 143 | 85 | 94 | 32 | - | 15 | 0 | 70 |
| NRC | 106 | 112 | 41 | 1 | 38 | 18 | 2 | 8 | 2 | 0 | 2 |
| NSF | 46 | 40 | 25 | 4 | 6 | 2 | 2 | 0 | 0 | 1 | 0 |
| SEC | 1,677 | 1,454 | 1,088 | 303 | 11 | 0 | 0 | 0 | 0 | 52 | 0 |
| SBA | 315 | 331 | 141 | 55 | 38 | 11 | 25 | 10 | 44 | 5 | 2 |
| Subtotal | 169,840 | 165,463 | 45,115 | 18,189 | 8,744 | 4,687 | 8,850 | 10,919 | 7,121 | 7,861 | 53,977 |
| HHS | 7,893 | 7,768 | 3,891 | 486 | 1,788 | 148 | 9 | 624 | 31 | 368 | 423 |
| OPM | 839 | 160 | 30 | 58 | 6 | 7 | 9 | 6 | 36 | 1 | 7 |
| SSA | 1,942 | 883 | 190 | 0 | 49 | 66 | 113 | 38 | 0 | 0 | 427 |
| VA | 7,254 | 20,573 | 9,871 | 4,515 | 688 | 296 | 452 | 1,014 | 1,414 | 1,912 | 411 |
| Subtotal | 17,928 | 29,384 | 13,982 | 5,059 | 2,531 | 517 | 583 | 1,682 | 1,481 | 2,281 | 1,268 |

Increase from 1998

1999 FOIA Processing Costs, Workforce, Efficiency, Litigation Costs

| Department Agency | Processing Costs | Requests Processed | Cost per Request | FTEs | Requests per FTE | Litigation Costs |
|-------------------|-----------------------|--------------------|------------------|-------------|------------------|---------------------|
| | | | | | | |
| Agriculture | \$ 6,626,448 | 80,002 | \$ 82.83 | 263 | 304 | \$ 313,138 |
| Commerce | \$ 1,166,872 | 1,899 | \$ 614.47 | 19 | 101 | \$ 1,032,410 |
| Defense | \$ 32,277,433 | 97,171 | \$ 332.17 | 776 | 125 | \$ 340,746 |
| Education | \$ 541,989 | 1,711 | \$ 316.77 | 10 | 176 | 0 |
| Energy | \$ 3,641,888 | 2,387 | \$ 1,525.72 | 56 | 43 | 0 |
| HUD | \$ 586,627 | 3,513 | \$ 166.99 | 16 | 220 | \$ 480,804 |
| Interior | \$ 4,630,260 | 5,609 | \$ 825.51 | 128 | 44 | \$ 148,428 |
| Justice | \$ 23,018,806 | 223,644 | \$ 102.93 | 1047 | 214 | \$ 1,013,219 |
| Labor | \$ 4,450,000 | 20,187 | \$ 220.44 | 201 | 100 | \$ 500,000 |
| State | \$ 9,943,435 | 3,824 | \$ 2,600.27 | 124 | 31 | \$ 60,000 |
| Transportation | \$ 7,003,081 | 20,247 | \$ 345.88 | 182 | 111 | \$ 406,612 |
| Treasury | \$ 362,605 | 1,465 | \$ 247.51 | 16 | 91 | \$ 4,277 |
| AID | \$ 423,400 | 256 | \$ 1,653.91 | 7 | 37 | 0 |
| CIA | \$ 7,900,000 | 6,225 | \$ 1,269.08 | 65 | 96 | \$ 1,700,000 |
| CPSC | \$ 1,443,892 | 13,603 | \$ 106.15 | 18 | 777 | 0 |
| EEOC | \$ 1,555,180 | 15,751 | \$ 98.74 | 36 | 434 | 0 |
| EPA | \$ 6,203,195 | 16,698 | \$ 371.49 | 623 | 27 | 0 |
| GSA | NR | 1,533 | NR | 19 | 81 | NR |
| NARA | \$ 1,642,970 | 5,479 | \$ 299.87 | 40 | 139 | 0 |
| NASA | \$ 547,545 | 1670 | \$ 327.87 | 19 | 89 | \$ 3,000 |
| NLRB | \$ 120,540 | 6013 | \$ 20.05 | 13 | 452 | \$ 28,488 |
| NRC | \$ 1,350,659 | 382 | \$ 3,535.76 | 15 | 25 | \$ 11,500 |
| NSF | \$ 139,465 | 169 | \$ 825.24 | 2 | 94 | 0 |
| SEC | \$ 1,859,700 | 2,990 | \$ 621.97 | 24 | 125 | 0 |
| SBA | \$ 281,428 | 2,496 | \$ 112.75 | 183 | 14 | 0 |
| Subtotal | \$ 117,717,418 | 534,924 | \$ 220.06 | 3901 | 137 | \$ 6,042,622 |
| HHS | \$ 10,653,785 | 59,847 | \$ 178.02 | 175 | 342 | \$ 384,205 |
| OPM | \$ 191,243 | 2,386 | \$ 80.15 | 5 | 500 | 0 |
| SSA | \$ 4,402,221 | 134,609 | \$ 32.70 | 497 | 271 | \$ 18,933 |
| VA | \$ 45,993,047 | 1,139,214 | \$ 40.37 | 17 | 68627 | \$ 39,531 |
| Subtotal | \$ 61,240,296 | 1,336,056 | \$ 45.84 | 693 | 1928 | \$ 442,669 |
| All | \$ 178,957,713 | 1,870,980 | \$ 95.65 | 4594 | 407 | \$ 6,485,291 |

Above Average

1999 FOIA Fees Collected

| Department/ Agency | Fees | % of total costs |
|-----------------------|---------------------|---------------------|
| Agriculture | \$ 132,718 | 1.00% |
| Commerce | \$ 38,119 | 1.73% |
| Defense | \$ 834,816 | 2.60% |
| Education | \$ 30,955 | 5.60% |
| Energy | \$ 20,956 | 0.01% |
| HUD | \$ 7,715 | 1.30% |
| Interior | \$ 105,666 | 2.00% |
| Justice | \$ 89,432 | 0.15% |
| Labor | \$ 199,766 | 4.00% |
| State | \$ 5,822 | 0.01% |
| Transportation | \$ 266,540 | 4.00% |
| Treasury | \$ 3,099 | 0.84% |
| AID | \$ 7,000 | 0.02% |
| CIA | \$ 1,395 | 1.00% |
| CPSC | \$ 23,418 | 1.60% |
| EEOC | \$ 50,342 | 3.20% |
| EPA | \$ 457,534 | 7.40% |
| GSA | \$ 30,655 | NR |
| NARA | 0 | |
| NASA | \$ 33,003 | 6.00% |
| NLRB | \$ 81,311 | 16.50% |
| NRC | \$ 34,513 | 2.50% |
| NSF | \$ 6,462 | 4.60% |
| SEC | \$ 30,534 | 2.00% |
| SBA | \$ 11,458 | 4.00% |
| Subtotal | \$ 2,503,230 | 2.12% |
| | | |
| HHS | \$ 922,198.00 | 0.09% |
| OPM | \$ 39,063.94 | 20.00% |
| SSA | \$ 1,441,000.00 | 0.31% |
| VA | \$ 272,436.15 | 0.33% |
| Subtotal | \$ 2,674,698 | 4.36% |

How FOIA Requesters Fared in 1998, by Department. Agency

| Department/ Agency | Requests | | | | Decision Made | | | | |
|-----------------------|----------------|----------------|--------------------|------------|--------------------|------------------|--------------------|---------------|----------------|
| | Received | Processed | Yearend Backlog | % | Granted in Full | Partial Grant | Percent Granted | Denied | Other |
| Agriculture | 88,592 | 88,204 | 1,506 | 2% | 84,144 | 1,908 | 98% | 2,152 | 2,066 |
| Commerce | 2,366 | 2,283 | 157 | 7% | 1332 | 240 | 69% | 104 | 82 |
| Defense | 107,627 | 106,191 | 10,240 | 10% | 65,164 | 9,998 | 71% | 2,065 | 33,328 |
| Education | 1,721 | 1,679 | 137 | 8% | 1,144 | 319 | 87% | 216 | 280 |
| Energy | 2,288 | 2,314 | 741 | 32% | 1,183 | 355 | 66% | 149 | 619 |
| HUD | 3,354 | 3,354 | 1,456 | 43% | 2,631 | 313 | 88% | 313* | 410 |
| Interior | 5,221 | 5,002 | 545 | 11% | 3,225 | 647 | 77% | 274 | 1056 |
| Justice | 181,388 | 195,105 | 25,304 | 13% | 65,135 | 31,036 | 49% | 3,188 | 93,130 |
| Labor | 18,037 | 17,540 | 994 | 6% | 5,556 | 2,179 | 44% | 9,805 | 4,830 |
| State | 3,355 | 2,317 | 5,349 | 231% | 650 | 572 | 53% | 96 | 999 |
| Transportation | 20,476 | 17,406 | 4,362 | 25% | 8,918 | 2,047 | 63% | 476 | 5,965 |
| Treasury | 2,052 | 1,775 | 895 | 50% | 1,052 | 181 | 69% | 39 | 503 |
| AID | 294 | 263 | 99 | 38% | 117 | 76 | 73% | 70 | 76 |
| CIA | 6,121 | 7,169 | 4,716 | 66% | 3188 | 1,652 | 68% | 951 | 810 |
| CSPC | 13,457 | 13,467 | 239 | 2% | 12586 | 470 | 97% | 86 | 696 |
| EEOC | 17,633 | 17,551 | 1,343 | 8% | 3,623 | 11,372 | 85% | 1,434 | 1,604 |
| EPA | 21,220 | 18,848 | 6,117 | 32% | 16,718 | 746 | 93% | 127 | 19,235 |
| GSA | 1,789 | NR | NR | | NR | 205 | | 205 | 256 |
| Archives | 6,606 | 5,930 | 1,111 | 19% | 5,423 | 157 | 94% | 712 | 375 |
| NASA | 2,144 | 2114 | 230 | 11% | 1156 | 534 | 80% | 221 | 430 |
| NLRB | 6,268 | 6133 | 162 | 3% | 5342 | 180 | 90% | 471 | 733 |
| NRC | 461 | 448 | 53 | 12% | 232 | 93 | 73% | 17 | 106 |
| NSF | 221 | 213 | 15 | 7% | 69 | 92 | 76% | 7 | 46 |
| SEC | 3,176 | 3,190 | 114 | 4% | 889 | 416 | 41% | 222 | 1,677 |
| SBA | 2,368 | 2,293 | 72 | 3% | 1438 | 719 | 94% | 121 | 315 |
| Subtotal | 518,235 | 520,789 | 65,957 | 13% | 290,915 | 66,507 | 69% | 23,208 | 169,627 |
| HHS | 65,954 | 67,367 | 18,739 | 28% | 57,539 | 697 | 86% | 9,772 | 7,877 |
| OPM | 1,801 | 1,796 | 10 | 1% | 1,543 | 79 | 90% | 66 | 165 |
| SSA | 64,857 | 55,886 | 18,559 | 33% | 52,081 | 519 | 94% | 918 | 1,942 |
| VA | 210,371 | 208,740 | 12,361 | 6% | 194,152 | 5,933 | 96% | 2,576 | 7,234 |
| Subtotal | 342,983 | 333,789 | 49,669 | 15% | 305,315 | 7228 | 94% | 13,332 | 17,218 |

Above Average

NR=Not Reported

HHS, OPM, SSA and the VA are shown separately because the bulk of their requests come under both FOIA and the Privacy Act from individuals seeking personal records. Most do not require discretionary decisions of the agency on whether to release the documents and are automatically and quickly granted.

Other No Grant lists the number of requests rejected for reasons unrelated to the exemptions, such as failure to front processing fees, no records found, requests referred to other agencies, and withdrawn requests.

Days Requesters Waited for Agency Response, 1998

| Department/ Agency | Type of Request, Processing Time | | | | | |
|-----------------------|----------------------------------|----------------|--------------------|----------------|-----------------------|----------------|
| | Simple Request | Median Days | Complex Request | Median Days | Expedited Requests | Median Days |
| Agriculture | 78,275 | 131 | 9,751 | 268 | 178 | 12 |
| Commerce | 1,330 | 10 | 950 | 30 | 3 | 5 |
| Defense | 85,964 | 16 | 17,907 | 39 | 2320 | 2.5 |
| Education | 1,415 | 13 | 261 | 30 | 3 | 3 |
| Energy | - | 0 | 2361 | 184.1 | 0 | 0 |
| HUD | 3,354 | 22 | 0 | 0 | 0 | 0 |
| Interior | 4,994 | 18 | 0 | 0 | 8 | 4.5 |
| Justice | 66,850 | 1 \ 40 | 104,151 | 1 \ 292 | 1605 | 1 \ 18 |
| Labor | 15,361 | 10 | 1,957 | 25 | 222 | 3 |
| State | 2,308 | 333 | 0 | 0 | 9 | 85 |
| Transportation | 7,988 | 14 | 1,680 | 40 | 7 | 9 |
| Treasury | 1,127 | 13 | 258 | 97 | 0 | 0 |
| AID | - | 0 | 263 | 36 | 0 | 0 |
| CIA | - | 0 | 7,169 | 440 | 0 | 0 |
| CSPC | 12,672 | 7 | 795 | 30 | 0 | 0 |
| EEOC | 17,551 | 15.5 | 0 | 0 | 438 | 4 |
| EPA | 36,748 | 16 | 75 | 20 \ 27 | 3 | 7 |
| GSA | NR | NR | NR | NR | NR | NR |
| NARA | 5,930 | 29 | 0 | 0 | 0 | 0 |
| NASA | 1,366 | 17 | 735 | 27 | 13 | 20 |
| NLRB | 6,268 | 10 | 0 | 0 | 0 | 0 |
| NRC | 413 | 15 | 35 | 15 | 0 | 0 |
| NSF | 213 | 10 | 0 | 0 | 0 | 0 |
| SEC | 3,175 | 7 | 15 | 151 | 0 | 0 |
| SBA | 2,292 | 12 | 0 | 0 | 1 | 9 |
| | | | | | | |
| HHS | NR | NR | NR | NR | 55 | 17 |
| OPM | 1,736 | 7.75 | 59 | 17.5 | 6 | 15 |
| SSA | 42,313 | 24 \ 35 | 722 | 75.5 | 0 | 0 |
| SSA Outsource | 6,262 | NR | 0 | 0 | 0 | 0 |
| SSA Fast Track | 6,589 | 43 | 0 | 0 | 0 | 0 |
| VA | - | 0 | 197,672 | 10 | 11,588 | 3 |

Missed Response Deadline

NR=Not Reported

Agencies are required by the FOIA to respond to all requests within 20 working days.

Agencies that reported a median response time beyond the 20 days are highlighted.

Not all agencies aggregate response time data. Instead, they report only by unit or division. In those instances, the "Median Day" figures shown here reflect the lowest and highest processing times reported by the component units. We have used the latter in determining whether the agency met the statutory deadline.

The Results of FOIA Appeals by Agency, 1998

| Department / Agency | Appeals Received | Appeals Processed | Backlog 1998 | % Backlog | Full Grant | Partial Grant | Percent Granted | Denial Upheld | Other* |
|---------------------|------------------|-------------------|--------------|-------------|------------|---------------|-----------------|---------------|--------------|
| Agriculture | 279 | 186 | 93 | 50% | 38 | 51 | 48% | 97 | 69 |
| Commerce | 71 | 56 | 15 | 27% | 7 | 16 | 41% | 14 | 19 |
| Defense | 1,096 | 1,098 | - | 0% | 38 | 118 | 14% | 647 | 270 |
| Education | 24 | 15 | 9 | 60% | 2 | 1 | 20% | 9 | 3 |
| Energy | 111 | 115 | - | 0% | 4 | 36 | 35% | 51 | 82 |
| HUD | 4 | 33 | - | 0% | 3 | 3 | 18% | 21 | 6 |
| Interior | 246 | 209 | 37 | 18% | 87 | 42 | 62% | 70 | 66 |
| Justice | 4,263 | 3,626 | 637 | 18% | 115 | 425 | 15% | 911 | 2175 |
| Labor | 297 | 458 | - | 0% | 48 | 98 | 32% | 66 | 246 |
| State | 154 | 179 | - | 0% | 20 | 93 | 63% | 50 | 16 |
| Transportatio | 266 | 334 | - | 0% | 34 | 32 | 20% | 202 | 75 |
| Treasury | 24 | 13 | 11 | 85% | 1 | 4 | 38% | 4 | 4 |
| AID | 8 | 9 | - | 0% | 2 | 4 | 67% | 3 | 4 |
| CIA | 218 | 195 | 23 | 12% | 2 | 37 | 20% | 156 | 39 |
| CPSC | 43 | 43 | - | 0% | 0 | 6 | 14% | 32 | 5 |
| EEOC | 326 | 326 | - | 0% | 22 | 129 | 46% | 127 | 48 |
| EPA | 124 | 38 | 86 | 226% | 1 | 8 | 24% | 12 | 39 |
| GSA | 17 | 17 | - | 0% | 3 | 4 | 41% | 5 | 5 |
| NARA | 15 | 14 | 1 | 7% | 1 | 1 | 14% | 11 | 9 |
| NASA | 14 | 24 | - | 0% | 2 | 5 | 29% | 15 | 9 |
| NLRB | 39 | 40 | - | 0% | 3 | 3 | 15% | 31 | 5 |
| NRC | 16 | 17 | - | 0% | 3 | 3 | 35% | 6 | 10 |
| NSF | 4 | 3 | 1 | 0% | 0 | 2 | 67% | 1 | 0 |
| SEC | 14 | 28 | - | 0% | 1 | 2 | 11% | 21 | 7 |
| SBA | 32 | 30 | 2 | 7% | 1 | 15 | 53% | 11 | 11 |
| Subtotal | 7,705 | 7,106 | 599 | 8% | 438 | 1,138 | 22% | 2,573 | 3,222 |
| HHS | 149 | 162 | - | 0% | 43 | 7 | 31% | 112 | 56 |
| OPM | 62 | 62 | - | 0% | 6 | 7 | 21% | 37 | 12 |
| SSA | 136 | 110 | 26 | 24% | 22 | 9 | 28% | 53 | 26 |
| VA | 147 | 95 | 52 | 55% | 25 | 23 | 51% | 47 | 44 |
| Subtotal | 494 | 429 | 65 | 15% | 96 | 46 | 33% | 249 | 138 |
| Total | 8,199 | 7,535 | 664 | 8.8% | 534 | 1,184 | 23% | 2,822 | 3,360 |

Above Average

Other Reasons for Non-Disclosure. Departments list various other "non-disclosure" reasons including "request withdrawn", "referral", "fee-related", "not reasonably described", "not a proper FOIA request", "not an agency record", "duplicate request", and "available from another source".

The Use of FOIA Exemptions in Denying Record Requests, 1998

| Department, Agency | Total | Exemptions Cited | | | | | | | | | | | | | |
|-----------------------|---------|------------------|--------|-------|-------|--------|--------|--------|-----|--------|--------|-------|-------|----|---|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7b | 7c | 7d | 7e | 7f | 8 | 9 |
| Agriculture | 2,772 | 0 | 54 | 112 | 324 | 260 | 1,384 | 156 | 2 | 315 | 136 | 24 | 3 | 0 | 2 |
| Commerce | 417 | 12 | 7 | 81 | 106 | 100 | 74 | 18 | 0 | 18 | 0 | 1 | 0 | 0 | 0 |
| Defense | 18,513 | 1,370 | 970 | 1,177 | 1,259 | 2,216 | 5,810 | 419 | 52 | 3,468 | 735 | 295 | 742 | 0 | 0 |
| Education | 404 | 0 | 7 | 0 | 80 | 29 | 222 | 11 | 0 | 51 | 3 | 1 | 0 | 0 | 0 |
| Energy | 665 | 27 | 2 | 140 | 209 | 82 | 153 | 9 | 0 | 41 | 2 | 0 | 0 | 0 | 0 |
| HUD | 386 | 0 | 5 | 25 | 80 | 83 | 117 | 41 | 1 | 30 | 0 | 3 | 0 | 1 | 0 |
| Interior | 941 | 0 | 11 | 29 | 127 | 226 | 365 | 62 | 8 | 101 | 5 | 4 | 1 | 0 | 2 |
| Justice | 63,927 | 1,106 | 7,966 | 1,150 | 162 | 12,027 | 10,421 | 4,243 | 188 | 14,705 | 7,345 | 3,291 | 1,318 | 4 | 1 |
| Labor | 30,130 | 1 | 791 | 485 | 1,721 | 6,041 | 3,758 | 4,940 | 0 | 5,991 | 5,793 | 603 | 6 | 0 | 0 |
| State | 856 | 334 | 19 | 102 | 32 | 96 | 188 | 11 | 4 | 34 | 14 | 12 | 9 | 0 | 1 |
| Transportation | 2,985 | 6 | 85 | 169 | 382 | 673 | 687 | 174 | 62 | 617 | 100 | 30 | 0 | 0 | 0 |
| Treasury | 282 | 4 | 16 | 94 | 34 | 54 | 60 | 3 | 1 | 5 | 0 | 4 | 3 | 4 | 0 |
| AID | 132 | 3 | 0 | 15 | 51 | 17 | 39 | 1 | 0 | 5 | 1 | 0 | 0 | 0 | 0 |
| CIA | 3,167 | 1,476 | 8 | 1,559 | 10 | 24 | 81 | 0 | 1 | 3 | 4 | 1 | 0 | 0 | 0 |
| CPSC | 942 | 0 | 0 | 351 | 134 | 204 | 70 | 71 | 0 | 1 | 11 | 100 | 0 | 0 | 0 |
| EEOC | 14,620 | 0 | 69 | 1,289 | 7 | 10,563 | 412 | 775 | 10 | 1,368 | 105 | 22 | 0 | 0 | 0 |
| EPA | 1,169 | 2 | 7 | 19 | 392 | 296 | 89 | 244 | 9 | 48 | 39 | 22 | 1 | 0 | 1 |
| GSA* | 212 | 0 | 2 | 19 | 89 | 37 | 56 | 9 | | | | | | 0 | 0 |
| NARA | 619 | 296 | 0 | 59 | 0 | 0 | 189 | 40 | 0 | 11 | 19 | 4 | 1 | 0 | 0 |
| NASA | 547 | 1 | 1 | 5 | 436 | 46 | 48 | 2 | 0 | 7 | 1 | 0 | 0 | 0 | 0 |
| NLRB | 1,522 | 0 | 29 | 0 | 11 | 301 | 60 | 423 | 0 | 326 | 351 | 21 | 0 | 0 | 0 |
| NRC | 175 | 0 | 1 | 1 | 14 | 28 | 44 | 32 | 0 | 46 | 2 | 7 | 0 | 0 | 0 |
| NSF | 141 | 0 | 0 | 2 | 20 | 18 | 80 | 1 | 0 | 18 | 2 | - | 0 | 0 | 0 |
| SEC | 1,002 | 0 | 111 | 3 | 91 | 124 | 136 | 300 | 1 | 129 | 3 | 37 | 0 | 67 | 0 |
| SBA | 530 | 0 | 5 | 5 | 288 | 109 | 102 | 3 | 1 | 12 | 1 | 2 | 0 | 2 | 0 |
| Subtotal | 147,056 | 4,638 | 10,166 | 6,891 | 6,059 | 33,654 | 24,645 | 11,988 | 340 | 27,350 | 14,672 | 4,484 | 2,084 | 78 | 7 |
| HHS* | 2,085 | 0 | 17 | 60 | 318 | 230 | 1,285 | 175 | | | | | | 0 | 0 |
| OPM | 137 | 2 | 21 | 0 | 2 | 7 | 78 | 0 | 0 | 24 | 3 | 0 | 0 | 0 | 0 |
| SSA | 1,785 | 0 | 7 | 450 | 39 | 66 | 1,213 | 0 | 0 | 10 | 0 | 0 | 0 | 0 | 0 |
| VA | 1,473 | 1 | 29 | 892 | 49 | 53 | 412 | 16 | 5 | 5 | 7 | 1 | 3 | 0 | 0 |
| Subtotal | 5,480 | 3 | 74 | 1,402 | 408 | 356 | 2,988 | 191 | 5 | 39 | 10 | 1 | 3 | 0 | 0 |

*GSA and HHS reported all Exemption 7 citations in a single category in 1999, shown here as 7(a).

Other Reasons Cited by Agencies for Nondisclosure, 1998

| Department, Agency | Total | No records | Referrals | Request Withdraw | Fee Related | Not reasonably described | Not a proper request | Not an agency record | Duplicate request | All Other |
|-----------------------|----------------|---------------|---------------|---------------------|----------------|--------------------------------|----------------------------|----------------------------|----------------------|---------------|
| Agriculture | 2,005 | 781 | 576 | 316 | 133 | 95 | 38 | 27 | 39 | 61 |
| Commerce | 187 | 82 | 32 | 36 | 12 | 14 | 4 | 6 | 1 | 274 |
| Defense | 33,075 | 9,126 | 9,809 | 2,741 | 1,425 | 4,425 | 1,949 | 1,922 | 1,678 | 253 |
| Education | 273 | 173 | 30 | 40 | 5 | 10 | 7 | 5 | 3 | 7 |
| Energy | 619 | 224 | 217 | 159 | 3 | - | - | 5 | 11 | - |
| HUD* | 410 | 256 | - | 154 | - | - | - | - | - | - |
| Interior | 1,056 | 519 | 218 | 126 | 65 | 45 | 26 | 28 | 29 | - |
| Justice | 93,132 | 20,658 | 1,926 | 2,668 | 1,342 | 2,993 | 6,894 | 7,151 | 5,042 | 44,458 |
| Labor | 4,602 | 2,877 | 870 | 200 | 80 | 185 | - | 268 | 122 | 228 |
| State | 963 | 484 | 433 | 32 | - | - | 8 | - | 6 | 36 |
| Transportation | 5,949 | 4,180 | 457 | 684 | 164 | 72 | 253 | 107 | 32 | 16 |
| Treasury | 494 | 31 | 272 | 26 | 1 | 152 | 3 | 9 | - | 18 |
| AID | 72 | 34 | - | 17 | 18 | - | - | 2 | 1 | 4 |
| CIA* | 667 | 535 | 125 | 7 | - | - | - | - | - | 143 |
| CPSC | 774 | 208 | 432 | 37 | 20 | 37 | - | - | 40 | - |
| EEOC | 1,156 | 490 | 122 | 280 | 2 | 13 | 30 | 13 | 206 | 448 |
| EPA | 15,519 | 12,623 | 1,152 | 1,277 | 13 | 42 | - | - | 412 | 3,716 |
| GSA | 238 | 20 | 56 | 61 | 23 | 15 | 15 | 35 | 13 | 61 |
| NARA | 344 | 128 | 66 | 16 | - | 72 | 51 | 4 | 7 | 28 |
| NASA | 426 | 158 | 97 | 116 | 1 | 13 | 7 | 17 | 17 | 4 |
| NLRB | 735 | 339 | 127 | 81 | 72 | 31 | 1 | 47 | 37 | 2 |
| NRC | 105 | 46 | - | 32 | 20 | 2 | 4 | - | 1 | 1 |
| NSF | 46 | 26 | 8 | 3 | 4 | 3 | - | - | 2 | - |
| SEC | 1,677 | 1,190 | 403 | 38 | 3 | - | - | - | 43 | - |
| SBA | 313 | 143 | 73 | 37 | 17 | 14 | 6 | 21 | 2 | 2 |
| Subtotal | 120,066 | 55,188 | 17,428 | 9,147 | 3,406 | 8,219 | 9,290 | 9,646 | 7,742 | 49,758 |
| HHS | 7,712 | 2,449 | 503 | 3,226 | 70 | 28 | 1,220 | 22 | 194 | 181 |
| OPM | 503 | 372 | 55 | 28 | 15 | - | 28 | 4 | 1 | 336 |
| SSA | 833 | 400 | - | 120 | - | 253 | 60 | - | - | 1,109 |
| VA | 7,212 | 2,066 | 3,038 | 376 | 410 | 329 | 221 | 303 | 469 | 42 |
| Subtotal | 16,260 | 5,287 | 3,596 | 3,750 | 495 | 610 | 1,529 | 329 | 664 | 1,668 |

1998 - FOIA Processing Costs, Workforce, Efficiency, Litigation Costs

| Department/ Agency | Processing Costs | Requests Processed | Cost per Request | FTEs | Requests per FTE | Litigation Costs |
|-----------------------|-----------------------|-----------------------|---------------------|----------------|---------------------|---------------------|
| Agriculture | \$ 6,292,615 | 88,204 | \$ 71.34 | 150.3 | 587 | \$ 577,650 |
| Commerce | \$ 923,904 | 2,283 | \$ 404.69 | 18.9 | 121 | \$ 223,840 |
| Defense | \$ 39,086,265 | 106,191 | \$ 368.08 | 805.9 | 132 | \$ 499,424 |
| Education | \$ 576,613 | 1,679 | \$ 343.43 | 9.9 | 170 | \$ 3,022 |
| Energy | \$ 4,369,353 | 2,314 | \$ 1,888.23 | 42.0 | 55 | 0 |
| HUD | \$ 451,688 | 2,827 | \$ 159.78 | 16.0 | 177 | \$ 395,617 |
| Interior | \$ 4,030,094 | 5,002 | \$ 805.70 | 132.0 | 38 | \$ 118,862 |
| Justice | \$ 49,314,198 | 195,105 | \$ 252.76 | 954.3 | 204 | \$ 3,448,090 |
| Labor | \$ 4,350,000 | 17,540 | \$ 248.00 | 113.0 | 155 | \$ 500,000 |
| State | \$ 12,600,000 | 2,317 | \$ 5,438.07 | 126.0 | 18 | \$ 110,000 |
| Transportation | \$ 10,682,433 | 17,406 | \$ 613.72 | 217.6 | 80 | \$ 61,135 |
| Treasury | \$ 369,381 | 1,775 | \$ 208.10 | 14.0 | 127 | \$ 1,737 |
| AID | \$ 393,200 | 263 | \$ 1,495.06 | 7.5 | 35 | 0 |
| CIA | \$ 7,100,000 | 7,169 | \$ 990.38 | 118.0 | 61 | \$ 1,700,000 |
| CPSC | \$ 1,626,500 | 13,467 | \$ 120.78 | 17.0 | 792 | \$ 46,700 |
| EEOC | \$ 1,602,254 | 17,551 | \$ 91.29 | 45.9 | 382 | 0 |
| EPA* | \$ 4,500,000 | 18,848 | \$ 238.75 | 1002.0 | 19 | * |
| GSA | NR | NR | NR | NR | NR | NR |
| NARA | \$ 970,540 | 5,930 | \$ 163.67 | 22.3 | 267 | \$ 5,909 |
| NASA | \$ 578,088 | 2114 | \$ 273.46 | 16.3 | 130 | \$ 3,000 |
| NLRB | \$ 112,072 | 6133 | \$ 18.27 | 10.2 | 601 | \$ 45,178 |
| NRC | \$ 1,115,402 | 448 | \$ 2,489.74 | 16.0 | 28 | \$ 11,500 |
| NSF | \$ 137,620 | 213 | \$ 646.10 | 1.7 | 125 | 0 |
| SEC* | \$ 1,700,621 | 3,190 | \$ 533.11 | 20.4 | 156 | * |
| SBA | \$ 259,922 | 2,293 | \$ 113.35 | 165.0 | 14 | \$ 15,000 |
| Subtotal | \$ 153,142,763 | 520,262 | \$ 294.36 | 4,042.1 | 129 | \$ 7,766,664 |
| HHS | \$ 10,770,399 | 67,367 | \$ 159.88 | 194.0 | 347 | \$ 206,663 |
| OPM | \$ 195,562 | 1,796 | \$ 108.89 | 13.1 | 137 | \$ 697 |
| SSA | \$ 3,443,310 | 208,740 | \$ 16.50 | 95.5 | 2,186 | \$ 17,723 |
| VA | \$ 6,326,172 | 55,886 | \$ 113.20 | 199.5 | 280 | \$ 4,996 |
| Subtotal | \$ 20,735,443 | 333,789 | \$ 62.12 | 502.1 | 665 | \$ 230,079 |
| Total | \$ 173,878,206 | 854,051 | \$ 203.59 | 4,544.2 | 188 | \$ 7,996,743 |

Above Average

NR = Not Reported

*The EPA and SEC listed all FOIA expenses as processing costs.

1998 FOIA Fees Collected

| Department/ Agency | Fees | % of total costs |
|-----------------------|--------------------|------------------------|
| Agriculture | \$140,913 | 2.20% |
| Commerce | \$33,939 | 2.95% |
| Defense | \$689,155 | 1.70% |
| Education | \$31,518 | 5.00% |
| Energy | \$6,414 | 1.00% |
| HUD | \$27,203 | 6.00% |
| Interior | \$95,672 | 2.00% |
| Justice | \$82,057 | 0.20% |
| Labor | \$187,537 | 4.00% |
| State | \$11,567 | 9.00% |
| Transportation | \$113,942 | 1.00% |
| Treasury | \$5,095 | 1.39% |
| AID | \$443 | 0.01% |
| CIA | \$1,269 | 1.00% |
| CPSC | \$17,080 | 1.30% |
| EEOC | \$49,801 | 3.10% |
| EPA | \$524,841 | 12.00% |
| GSA | NR | NR |
| NARA | \$327 | 0.0003% |
| NASA | \$24,240 | 4.20% |
| NLRB | \$81,856 | 20.90% |
| NRC | \$25,170 | 2.00% |
| NSF | \$3,680 | 3.00% |
| SEC | \$23,885 | 1.40% |
| SBA | \$8,397 | 3.00% |
| Subtotal | \$2,186,000 | 1.43% |
| | | |
| HHS | \$1,295,672 | 12.00% |
| OPM | \$5,696 | 0.70% |
| SSA | \$370,481 | 0.09% |
| VA | \$84,824 | 1.34% |
| Subtotal | \$1,756,673 | 8.47% |